11th Scope of Work (SOW)
11th SOW Desired outcomes:

- improve clinical outcomes of HbA1c, Lipids, Blood Pressure and Weight control
- decrease lower extremity amputations due to DM
- improve health literacy
- increase adherence to clinical guidelines for practitioners
Develop and implement programs to:

- increase the number of diabetic educators, CDEs and CHWs,
- work with providers to educate them on CMS DSMT and MNT benefits,
- facilitate the development of statewide accredited DSME/DSMT training sites and
- promote and encourage the continuation of the programs after the QIN-QIO work is completed (July 2019).
Pieces to the Puzzle

- Health System
- Community
- Patient and Family Engagement
EMPOWERING  versus  FIXING
The primary goal of the DEEP™ program is to empower the patients in diabetes self-management efficacy. The DEEP™ program is not designed to provide formal diabetes education nor develop an individualized medical plan. This is not a substitute for reimbursable Diabetes Self-Management Training (DSMT).
## The Basics: DSME/T vs DEEP™

<table>
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<th>Diabetes Self-management Education/Training (DSME/T)</th>
<th>Diabetes Empowerment Education Program (DEEP)</th>
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| **Billable to CMS**  
(Provider staff treats their patients, therefore they can bill for services) | **Not billable to CMS**  
(Facilitators do not treat patients, therefore providers can’t bill for our time with their patients during workshops) |
| **Taught by clinicians**  
(Exception: a CHW who works for the provider and is supervised by a clinician) | **Taught by anyone who is certified in the program** |
| **Mostly clinical**, increasing in community settings | **Mostly community settings**, but increasing in clinical settings |
| Provides enhanced and individualized **TREATMENT** to patients, can be taught to **individual patients or group settings** | Provides tools to help patients with self-management in **GROUP settings only NO EXCEPTIONS** |
It incorporates adult education and empowerment principles, and participatory techniques.

It facilitates changes in knowledge, and behavioral and clinical indicators.
Questions?

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