At the end of Spring semester The Gardens will be closing because it is losing money. Staff Senate would like to know your thoughts on this.

The Gardens is a valuable part of the Union.

<table>
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<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
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I purchase something from The Gardens:

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<th>Less than once a month</th>
<th>One to two times a month</th>
<th>Three to five times a month</th>
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I would be willing to pay higher prices at The Gardens to keep it open.

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
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<th>Strongly Disagree</th>
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<td>85</td>
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What could the management of The Gardens do to encourage you to go there more often?

- "better marketing" [39 comments]
- "happy hour" [32 comments]
- "bring back soup/prepare more soup" [12 comments]
- "gluten free options" [6 comments]
- "advertising" [10 comments]
- "different menu choices" [10 comments]
- "better/faster service" [14 comments]
- "post daily specials" [5 comments]
What could the management of The Gardens do to encourage you to go there more often? (e.g. different menu choices, Happy Hour specials, more or different entertainment events, better marketing, etc.)

Just market it better. I enjoy the setting much better than the dining areas upstairs.

Maybe posting daily specials on Facebook like some of the local coffee shops

I like their soup, but they frequently run out of it. I would purchase lunch there more often if I knew the soup would always be available.

The value of The Gardens, like the defunct faculty-staff dining room, which changed the social environment and collegial atmosphere of campus, cannot be measured in terms of its profitability only. It provides a social center and activity hub for the Union for all kinds of campus constituents, one that cannot be filled by the food service areas or the ballrooms.

Better Marketing, I totally forget it's there.

- Better customer service at night - Serve popcorn at night all the time and other cheap food product that's free to customers to offset alcohol consumption - See if Safe Ride can do pick ups every half hour from 9-10:30 on Thursday nights outside the Uni

It seems like the space is not used much. I think it would be better to add additional food options, such as a burger or Mexican food and use the space for that vs. the Beer Gardens.

Because of the variety of food places upstairs in the Union, it's easy to overlook the Gardens. The space is small and marketing of the Gardens is pretty sparse. Years ago, the Gardens seemed more open and brighter, so perhaps revamping its appearance and increasing marketing would provide a boost.

Not much. You might look at a more economical, plain menu such as a plain ham and cheese sandwich, a plain sausage, egg and cheese breakfast burrito or on an english muffin. Offer a dollar menu for students who can't afford the food court.

I already go to the Gardens for all of the Studio Wyo shows and other events, I think that the marketing of these events could be better. More entertainment events would also increase sales, it seems to be busy most nights there is an event, continue to utilize other university entities and programming areas to drive sales; it's a free and easy way to bring customers your way. The Gardens needs to stay open, it is one of the cool spots on campus and helps make the union unique.

I used to go there a lot before you cut way back on the menu options. I would go there again if you had more variety - especially whole grain bread.

The Gardens is wonderful and offers services and an atmosphere unlike any other place on campus. Not only is the food delicious, it provides a safe environment for students, staff and faculty to have a beer. It is the only place in town where you can sit and do homework and chat without the pressure or hustle of a true bar. I believe this is valuable for students as we know they are going to drink. This does not promote drinking, but provides a less=--pressure more safe environment. I'd like some more inexpensive food options on campus. Rendezvous opened and doesn't have anything under $6...they could easily do half salads like Elements does. I never ate at the Gardens primarily because it was more money that the shops upstairs.

Advertising for folks that don't know about it, and lower prices since college students can rarely afford the prices that are already there

I do not know about The Gardens food choices. The beer selection is good and competitively priced. Better marketing, modified hours and happy hour specials may help.

well seems it takes a long time to get anything that they have to make. The run out of soups a lot in the winter. maybe have it be a soup bar in the winter and a salad bar in the summer. I miss the salad bar at Ross and other I know do also. I would go get a nice bowl of soup on the winter if I know they would have enough to go around.

Undo what was done to the Union ten years ago and put back the old beer gardens.

I have no idea what has been happening in the Gardens since they closed it in the mornings. I used it often back then. I would also like to have the option of a beer earlier in the day, beer with lunch would be ok once in a while. It would also be nice to be able to have wine with lunch. Better marketing and more music might be helpful.

Acoustics are pretty bad. Prices are high.

???

The place is always busy when I go there. I am not sure what issues are causing the close.

Better Marketing. It would be nice to see more advertising for what is going. I forget that is another option for a meal here on campus.
HAVE MORE EVENTS - LIKE LOCAL TASTINGS OF NOT JUST BEER/WINE/BEVERAGE BUT FOOD AS WELL. PEOPLE LOVE FOOD TASTINGS! DO FOOD PAIRING EVENTS! ALSO WOULDN'T HURT TO EXPAND THE FOOD MENU. JUST ADD SIMPLE SNACKS AND MUNCHABLES. I THINK ALSO PROMOTING THE PLACE A LITTLE MORE WOULD HELP. ALSO, THINK ABOUT MAYBE HAVING SOCIAL GATHERINGS THERE WITH STAFF/FACULTY. ENCOURAGE MEETUPS AND SUCH.

THE QUALITY OF SERVICE NEEDS TO BE BETTER. WAITING TO GET THE ATTENTION OF A SERVER IN THE EVENING CAN BE A CUMBERSOME PROCESS. I DON'T MIND THAT THEY ARE STUDYING, ETC, BUT IT IS PAINFUL TO STAND AT A COUNTER FOR 3-5 MINUTES TRYING TO GET SOMEONE'S ATTENTION. I WOULD ALSO GUESS THAT THE FOOD IS A MONEY DRAIN. SELL PRE-PACKAGED FOOD INSTEAD OF MAKING IT ON THE SPOT. LESS STAFF, LONGER LASTING FOOD. NOT MANY PATRONS ORDER FOOD ANYWAY. LOWER THE PRICE OF FOOD TO A COMPETITIVE LEVEL AND I WOULD BE INTERESTED. TRAIN EMPLOYEES TO WORK FASTER. WAITING 10 MINUTES FOR A SANDWICH IS NOT WORTH MOST PEOPLE'S TIME. DESIGNATE DUTIES AND MAKE THINGS EFFICIENT.

LASTLY, THE GARDENS DOES NOT DO ITS OWN PROGRAMMING OUTSIDE OF BREWERY EDUCATION. OTHER DEPARTMENTS ARE HOSTING THE PROGRAMMING, THE GARDENS GET THE FINANCIAL BENEFIT.

THEY ARE VERY SLOW AND THE CHOICES ON THE MENU OFTEN DON'T MATCH WHAT IS AVAILABLE, BUT MOSTLY, THEY ARE VERY SLOW. I LIKE THE FOOD OPTIONS AND I LIKE HAVING MORE OPTIONS, BUT THEY ARE NOT WELL ADVERTISED AND THEY ARE SLOW!

FIRST OF ALL, BETTER MARKETING IS A MUST. THEN OFFER THE HAPPY HOUR SPECIALS AND MORE ENTERTAINMENT EVENTS I.E. DIVERSE LIVE MUSIC. I UNDERSTAND THAT THE BOULDER, CO GROUP, MENISKUS, LOVES TO PERFORM IN LARAMIE AND WOULD LOVE TO PERFORM MORE OFTEN AT THE UNION.

ADVERTISE ON THE UPPER LEVEL OF THE UNION. IT MAY BE THAT A LOT OF PEOPLE DON’T KNOW IT EXISTS IN THE BASEMENT. THEY TOOK AWAY THE EXPRESSO BAR. THAT REDUCED SOME TRAFFIC TO THE GARDENS. I LIKE THE ATMOSPHERE AT THE GARDENS MORE THAN UPSTAIRS. A SANDWICH PUNCH CARD FOR FREE SANDWICH AFTER SO MANY PURCHASES? TOO BAD THESE DECISIONS ARE MADE WITHOUT MUCH INPUT FROM THE CUSTOMERS.

IMPROVED MENU PRICES AND FASTER SERVICE.

I THINK THAT BETTER MARKETING AND EVENTS WOULD BE HELPFUL. I FIND THEY DON'T REALLY TARGET STUDENTS AT ALL - I KNOW SOME ARE UNDERAGE, BUT NOT THE NON-TRADES AND GRADUATE STUDENTS. YOU COULD EVEN DO ACADEMIC SPEAKERS. I ALSO THINK IF THERE COULD BE SEATING TO ACCOMMODATE YOUNGER STUDENTS, IT WOULD ALSO BE HELPFUL. I'VE BEEN TO UNIVERSITIES AND COMPANIES WHERE THERE WERE EVEN SPLIT TABLES, BUT NOT SURE ABOUT WYOMING LIQUOR LAW. EVEN IF IT NEEDS TO BE RELOCATED, BUT STILL EXIST IT WOULD BE BETTER THAN CLOSING IT. I SUSPECT THIS HAS MORE TO DO WITH ADMINISTRATION NOT LIKING TO DEAL WITH THE ALCOHOL DETAILS OR WANT TO GIVE SPACE TO SOMEONE WHO WILL RUN AND MANAGE FROM OUTSIDE. THE GARDENS IS A UW TRADITION WHERE MANY OF MY FRIENDS HAVE MET A SPOUSE, HAD DEBATES, DONE STUDY GROUPS, CELEBRATED UW SUCCESSES. I DON'T KNOW WHY I'M EVEN A LITTLE SURPRISED.

BETTER MARKETING

DIFFERENT MENU CHOICES WITH GLUTEN FREE MENU.

I DON'T EVEN KNOW WHAT THE GARDENS IS.....SO DEFINITELY BETTER MARKETING

HAPPY HOUR SPECIALS WOULD BE NICE. THAT IS THE MAIN REASON FOR GOING IS TO HAVE A DRINK WITH COLLEAGUES. THE DIFFICULTY COMES MORE IN FINDING TIME WHEN, AS STAFF, WE CAN LEAVE AN OFFICE TO HAVE THE TIME TO TALK WITH PEERS AT THE GARDENS DURING THE LIMITED TIMES OF SERVING ADULT BEVERAGES.

ADVERTISING AND PROMOTIONS MIGHT HELP. I RARELY REMEMBER THEY ARE DOWN THERE SO DON'T THINK TO TRY IT. I ENJOY IT WHEN I DO GO, BUT WOULD NOT PAY HIGHER PRICES. THAT WOULD BE A DIRECT DISINCENTIVE.

HAPPY HOUR SPECIALS, AND COULD USE MORE MARKETING.

I HAVE NEVER SEEN ANY KIND OF MARKETING FOR THE GARDENS. BEFORE SHUTTING IT DOWN, IT WOULD BE NICE TO GIVE IT A SECOND CHANCE AND ACTUALLY MARKET. I KNOW A NUMBER OF STUDENTS WHO DON'T EVEN KNOW IT'S DOWN THERE BECAUSE OF THE LACK OF MARKETING. WHY NOT HAVE DAILY SPECIALS LIKE THERE ARE AT RENDEVOUS? OR, HOW ABOUT A GRAND RE-OPENING TO GET THE WORD OUT THAT IT'S THERE? HAPPY HOUR FOOD AND DRINK SPECIALS WOULD BE BENEFICIAL.

I BELIEVE THAT ALL THE EXAMPLES ABOVE WOULD BE GREAT WAYS TO GET MORE PEOPLE TO COME TO THE GARDENS. THE BIGGEST THING THAT SHOULD HAPPEN TO SAVE THE GARDENS IS BETTER ADVERTISING. TELLING 21 AND OLDER STUDENTS OF THE GREAT HAPPY HOUR DEALS AND DRINK DEALS IN GENERAL. PUTTING ON MORE SHOWS FROM LOCAL BANDS. ALLOWING DRINKS IN THE POOL AREA. THERE ARE ENDLESS OPTIONS TO HELP THE GARDENS STAY IN THE UNION AND ALL SHOULD BE TRIED BEFORE CLOSING IT.

DIFFERENT LOCATION

DIFFERENT MENU CHOICES, BETTER HAPPY HOUR SPECIALS

SPECIALS AND ADVERTISE WHAT EXACTLY THEY HAVE AND ARE DOING.

PROBABLY BETTER MARKETING AND IT JUST FEELS LIKE A PLACE FOR STUDENTS TO HANG OUT AT AND NOT SO MUCH FOR OLDER STAFF MEMBERS. SEEMS LIKE A NICE PLACE THOUGH
Service has been TERRIBLE the last couple of years: clueless, inattentive staff making and serving lower quality menu items. I'm not sure what changed, as experience prior to that was consistently positive. I ate there 3-4 times PER WEEK, until service plummeted. Perhaps management should have been paying attention - and supporting appropriately. Sad, because it's generally healthy food in a quiet atmosphere. I completely blame management neglect for whatever issues led to this.

The Gardens is out of the beaten path, and I often forget it is in the Union. I have been there a handful of times, but it has been so few that I cannot make a suggestion as to what the management could do to keep it open, I don't remember the menu, or if there are happy hour options.

Different menu choices, quicker service, specials.
This is one of the 'healthier' options for dining than a majority of the other shops in the union (greasy pizza, stale pita pit). More marketing alone might increase attendance. Prices are already 'high' comparatively - so increasing prices 'just to keep it open' will do The Gardens no justice.

This is the only place that soups and other items are offered at a reasonable price and in a friendly setting. Definitely better marketing....perhaps special incentives for the RSOs....or staff. If it needs to close, please give consideration to reopening with a different menu...but include soups...perhaps a soup and salad bar?

More food options after 3pm, or make people better aware of existing ones. Happy hour specials. Better marketing - a symptom of food service on this campus in general. For example, during the time between semesters when students are gone, wouldn't it make sense to keep the rendezvous cafe open since it is geared more toward the faculty/staff? At a minimum, what stays open and closed during breaks should be communicated much better. The same could be said of the Gardens and what it offers.

Better marketing of programs and food since you can't advertise beer. Current marketing efforts have been bad. Soups used to be good, now quality is down and I rarely get the soup. Would pay more for better soup and food.

Make it so you can have beer in parts of Pete's game room all the time. Drop the lunch hours and only have it be a beer garden 3-9.

When I go to the Union to buy lunch I never consider eating at The Gardens because it is out of sight and out of mind. I wonder if you tried providing really healthy food as an alternative to the fast food served upstairs, if you could generate a demand. Maybe organic or homemade soup (really good rolls) and salads, pastas? A mini-juice and wheat grass juice bar. Buy local produce when it is available. Then, on certain days have student workers walk around upstairs with food samples of the special of the day. Have the students wear a special gardens shirt so they are advertising the restaurant. Have something like a life size poster board near the stairs with an image of a person pointing downstairs with a caption this way to The Gardens. Advertise. Good luck.

I think it's the location that makes me forget it's there sometimes. When I remember, they are my preferred place to eat in the union. I wonder if they could post their daily specials on a sandwich board on the main level near the walkways or something?

We have this rare draw, we are one of the few campuses with a beer gardens. I have had so many friends visit and been impressed by this feature. We cannot lose one of our most unique businesses on campus. I think things would be greatly improved by promoting happy hour specials and much better marketing. They need to make people want to be there.

More entertainment events, better marketing, better food. I LOVE open mic night <3

Happy hour specials, better advertising for upcoming events.

Doing anything at all would be a great start. I have never seen any marketing done for the Gardens. It was once run well by the Union how is it more difficult now? I think it would be a terrible decision to remove the gardens, especially if the problem is poor management. You have a unique opportunity to cater to a population on campus that gets much less done for them. Please don't remove it, just do a better job of running it.

Faster service at lunch. I don't have time to get food, eat and get back to my office in my lunch hour most days. Better marketing! Most people don't even know they can get coffee in the morning or lunches there. But you have to improve the service time to keep people coming back. I think the Gardens is a good option for daytime if you let people know it is there and improve service. Evening/night service is usually great. Friendly and efficient. I think using the Gardens as a healthy drinking alternative is good. It can be used to encourage responsible drinking as a lot of faculty/staff/grad students partake there and set a good example of drinking within reason. With that in mind, I have attended a show there and students were drinking in excess and getting drunk. I think those events should be moderated a bit more, but then host MORE events. These all help contribute to a responsible atmosphere for students.

Happy Hour Specials, Breakfast, Lunch Specials for certain days.

I am sure that there are regulations pertaining to this idea but offering wine would be a great idea I also believe that if there was more space for people to sit, there will be more customers. Also, more occasions in which diverse musical entertainment was in performance.
I think the gardens is a valuable and unique space on campus. I would pay more for beer, but I think the food items are priced high enough. I wonder if they have any staff involved with running the gardens that have experience managing a restaurant? Some of the basic marketing that could be done isn't, and that should be a given in a job like that. Maybe there's no funding to pay for decent management?

I would go there for lunch more often if the service was faster and they advertised their specials. Maybe put signage upstairs in the Union, or on the display monitors, or a chalkboard where the staff could write in the specials. Anything is better than Spokes pizza. Why aren't we shutting them down?

I would eat there more often if they brought back soup. A salad bar would be really nice. I think they could encourage departments on campus to have their informal evening events there. Maybe give a volume discount for groups of a certain size. A punch card would be nice to earn free soup or sandwiches.

It's a nicer environment for eating with a friend than upstairs in the Union. They could emphasize the fact that it's cozy and intimate.

Last time the food vendors upstairs were switched around it was done in the name of providing healthier options. So they replaced Subway with pizza and hot dogs. One of the few healthy choices left is The Gardens. How about speeding up service and making it really healthy. Vegetarian options would be nice. Sandwich and salad specials would add variety. Turtle Rock is packed at lunchtime. Check out what they're doing, and make changes to the service and menu at the Gardens to match. It's not rocket science.

The Gardens is a unique spot. I'm not sure why it's losing money, because it's always busy. My guess would be that someone has decided they want that space for some other purpose, and this is just an excuse to close it down.

Better marketing, I often forget it is an option...Maybe a discount for thesis and dissertation defenses.

A different menu might help - haven't found the food to be all that great.

Better food quality and service. Would also go if they had good espresso drinks and snacks for non-lunchtime options.

The service has been inconsistent as has the food quality. I've had a couple of experiences where food didn't match what was described on the menu or price charged was different than on the menu. More options and different options than the main floor choices would be great. Better signage and/or marketing. It is hard to know what it is supposed to be. We need some lower cost options in the Union that aren't prepackaged.

I never go there.

Since I work off campus, it is unlikely that I would visit The Gardens.

Wine.

I don't go there often but when I do I truly enjoy the atmosphere, drinks and grub.

better mkrg, better menu, I used to eat there a lot but there was no variety within the menu.

Specials, programmed events, and a revamped menu would be great. I wish administration would allow advertisement of the space as well - seems silly to have a space that allows alcohol but we never market the venue because of the alcohol (don't let alcohol be the white elephant in the room).

Happy hour, bring back the afternoon soup special.

All of the above. I don't go there to drink beer, but I believe it is a great place for students, staff and faculty to drink beer in a controlled (for students) setting. Students can relax and interact with faculty and staff or each other in a totally different atmosphere than in a bar.

maybe better marketing? I work in the Union so I always walk by and know what's going on there but I don't see many advertisements around campus about its existence and especially the fact that the Gardens serves food - which is always a nice change from the upstairs vendors.

Please keep the Gardens open. You could market it better. Offer food that no one else offers, like Nachos!!!

All of the above.

I used to buy coffee at the gardens regularly until their hours changed. I didn't want to get my first coffee of the day at 10am. Perhaps there is too much competition in the Union for the gardens. Perhaps refocus the Gardens identity. It could be the place with great lunch/dinner options and less coffee choices. Or focus on the bar portion and only have select food choices (more like appetizers). To be honest I don't really know what's available at the Gardens anymore. Do they still serve lattes and beer? Hope this helps.

I think the Gardens is good for the students and should be retained if possible. I'm a staff member and don't utilize it however. Don't know their menu currently, but good salads and healthy snack food may be a good option.

stay open later on Fridays and have more space for sitting.

Different menu choices, bring back coffee at a reasonable price like you used to have many years ago (like $8-9). Happy hour specials would also be nice too. The last few years it just has gone down hill and doesn't feel like the old gardens anymore. I admit, I stopped going there because I don't like it.
I'm afraid I can't help much with this survey. I have never been there except for one time in the morning before it was open and it seemed very clean. I know college students love cheap food. While raising your prices will work especially if the food is very good and the service is awesome. I think you should run some specials as well, this will help bring people in. Do a buy one plate get the second half off. You can make a hamburger with fries a special menu price. Another idea is allow customers to order a half order of some of your menu items for a discounted price. If you can do a happy hour with $1.00 or $2.00 food items from like 5-7 and of course the food will need to be small portions like a small size works nacho served on a saucer size plate, a slice of pizza, chips and salsa, small portions of fried item choices, or a veggie plate these are just a few ideas that come to mind. Another idea is half off appetizers from 9pm to midnight. Advertise the special as well have people stand outside of the union giving small hand size flyers out to potential customers. Take the flyers to houses with in an at least ten block radius of the campus. A big portion of students love to be entertained Beer Pong comes to mind with an entry fee and a prize for the top duo team. Random games throughout the night the bartender announces over a mic. Here is one idea - have a race. Pick two customers roll out a piece of tape where they start. First have them jump rope with ten jumps each, next hop around a table on one foot, then hopscotch to the bar, and last chug a beer. whoever wins gets to wear the Garden Crown while sucking her or his beer through a straw for the next hour. (The crown can possibly be an official Cowboys football helmet with the option of a tiara.)

Increase marketing, advertise the entertainment events longer, offer happy hour specials.

I think better marketing is the key. Even just a message to the staff list serv with Happy hour specials and entertainment events.

I enjoy the options in the Union but prefer the Gardens. I also enjoy the fact that my colleagues and I can go and have a beer after work. I also believe more advertisement would benefit the Gardens. Thank you!

Better marketing and perhaps different food choices. I think that people forget that it is there because it is in the basement.

Exactly the agree with the examples. Add new menu choices, happy hour more and different entertainment events.. stay open later and on weekends maybe.

If you can't advertise that you have beer, what's the point? Advertising/Marketing is a big issue.

Expanded food choices, expanded space!! (it's crazy that you can't take beer into the area where music is typically performed), specials

Better marketing!

Bring in an outside vendor. I am sick of Washakie food and staff running everything on campus. I use to utilize campus for food and use the Gardens a long time ago, but since student affairs has switched everything to campus food and beverage, the quality of the food, friendliness of employees and atmosphere has dramatically dropped. Bring back the outside vendors please!!!

Unless there is an event going on the Gardens is not promoted very well to consistently have business. The times I have eaten there have been very good, but honestly I forget about it since it's downstairs and it's the saying of out of sight, out of mind. Customers need a reminder in front of them that it's there and be recognized.

I have never seen advertising for the Gardens the entire time I've been here. There is no attempt made to get students/employees to go there. Start running it like a real business and maybe you'd get real customers.

All of the above I think would be beneficial.

Happy hour specials are always great! Marketing of specials even better.

different menu

I heard there was a rumor that staff and/or manager of the gardens was taking money from the daily cash sells. Hope that's not why it's closing.

Better Marketing

happy hour specials would be great. better food would be nice. I also think better marketing would be helpful.

I quit going to the Gardens when they quit selling the coffee and breakfast in the morning. I used to go 5 days a week for coffee and when I would see a soup on the menu board that I liked I would come back for lunch or take some to go, if it was ready. Since it is not advertised nor do I get in there I don't even think of it as a lunch option.

better marketing; i have not seen a promo for the Gardens in over a year
Better selection of food and lower prices.
Feel we need to shift focus away from alcohol. I don't use it because I don't drink. I am always open for more food options however.

Expanded menu, better marketing, more live music
All of the suggestions listed are great! The beer tasting events are great, but no one knows about them.

Bowling alley, pool tables, strippers.
The prices kept going up, but the food kept getting worse. After a while they no longer had unique offerings from the rest of the union. It was nice to stop there to get a beer once and a while, but I've got plenty of places in town I can do that.
The Union never should have gotten rid of the gameroom, pool tables and bowling alley. They haven't made a profit on the space since they removed those. Selling alcohol on campus is NOT necessary, especially with a brew pub right across Grand Avenue. We're here to EDUCATE, not make money on liquor sales.

Better marketing is the biggest issue--I'm often not aware of who's playing, so it falls off my radar. And happy hour specials are never a bad thing! It's great that UW has a venue that supports local and regional musicians, and I particularly like what a broad crowd it draws from both the campus and Laramie communities--it's nice to see students and locals mingling.

How about trying to have a live band every now and then. All you have to do is look at the most popular bars in town and find out what people like. Happy hour might be good but entertainment of some sort would help. It has to be fun.
better marketing. encouraging student groups to meet there.
Better marketing would make a HUGE difference and Happy Hour specials would be great. I go there often enough that I already know about it but they need to make sure that folks in Laramie know about it. Letting Laramie know that they support local live music is a must. A beer series would be nice as well.
marketing might be a start! I totally forget about that place! also, specials for staff would be cool...
I have only eaten there a couple of times and didn't find the food to be anything special or much more unique than what I could find upstairs. I feel the Gardens is a great place for the students to hang out. I do not eat there as I am on a salt restricted diet and my budget doesn't allow eating out.

Different options like hard cider and wine, healthy eating options like gluten free options, and music should be better advertised.

HAPPY HOUR SPECIALS AND GET SOME BETTER PARKING.
Marketing (don't hear anything about this area), workers more professional, and everything you mentioned but the marketing is key. I enjoyed the place when I went but forgot about it since it is out of the normal building walkway.

Gluten free buns/options. I would eat at all the places on campus more if I had more choices. Udis offers a great variety of gluten free options.
They could be involved with the business instead of being absent most of the time. Students get confused and do not have the leadership around to help.
It just doesn't seem to be a very visible or well-known part of the union any more. Before the Union renovation, years ago, the Gardens were physically more visible to everyone that walked through the Union. Everyone knew were the (Beer) Gardens were. And it seemed like very central place to socialize on campus and meet with friends and colleagues. It was a just a natural place to be. Then they hid it from easy few, chopped down the banana tree, and dropped the Beer from the name. It seemed to slowly fade from relevance. I rarely hear of anyone going there. The few times that I've been there, it just doesn't seem very bright and lively. I definitely think that better marketing could be helpful. I couldn't even begin to tell you about the menu choices or happy hour specials. Sorry to hear that it's closing. That's a huge loss.

Happy Hour specials (particularly on coffee drinks) and better marketing.

bring back the guac and chips. have gluten free soup (and employees who know what that means)
Better marketing. I forget that it is down there and is an alternative to the dining places upstairs. With people being more health conscience, having a place to get healthy smoothies and snacks during the day would be great.

More promotion to remind people that it is still there and the hours of operation

I think that the beer prices could be raised to an even dollar amount. The odd prices do not make sense. I don't think that happy hour specials and marketing are necessary. People know about the Gardens and it usually has a good number of customers. I feel that the food offerings are too complex and overpriced. The food could be simplified to save time and lower costs. This is a beer garden, not a restaurant after all. Entertainment is the biggest issue I see facing the Gardens. The layout of the space restricts entertainment to inside the bar area and limits the available space for patrons. It's hard to reach the bar during these times and seating is limited. I don't understand why the layout faces the opposite direction of the stage area originally incorporated in the Union remodel. Why wasn't the Gardens designed to face the original stage so that people could enjoy beer and food while watching a performance? Cramming everything into such a small area makes me want to avoid the Gardens when there is an entertainment event or brewery education. However, I think the entertainment is great and I hope it continues.
Better Menu, not much of a selection

ADVERTIZE!!!!!!! I don't even think about getting lunch there most days. Also make the menu things that can be served in a timely manner. It takes too long to get the food when on lunch hour. Not a student so I don't usually go there in the evenings.

The Gardens is out of site out of mind, the location is dark and unwelcoming and students have no reason to venture to this area for food. The service was slow and the food not good the one time I did try it. The set up was awkward and lining up was impossible. Need to brighten the space, make it easier to use, and more fun. Would love to see a place that sold ethnic food, both from different areas of the US and different countries. I would love to see a place that changed its menu monthly for different countries or a place that would in fact have items from different countries that would be on the menu...Indian, Southern US, German and Ethiopian, etc. etc. Give the students an opportunity to decorate the area each month for their place in the world they are from. Do something fun and education and yummy down there. Not even sure if they still have pool tables and beer.

I am sorry to see hear that The Gardens is closing. I enjoy The Gardens menu selection, but not working directly on main campus I don't get to go there as often I would like. They definitely need to do better marketing of their events. Happy Hour specials, even if only on entertainment event days, may be a good draw.

Faster service at noon.

What I find is when I go at 1:15 or 1:30 they are out of soups and most of the sandwich makings.

Don't know. But maybe add a different or more unique service.

More food and drink specials.

more entertainment? maybe...

Happy Hour Specials

My daughter (a senior) and I were walking through the Union at the beginning of the semester. She and I both thought the Garden closed down a couple of years ago. A lot of activities and events seem to be more directed to students. I understand that we are all here for the students but maybe including faculty/staff more would get me over to the Union more. My location to campus also plays a role in not utilizing the Union more.

1.) Better Marketing, the only marketing that I can recall ever seeing is the material that goes out advertising the bands that play on Thursday nights. 2.) Hosting events geared towards education on the brewing process and different styles of beer. 3.) Featuring beer on tap from the local breweries. 4.) Different menu options, expand past soups and sandwiches.

Happy hour specials for faculty and staff after work W, R & F and maybe having events tied to sporting events during the week.

I think better advertising is needed for the food. Many people only think the serve alcohol.

Time to change up the lunch menu. Go back to having coffee in the morning. Beverages in the game room. Less fluorescent lights. Pinball machine.

1) Much better marketing. 2) Better/more specials to draw more people in.

Better marketing

Used to eat there 2-3 times a week. The menu changed and I stopped due to the choices. I really don't go there to have a drink after work as it feels as if it is a Student hangout. I am a staff member that works in the Union.

chili.....

Though it's probably impossible, the most genius thing would be to move the beer consumption area south to the fireplace lounge in order that a body might enjoy a bite and a beer in a nice environment (and a location that is, frankly, under-utilized at present).Happy hour and other specials would be lovely. At the same time, you could certainly charge $4-$4.5 for a beer and people would happily pay it (as it is comparable to everywhere else in town).The entertainment events are okay, but should be arranged so as not to overcrowd the little space there in the tiny designated beer area to begin with. What a joy it would be to be able to watch a band and have a place to sit and drink a beer at the same time!It would also be useful to continue to offer some food (besides popcorn) in the evening whilst folks are drinking.

I have never eaten there. When I go to the union to eat The Gardens does not come to mind.

Better marketing...it tends to be out of sight out of mind.

Happy hour is a good start; areas where people under 21 can sit with people over 21 that are drinking beer, like at most restaurants; at least one gluten free, slow food on the menu.

Different menu choices, and less expensive choices.
Happy Hour specials, better marketing, live music

Advertise!!! It is nice to have a quiet place to go to lunch

I actually think food and beverage prices are too high. Maybe by lowering them and having specials would bring more folks in. I'm surprised it's closing as it always looks busy whenever I stroll by or meet friends there.

Specials and music venues. The way it used to be.

Better marketing and different menu options would be great.

Better staff. I've always been saddened by the lack of good service in a food industry location. It doesn't matter if its just beer and pretzels. The service should be exceptional.

Better marketing, dont know the menu

Larger area to hold music events, stop serving lunch, more poetry/literature nights.

Happy Hour would be awesome! I've recently been enjoying the live music, which is hard to find who's playing unless I've run upon it via FaceBook events.

I wish there was a way to get a nice, sit down type restaurant down there. I think it could be much more than it is and maybe a place people would like to go for lunch (students, staff & faculty) or the evening (mainly students). I don't think it as much about cost as it is about quality. People seem to have the money if the quality is there.

In the 80's when it was the Beer Garden and the magnificent banana tree was growing from the planter, it was a much more friendly, inviting place. I would meet with people I knew almost daily at around 10:00 AM or after 5:00 PM due to the agreeable atmosphere. That was lost in the re-model. I do patronize the convenience store, Pita Pit, and Panda on the main floor at least once per week, although that has diminished some due to the really good burritos served at the Ross Hall Rendezvous. I never go downstairs to the Union.

I work in the union and never go down to the gardens. There is no marketing that I see in the union to let you know that it is even downstairs. I didn't even know that they served food there, thought it was drinks only. The space that it is in is not inviting. Marketing would be a good thing for this entity.

Better advertisement, I haven't heard of the Gardens until now

The beer gardens is a valuable part of campus in the sense that it demonstrates responsible drinking. It is a part of our campus history and is unique. It would be a tremendous loss to faculty and staff that can meet with each other or of age students in a mature environment. Based on what I'm hearing I feel skeptical that this is just about financial losses. I am also very disappointed about how this appears to be a mandate from above and not something administrators want input on. I thought a university campus was better than that. Thank you staff senate for doing this survey.

Better marketing on the main level of the union

#1 draw: Happy Hour specials. Campus events seem to entice a lot of people to the Gardens- but unless there's a campus event- I'm not going to end up in the Union for after-hours socializing.

50% staff discounts

I have walked past it a number of times and never found anything that looked very appealing there.

Advertisement more widely. I even forget it is there. And when I am reminded I think to myself..I should go!

I used to go there a lot but then every time I tried it was closed so I forgot about it until I saw this survey.

I think that there needs to be something in the lower level, but I think that it needs to have a good draw to it. I don't think the Gardens is able to advertise because of the culture of UW, and would like to see events planned.

Different hours. I can't consume alcohol while I'm at work.

I think the gardens is a great place for people socialize. Marketing would definitely help. I hope it can stay open so people have a place to gather after classes and work.

I think it would be helpful if they would post the daily or weekly specials somewhere on campus. I like the Gardens a lot, but I admit that I forget about it so I don't go there that often.

I don't believe there's any marketing done. I do see marketing of Rendezvous going on, but never for the Gardens. I suspect RLDS doesn't particularly want to keep it open and thus puts in a very minimal effort there. It's too bad, because it was a unique space.

I would pay a higher price on the beer but not on the food. Unless they brought back the old menu and had fresh and quick options again. It was also nice when they had soup.