The Paratransit Advisory Committee met on Wednesday, July 8, 2015 from 1:00pm – 2:00pm.

Open Forum

There were no comments.

No Show Policy/Campaign

Carolyn Smith was present to report to the Committee the standing of the No-Show Policy/Campaign. Letters are being sent to those who meet the criteria. Postcards continue to be sent when a person no-shows and campaign materials will be placed back in the buses. Ultimately, things have improved so these efforts will continue for the time being, without the policy being put into place.

Seatbelt Signs

Elizabeth Whitt informed the committee that seatbelt signs have been ordered and will be placed in each vehicle.

ACTA/Commuter Link Status

Elizabeth informed the committee that the ACTA Board has voted to suspend service of the Gem City Grand route. UW will be adding a “Commuter Link” route that will stop at most stops that the Gem City Grand route did, but will link into the Commuter route and will focus primarily on serving students. This new route will run during the week, with a dial-a-ride point to point service on weekends. As a result, the paratransit service will not be run on weekends. Riders may use the ‘on call’ commuter link option on Saturday’s. Letters will be sent out to all Paratransit riders explaining this new service.

Software Upgrade

Elizabeth discussed a future upgrade to the Trapeze system, including a possible upgrade to the text messaging system. This will be considered after further testing is done.

Future Meeting Topic/Date

The Committee discussed the need for future meetings and for the continuation of the committee. It was decided that the committee will continue to meet on a quarterly basis as necessary.
Future Meetings

The next meeting is scheduled for 10/14/15 from 9:00 – 10:00am; Wyoming Union Room 202.