Paratransit Advisory Committee  
6/4/13  
10:00am – 12:00pm

Committee Members Present
Elizabeth Whitt  
Garrett Cruzan  
Amanda Hearne  
Kevin Coleman  
Kendall Corbett

Visitors
Lisa Owen  
Carolyn Smith

The Paratransit Advisory Committee met on Tuesday, June 4, 2013 from 10:00 – 12:00pm.

Membership

Tom Martin and John Burman are no longer members.

Continued No Show Policy Discussion

The Committee met to discuss at length the no show policy. The following changes were approved by all members present:

- There should be a repercussions for recurrent no show, and late cancellations.
- Repercussions incurred after 3 no shows in a 30 day rolling period.
- Infractions will each carry their own point value
  - No shows = 4 points
  - Late cancellations = 2 points
- If 12 points are incurred within a 30 day rolling period, repercussions will be initiated, based on the following:

<table>
<thead>
<tr>
<th>Infraction</th>
<th>Repercussion</th>
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<tbody>
<tr>
<td>1st occurrence (12 points)</td>
<td>1 week suspension</td>
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<tr>
<td>2nd occurrence (additional 12 points)</td>
<td>2 weeks suspension</td>
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<tr>
<td>3rd and each subsequent occurrence thereafter</td>
<td>6 week suspension, loss of subscription service for one year with review by Paratransit Board at the end of the year. Board may initiate a probationary period at that time (if deemed appropriate).</td>
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- In cases of no shows, rides will be rescheduled at the next available time after a 90 minute wait from the time of the call, during normal paratransit hours of operation.
The next meeting is scheduled for July 2, 2013 from 11:00am – 12:00pm, Wyoming Union, #010