Paratransit Advisory Committee
7/9/13
11:00am – 12:00pm

Committee Members Present
Elizabeth Whitt
Garrett Cruzan
Chris Primus for Amanda O’Brien
Kevin Coleman
Kendall Corbett
Carly Clothier/Brian Bryngelson

The Paratransit Advisory Committee met on Tuesday, July 9, 2013 from 11:00 – 12:00pm.

Open Forum

Garrett Cruzan presented some questions that had been brought to him:

- Update on the work order for the shelter by the Ag building.
  - This is on hold until the construction is completed. Passengers will be picked up on the Prexy’s side.
- Idea of putting a suggestion form on the website where people could anonymously make suggestions.
  - This will be looked into and implemented

Continued No Show Policy Discussion

Elizabeth Whitt presented to the committee a draft no show policy. The committee discussed this at length, section by section. Suggestions were considered and will be incorporated into a future draft.

A lengthy discussion regarding the 90 minute window occurred. It was determined that the dispatcher would not make a judgment call as to whether or not the reason for a no show was under the riders control or not. The rider will have the opportunity to present the facts before the appeals committee. If an appeal is filed within 7 calendar days, service will continue until decision is made by appeal board.

The next meeting is scheduled for July 22, 2013 from 11:00am – 12:00pm, Wyoming Union, 010 (Thunder Basin)