Paratransit Service

Official Use Only Received:

Approved:  $\square$ 

Dept. 4313 • 1000 E. University Ave. • Laramie, WY 82071

Phone (307) 766-7433 • Fax (307) 766-9804 • Email tppara@uwyo.edu • Website: www.uwyo.edu/paratransit

## REQUEST FOR EXCUSED NO-SHOW

REQUEST PROCESS (Please print legibly)

- 1. "No-shows" occur when a rider cannot be located at the scheduled pick-up location, or when a rider cancels a trip one (1) hour or less prior to their scheduled "ready time".
- 2. Complete all sections of this form. It is important that the information provided is complete and accurate.
- 3. Provide specific information on the date, time, dispatcher on duty and additional information when the trip bookings were made, change, or cancelled.
- 4. Please include any supporting documentation; such as maps, drawing, and pictures. Additional pages may be added.
- 5. This form must be postmarked or received in the UW Transportation Services office within 7 days of the no-show in question.
- 6. Submit in any of the following ways:

Mailed to: UW Transportation Services Dept. 4313 1000 E. University Ave.

Laramie, WY 82071

Emailed to: tppara@uwyo.edu

Faxed to: (307) 766-9804

Notification of the decision will be sent to the address provided by the rider. Reason for request: ☐ No-show was a result of an error on behalf of UW Transportation Services ☐ No-show was a result of something beyond the rider's control ☐ Other Date of No-Show: \_\_\_\_\_ Time of No-Show: In as much detail as possible please explain why the no-show trip should be excused. I understand that falsifying information in this request will result in denial of the request and may subject me to disciplinary action. I further attest all information given is true, correct, and valid to the best of my knowledge and belief. After considering all of the facts relating to the citation, I believe I have a fair just reason for requesting an excused no-show. (Full Name) (Phone Number) (Street Address/PO Box) (City, State, Zip) (Email) (Signature) (Date)

> Letter Sent: Denied: □