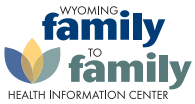
Changing Health Care Providers



There may be a time when you are not happy with the care your child is getting. Maybe you disagree with the provider's recommendations or you just don't get along. If this happens, try to talk about your concerns with the provider. Sometimes, talking together can resolve the problem and improve your relationship.

If you still disagree, you can always decide to change your child's primary care provider (PCP) or other health care provider. Here are some things to keep in mind:

• Contact a Member Service Representative at your child's health plan to find out how to make the change. The health plan can give you names of other PCP's and specialists in its network.

• Ask your child's PCP to help you find other providers who can care for your child. The PCP will usually need to make a referral for another specialist.

• Ask parents of other children with special health care needs for advice. One way to do this is to contact Wyoming Family to Family Health Information Center:

Wyoming Family to Family Health Information Center

1000 E. University Ave. Dept. 4298
Laramie, WY 82071
Phone: (307) 766-2761
Toll Free: 1-888-989-9463
TTY: (307) 766-2720
Fax: (307) 766-2763
E-mail: WyoF2F@uwyo.edu