

**ARIZONA  
TELEMEDICINE  
PROGRAM**



# **Arizona Telemedicine Program**

**Janet Major, B.S.**

**Associate Director for Telemedicine  
Education & Facilities**

**Arizona Telemedicine Program  
Technical Coordinator**

**Southwest Telehealth Resource Center**

**Telehealth Board Member & President**

**United States Distance Learning Association**

**ATA mHealth, Technology & DL SIG**

**Board Member ATIC**

**Arizona Telecommunications & Information Council**

**Technology**  
**+**  
**Telecommunications**  
**=**  
**Telehealth/Telemedicine**



# Journal of Telemedicine and Telecare

## Volume 11 Number 1 2005

**EDUCATION AND PRACTICE**

**Technology**

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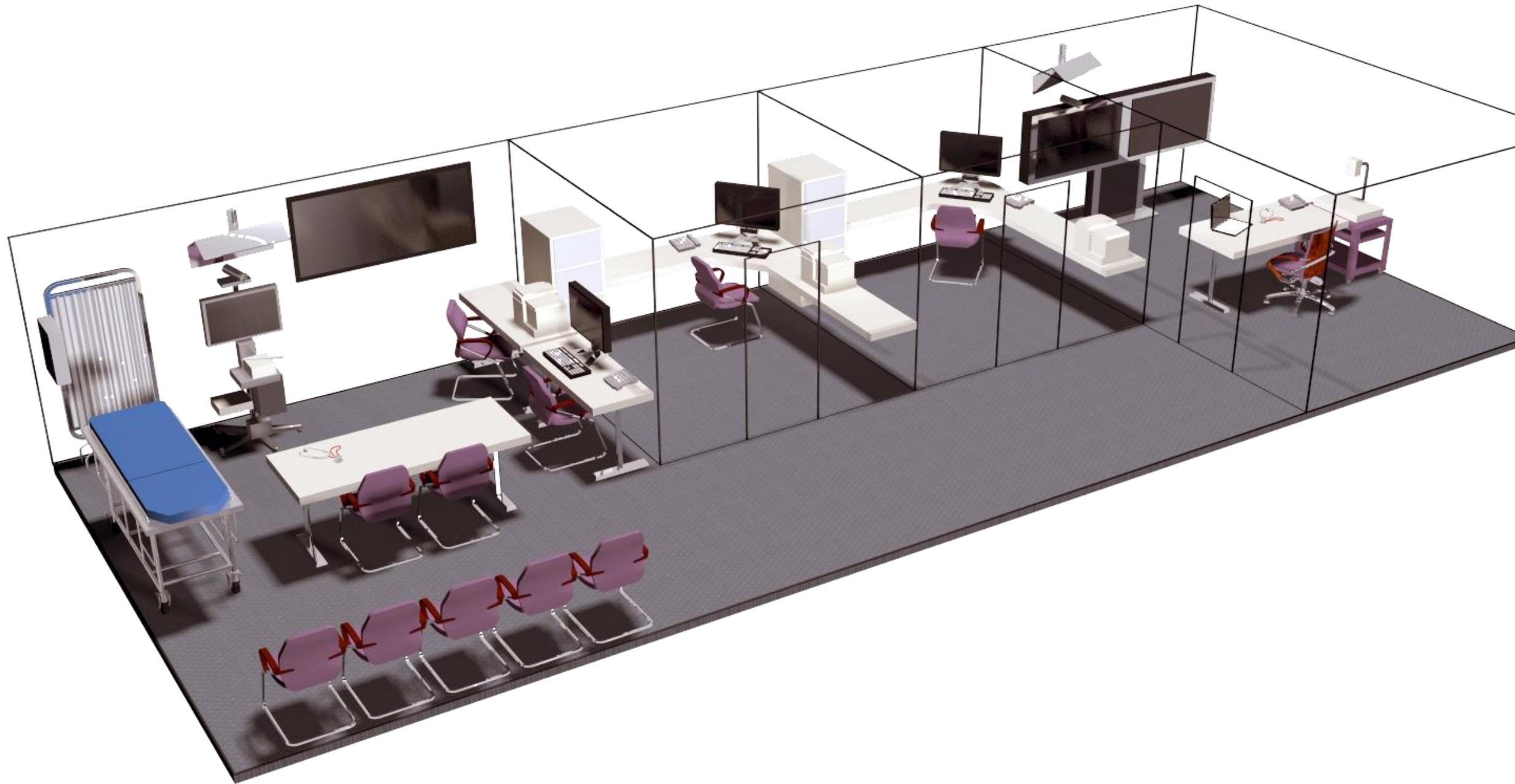
### ▶ **Telemedicine room design**

**Janet Major**

Arizona Telemedicine Program, University of Arizona, USA

#### **Summary**

Proper design of rooms for telemedicine store-and-forward and realtime interactive consultations is critical. The challenge is to incorporate communication technology into medical practice to facilitate efficient communication and effective patient care. If this is done properly, the technology becomes unnoticeable to those involved in the telemedicine interaction. This article describes some of the steps that can be taken in a telemedicine room design









## Telehealth Technology Resources

Arizona Telemedicine Program

[www.telemedicine.arizona.edu](http://www.telemedicine.arizona.edu)

Telemedicine & Telehealth Service Directory

<http://telemedicine.arizona.edu/servicedirectory>

Southwest Telehealth Resource Center

[www.southwesttrc.org](http://www.southwesttrc.org)

National Telehealth Resource Centers

[www.telehealthresourcecenter.org](http://www.telehealthresourcecenter.org)

ATA American Telemedicine Association

[www.americantelemed.org](http://www.americantelemed.org)

USDLA United States Distance Learning Association

[www.usdla.org](http://www.usdla.org)

University of New Mexico Center for Telehealth

<http://hsc.unm.edu/community/telehealth/>

Project ECHO

<http://echo.unm.edu/>

ATP Project ECHO

<http://telemedicine.arizona.edu/echo/>

UNR Project ECHO

<https://med.unr.edu/echo>

CO ECHO

<https://echocolorado.org/>

TTAC Telehealth Technology Assessment

[www.telehealthtechnology.org](http://www.telehealthtechnology.org)

Resource Center

# ARIZONA TELEMEDICINE PROGRAM



# www.southwesttrc.org



YOUR CONNECTION TO TELEHEALTH IN THE SOUTHWEST

## SOUTHWEST TRC TELEHEALTH RESOURCE CENTER™

Home | About Us | People | Resources | Online Education | Events | Partners | Links | Help Desk | Blog

### Welcome to the Southwest TRC!

#### Upcoming Events

	Kristin Deprospero - Grant Opportunities & Resources Friday, June 28, 2019 - 9:00am to 10:00am
	Arizona Telemedicine Council Wednesday, July 17, 2019 - 11:00am to 1:00pm
	Telemedicine Applications (Phoenix) Monday, July 22, 2019 - 9:00am to 4:00pm
	Telemedicine Applications (Tucson) Monday, July 22, 2019 - 9:00am to 4:00pm
	Developing a Telemedicine Program (Phoenix) Monday, September 9, 2019 - 9:00am to 4:00pm

Register / View All Events

SWTRC Services

- Full-Day Training Program
- Online Learning Modules
- Help Desk
- Technical Assistance
- Tools & Templates
- Program Development
- Business Models
- Evaluation
- Best Practices
- Clinical Operations
- Sustainability
- Equipment Recommendations
- Program Operations

CONTACT US

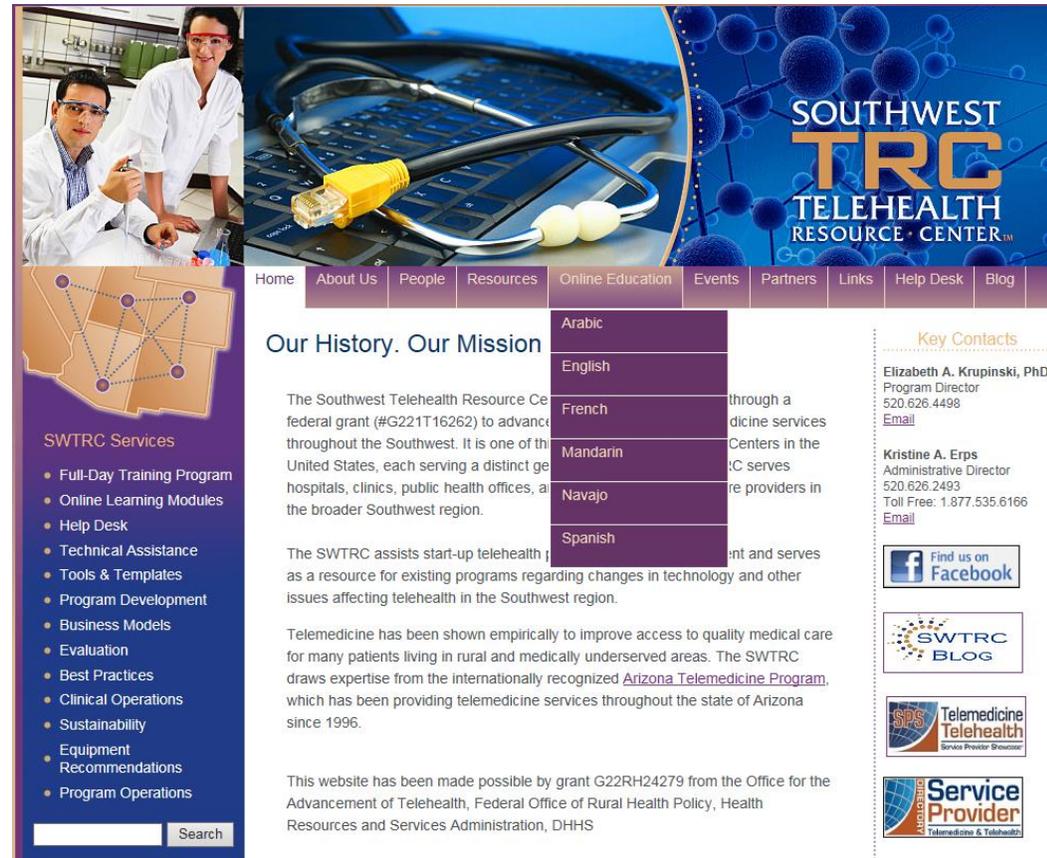
SWTRC BLOG

Service Provider

TEN YEAR REPORT

TELEHEALTH RESOURCE CENTERS

# Clinical Case Presentation



**SOUTHWEST TRC TELEHEALTH RESOURCE CENTER™**

Home About Us People Resources Online Education Events Partners Links Help Desk Blog

### Our History. Our Mission

The Southwest Telehealth Resource Center was established through a federal grant (#G221T16262) to advance telehealth services throughout the Southwest. It is one of the largest telehealth Centers in the United States, each serving a distinct geographic region. SWTRC serves hospitals, clinics, public health offices, and other telehealth providers in the broader Southwest region.

The SWTRC assists start-up telehealth programs and serves as a resource for existing programs regarding changes in technology and other issues affecting telehealth in the Southwest region.

Telemedicine has been shown empirically to improve access to quality medical care for many patients living in rural and medically underserved areas. The SWTRC draws expertise from the internationally recognized [Arizona Telemedicine Program](#), which has been providing telemedicine services throughout the state of Arizona since 1996.

This website has been made possible by grant G22RH24279 from the Office for the Advancement of Telehealth, Federal Office of Rural Health Policy, Health Resources and Services Administration, DHHS

### SWTRC Services

- Full-Day Training Program
- Online Learning Modules
- Help Desk
- Technical Assistance
- Tools & Templates
- Program Development
- Business Models
- Evaluation
- Best Practices
- Clinical Operations
- Sustainability
- Equipment Recommendations
- Program Operations

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### Key Contacts

**Elizabeth A. Krupinski, PhD**  
Program Director  
520.626.4498  
[Email](#)

**Kristine A. Erps**  
Administrative Director  
520.626.2493  
Toll Free: 1.877.535.6166  
[Email](#)

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SWTRC BLOG

Telemedicine Telehealth  
Service Provider



ARIZONA  
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SOUTHWEST  
TRC  
TELEHEALTH  
RESOURCE CENTER

# The Telemedicine Referral Case Process

Phyllis Webster,  
Program Coordinator, Sr.  
Arizona Telemedicine Program

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Case Management

Go through the steps required to set up, carry out and complete a clinical telemedicine referral.

# TeleCon 1997

**TeleCon XVII**  
THE SEVENTEENTH ANNUAL TELECONFERENCING USERS CONFERENCE AND TRADE SHOW  
**The New World of Conferencing:  
The Integration of Telephony, LANs and IP Networks**  
November 5, 6 and 7, 1997  
Anaheim Convention Center • Anaheim, California

VIDEOCONFERENCING  
TELEMEDICINE  
DISTANCE LEARNING  
DATACONFERENCING

**TeleCon XVII**, the world's largest conference and trade show on teleconferencing, videoconferencing and their application in collaboration, distance learning and telemedicine.  
For information or to register, in the U.S. and Canada call **1-800-829-3400**.  
International call +1-310-606-5150. Online registration: [www.usdla.org/telecon.html](http://www.usdla.org/telecon.html)

Produced by: Allstate Business Insurance Group  
Sponsored by: **USDLA** (United States Distance Learning Association), CSU CALIFORNIA STATE UNIVERSITY, CORPORATE UNIVERSITY REVIEW, AT&T Tricom, ATA (American Telemedicine Association), **CTI** (California Telecommunications Institute), and **USDOJ** (U.S. Department of Justice).

**FREE EXHIBIT PASS ENCLOSED**



# www.telemedicine.arizona.edu/webinar



The Arizona Telemedicine Program, the Southwest Telehealth Resource Center and the mHealth, Technology & Distance Learning Special Interest Group of the American Telemedicine Association invite you to a **free** webinar to review the telemedicine and telehealth technology recently exhibited at the American Telemedicine Association's 23rd Annual Telemedicine Meeting & Trade Show: ATA 2018

## Webinar

Thursday, August 9, 2018 ~ 12:00pm Arizona Time

(12pm PDT; 12pm Arizona; 1pm MDT; 2pm CDT; 3pm EDT)

### “ATA 2018 Exhibit Hall Technology Review”

#### Learning Objectives:

1. Review some of the current trends observed at the annual signature event for telemedicine technology.
2. Take a virtual tour of the ATA 2018 Exhibit Hall & Showcase at the Chicago Convention Center.
3. Learn who and where you can go to get access to the best resources in telemedicine and telehealth technology.



Janet Major, B.S.  
Associate Director  
for Telemedicine  
Education & Facilities



Janet Major is the Associate Director of Facilities for the Arizona Telemedicine Program (ATP). She earned her B.S. Degree in Telecommunications from Northern Arizona University with her major emphasis in producing and directing. She has worked at the University of Arizona for 30 years and was initially the primary manager of videoconferencing services at the Arizona Health Sciences Center. She has since been employed by ATP for 20 years. As Associate Director of Telemedicine Education & Facilities, her current responsibilities include the design, development and installation of the teleconferencing and telemedicine peripheral equipment used for telemedicine services. She also provides training to healthcare professionals in the effective use of teleconferencing for both clinical and educational applications. Ms. Major has served as Co-Chair as well as Chair for the mHealth, Technology & Distance Learning Special Interest Group of the American Telemedicine Association as well as for the board of USDLA; the United States Distance Learning Association, representing the telehealth constituency and ATIC; the Arizona Telecommunications and Information Council where she is currently working with fellow telecommunications experts to implement a broadband plan to eliminate telecommunications disparity in rural and urban Arizona.

For more information and registration instructions please visit our website:

<http://www.telemedicine.arizona.edu/webinar>

http://americantelemed.org/home



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The Source



Upcoming Events

Learning Center

EDGE 2018

ATA19



# SIG's

- Telemental Health
- Home Telehealth & Remote Monitoring
- Pediatric Telehealth
- Business & Finance
- mHealth, Technology & Distance Learning
- Telerehabilitation
- ATA Institutional Council
- Telehealth Nursing

- ATA Member Group Leaders
- Human Factors
- International
- ATA Industry Council
- Teledermatology
- Pacific Islands Chapter (PICATA)
- Interstate Telehealth
- Latin American & Caribbean Chapter (ATALACC)
- TeleICU
- Ocular

- Canadian Discussion Group
- President's Circle & Institutional
- ATA-DR Guidelines Writing Committee
- ATA Student Council
- State Forums
- Open Forum

# mHealth, Technology & Distance Learning Special Interest Group of the ATA

aka: mH, T & DL SIG/ATA

Chair                      Alex Chiu, MD

Co-Chair                Jonathan Savage, MD

Past Chairs: David Maughan, Janet Major, Pramod Gaur  
Mike Holcomb, Stewart Ferguson



## mHealth, Technology, and Distance Learning SIG

[Post New Message](#)

Jul 13, 2018

[Check out the LIBRARY in The Source for the handout and Video Link from our Teck Talk about Stethoscopesps](#) 

1. [Please join us next month for a technology...](#)  Janet Major

[Reply to Group](#)

[Reply to Sender](#)

1. [Check out the LIBRARY in The Source for the handout and Video Link from our Teck Talk about Stethoscopesps](#)



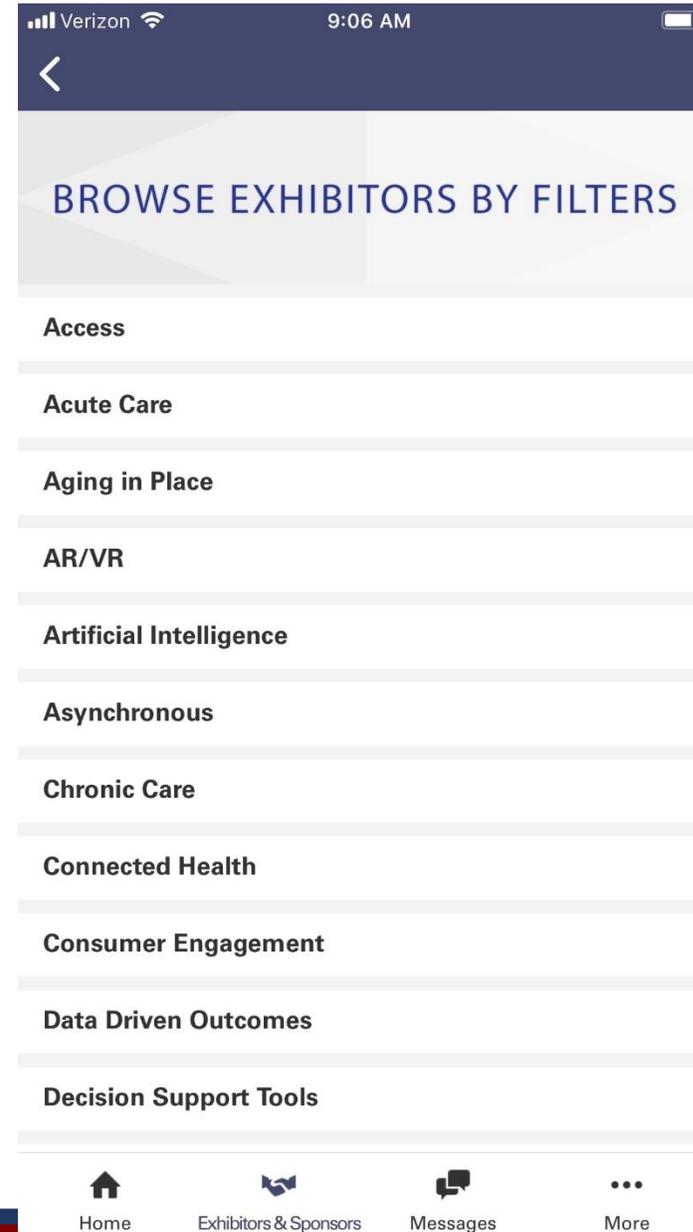
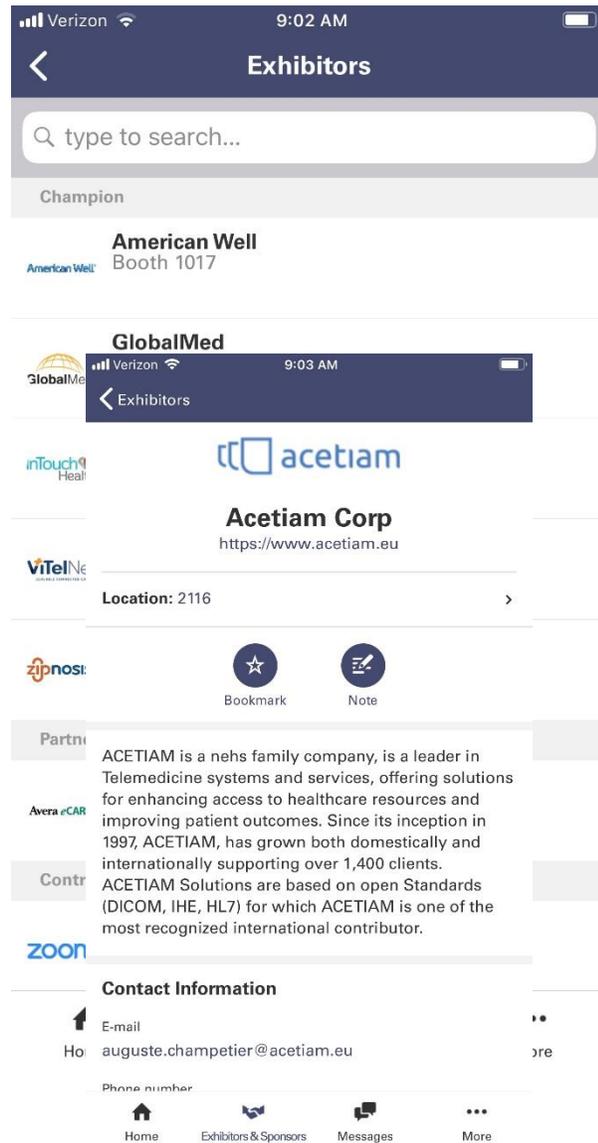
Jul 13, 2018 5:41 PM |  [view attached](#)

[Janet Major](#)

Please join us next month for a technology review and virtual tour of the ATA 2018 Exhibit Hall!  
Details are attached and on our SIG calendar - see you there!

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Janet Major



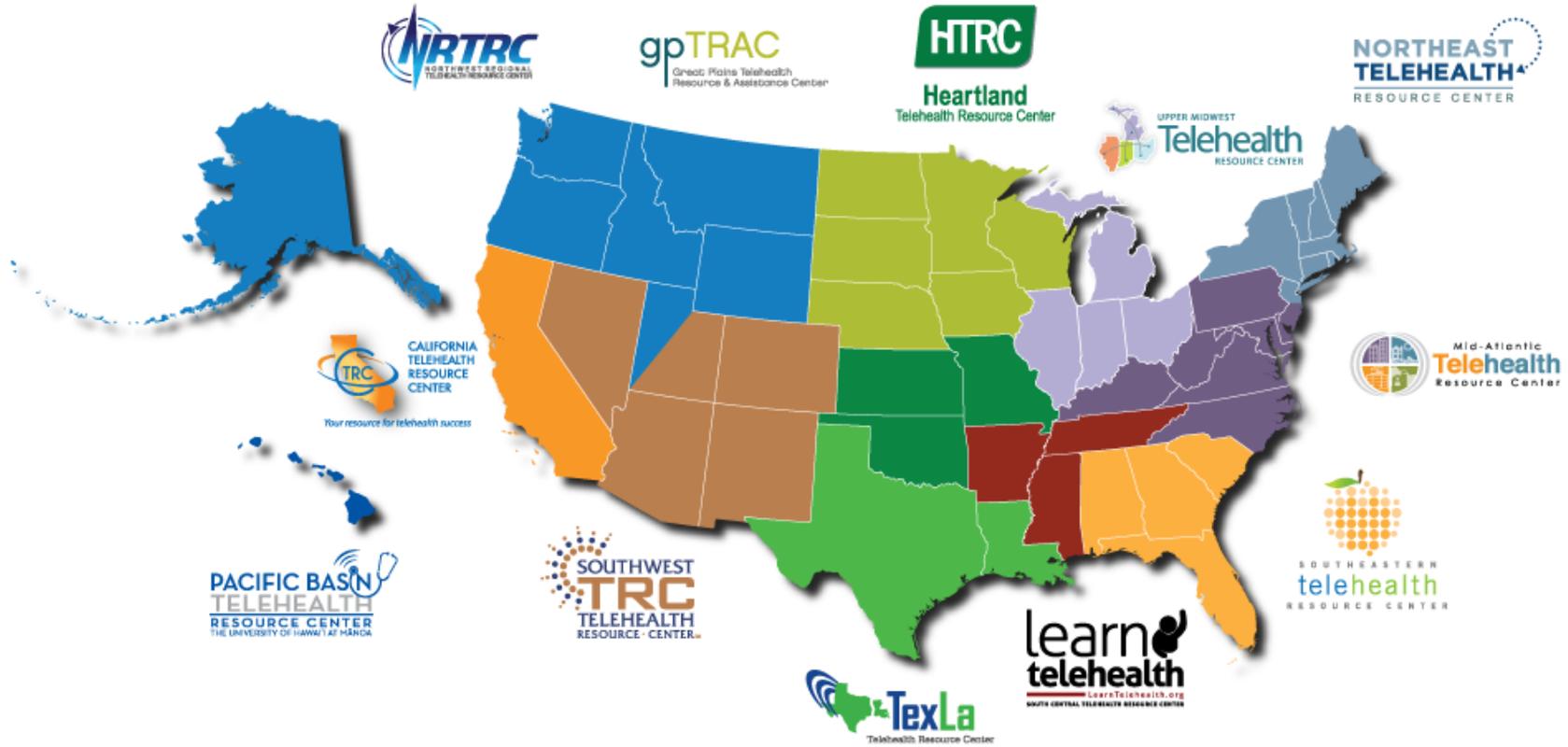
<http://www.telehealthresourcecenter.org/>

The screenshot shows the homepage of the Telehealth Resource Centers website. At the top, there is a navigation menu with the following items: Home, Operations Tools, Reimbursement, Legal & Regulatory, Marketing, Training, Program Development, and Webinars. The main content area is divided into three sections:

- National TRC Webinar Series:** This section features a background image of a smiling female healthcare professional. The text reads: "National TRC Webinar Series" and "TWITR: Telemedicine, Wellness, Intervention, Triage and Referral Project". Below this is a button labeled "Register for Webinar".
- Education and Training:** This section also features a background image of a healthcare professional. The text reads: "Education and Training" and "From webinars to training events, TRC offers what you need". Below this are three buttons: "Upcoming webinars", "Past webinars", and "Calendar of events".
- About Us:** This section has a dark background. The text reads: "About Us" and "Two national and twelve regional resource centers are here to serve you." Below this is a button labeled "Find your TRC".

On the right side of the "About Us" section, there is a map of the United States titled "Who Is Your TRC?". The map is color-coded to show the twelve regional resource centers: West (blue), Northwest (orange), Southwest (green), South (red), Southeast (purple), and Northeast (yellow).

# TelehealthResourceCenters.org



## 12 Regional Resource Centers



### TexLa Telehealth Resource Center

Serving Texas and Louisiana

Phone: 877-391-0487  
Direct: 806-743-4440



### Mid-Atlantic Telehealth Resource Center

Serving Virginia, West Virginia, Kentucky, Maryland, Delaware, North Carolina, Pennsylvania, Washington DC, and New Jersey [shared]

Phone: 855-MATRC4U (628.7248)  
Direct: 434-906-4960



### Upper Midwest Telehealth Resource Center

Serving Indiana, Illinois, Michigan and Ohio

Phone: 855-283-3734



### Southeastern Telehealth Resource Center

Serving Georgia, South Carolina, Alabama, and Florida

Phone: 1-888-738-7210



### Pacific Basin Telehealth Resource Center

Serving Hawaii and Pacific Basin

Phone: 808-956-2897



### Heartland Telehealth Resource Center

Serving Kansas, Missouri and Oklahoma

Phone: 877-643-HTRC (4872)



### South Central Telehealth Resource Center

Serving Arkansas, Mississippi and Tennessee

Phone: 855-664-3450



### Southwest Telehealth Resource Center

Serving Arizona, Colorado, New Mexico, Nevada and Utah

Phone: 877-535-6166  
Direct: 404-712-3868



### Northwest Regional Telehealth Resource Center

Serving Washington, Oregon, Idaho, Montana, Utah, Wyoming and Alaska

Phone: 888-662-5601



### Great Plains Telehealth Resource & Assistance Center

Serving North Dakota, South Dakota, Minnesota, Iowa, Wisconsin and Nebraska

Phone: 888-239-7092



### California Telehealth Resource Center

Serving California

Phone: 877-590-8144



### NorthEast Telehealth Resource Center

Serving New England (Connecticut, Maine, Massachusetts, New Hampshire, New Jersey [shared], New York, Rhode Island, and Vermont)

Phone: 800-379-2021

## National Resource Centers



### National Telehealth Policy Resource Center

Serving all Telehealth Resource Centers and All States

Phone: 877-707-7172  
Direct: 916-285-1860



### National Telehealth Technology Assessment Resource Center

Serving All Telehealth Resource Centers and All States

Phone: 877-885-5672  
Direct: 907-729-4703

# TTAC National Telehealth Technology Assessment Center telehealthtechnology.org



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TelehealthTechnology.org

National Telehealth Technology Assessment Resource Center

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**QUICK LINKS**

- » Webinar Archives
- » Recent Toolkits
- » User Reviews
- » Media Galleries
- » Innovation Watch

*Technology Evaluation Toolkits*  
Choose one of our telehealth technology-related toolkits to read at your convenience!



Technology for Telehealth:  
No longer the tail wagging the dog!

# Trends 2017, 2018 – 2019?



- Multi-purpose cameras
- Multi-purpose devices
- Cart of the year
- Stethoscopes
- Audio processing software
- More wearables
- More Robots
- More Box “to-go” with more varieties of end-users/applications
- Wall mounted systems
- Kiosks

# Technology for Telehealth

- Resources/where to shop
- Tips on How to shop
- Network and interview who has been doing what – with what!
- Pricing
- Ease of use/training protocols/end user
- Network support
- Contractual agreements/licenses/maintenance fees
- Efficiency?

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# Facilities





# Tuba City Installation















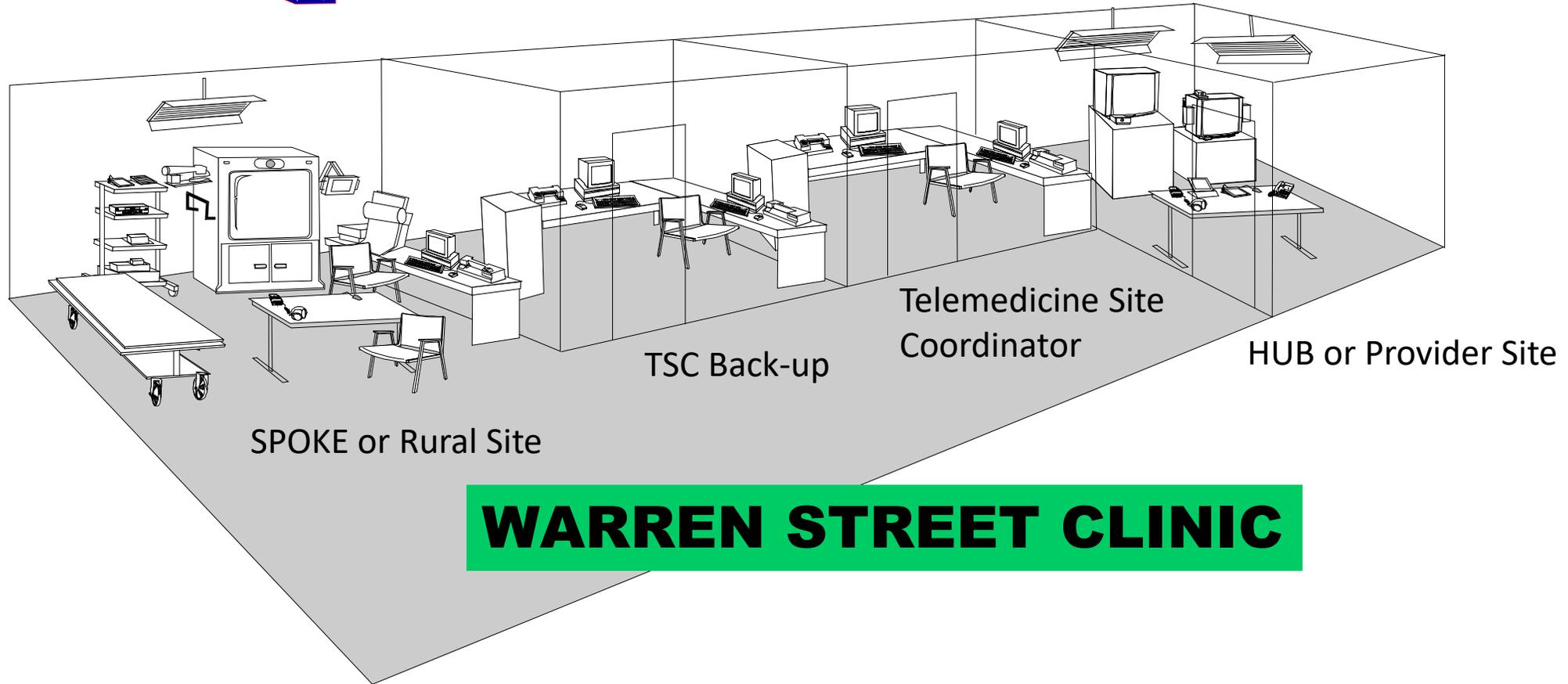


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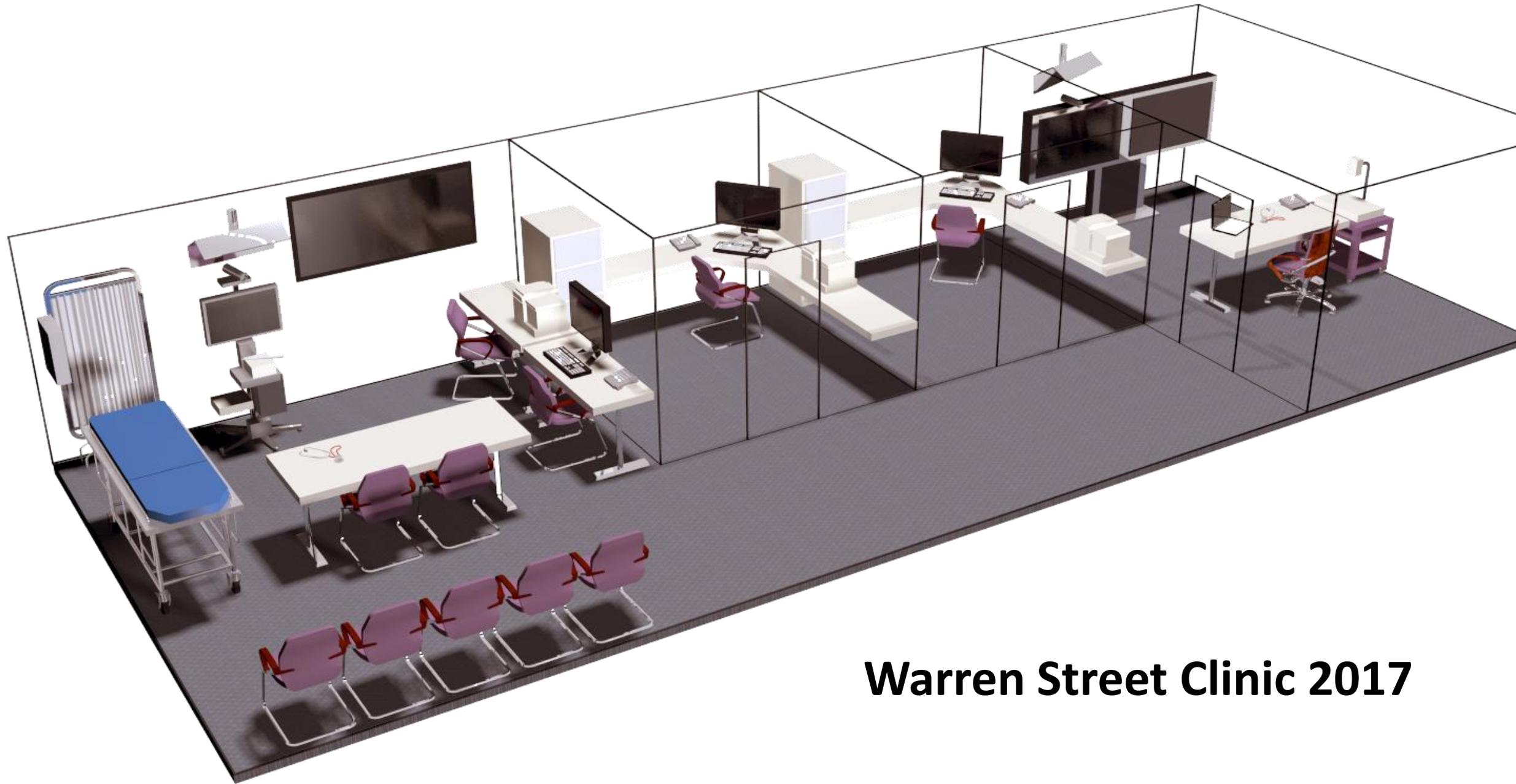


# Telemedicine Training Center

The University of Arizona Health Sciences Center  
Tucson, Arizona



**WARREN STREET CLINIC**



**Warren Street Clinic 2017**

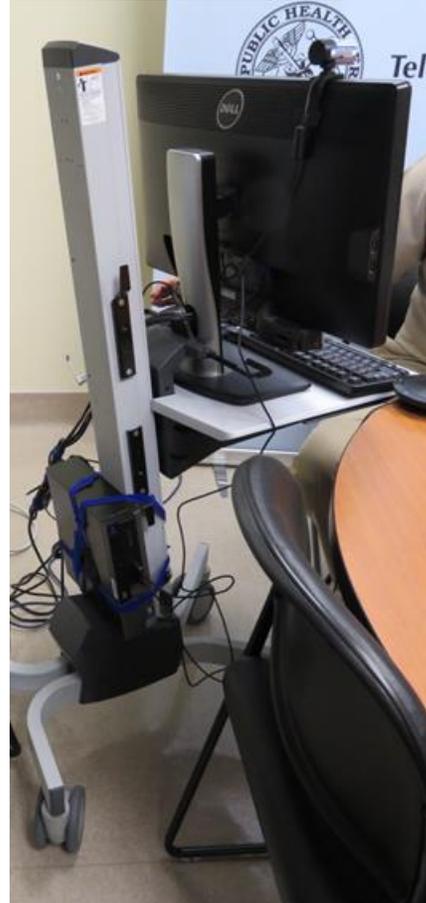


SPOKE

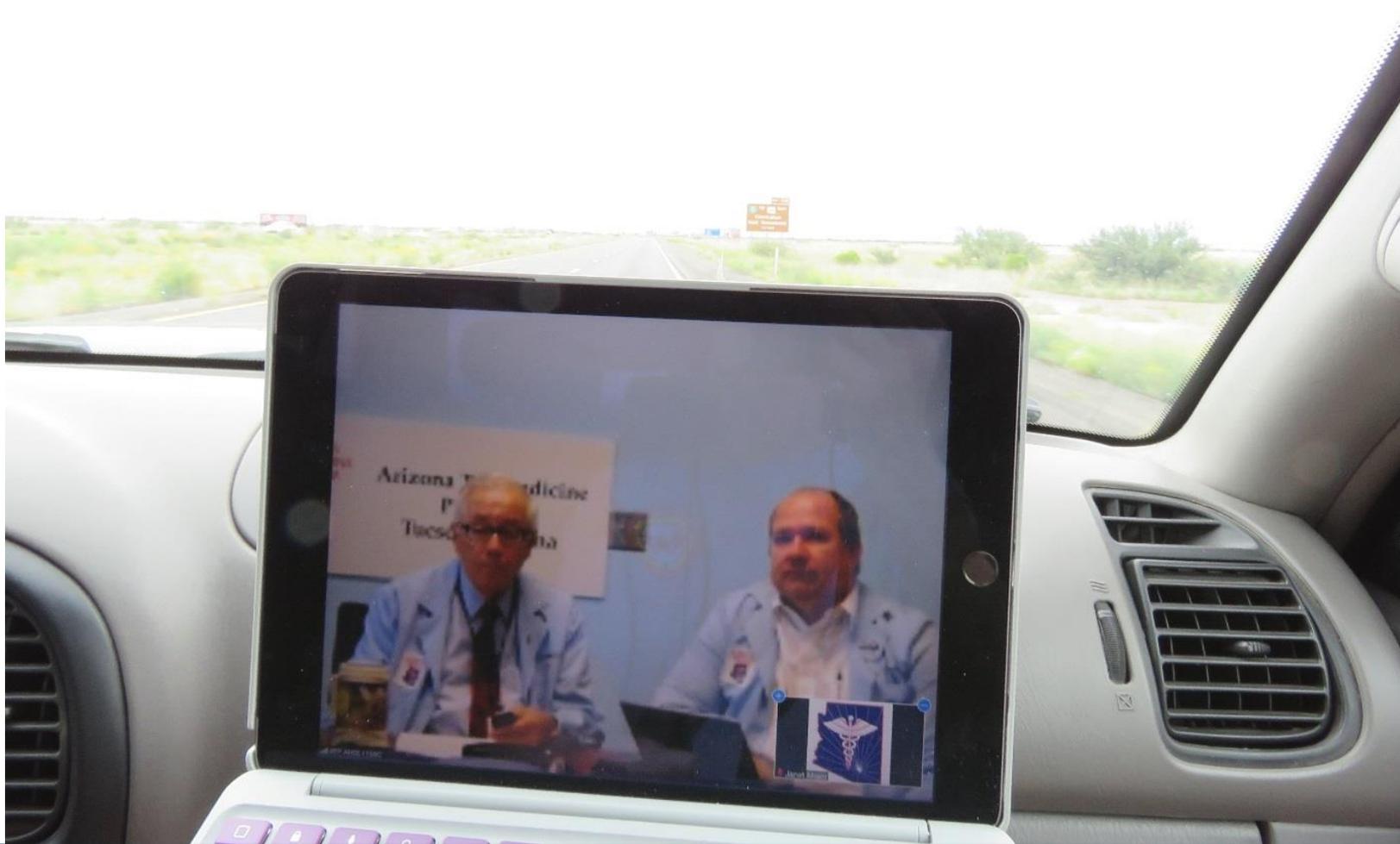


HUB

# Sells IHS, AZ







# SELFIES!

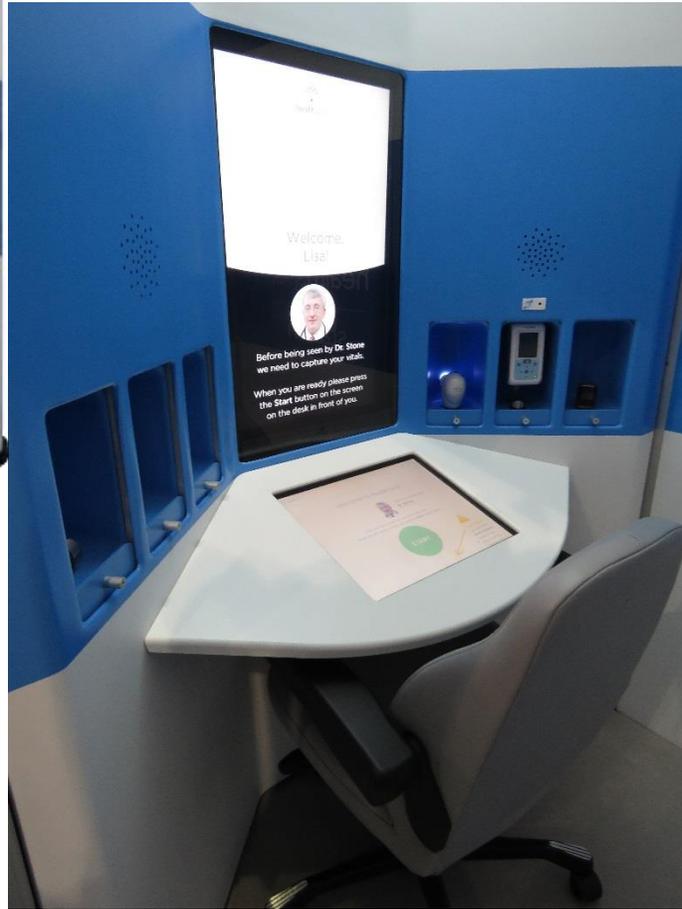


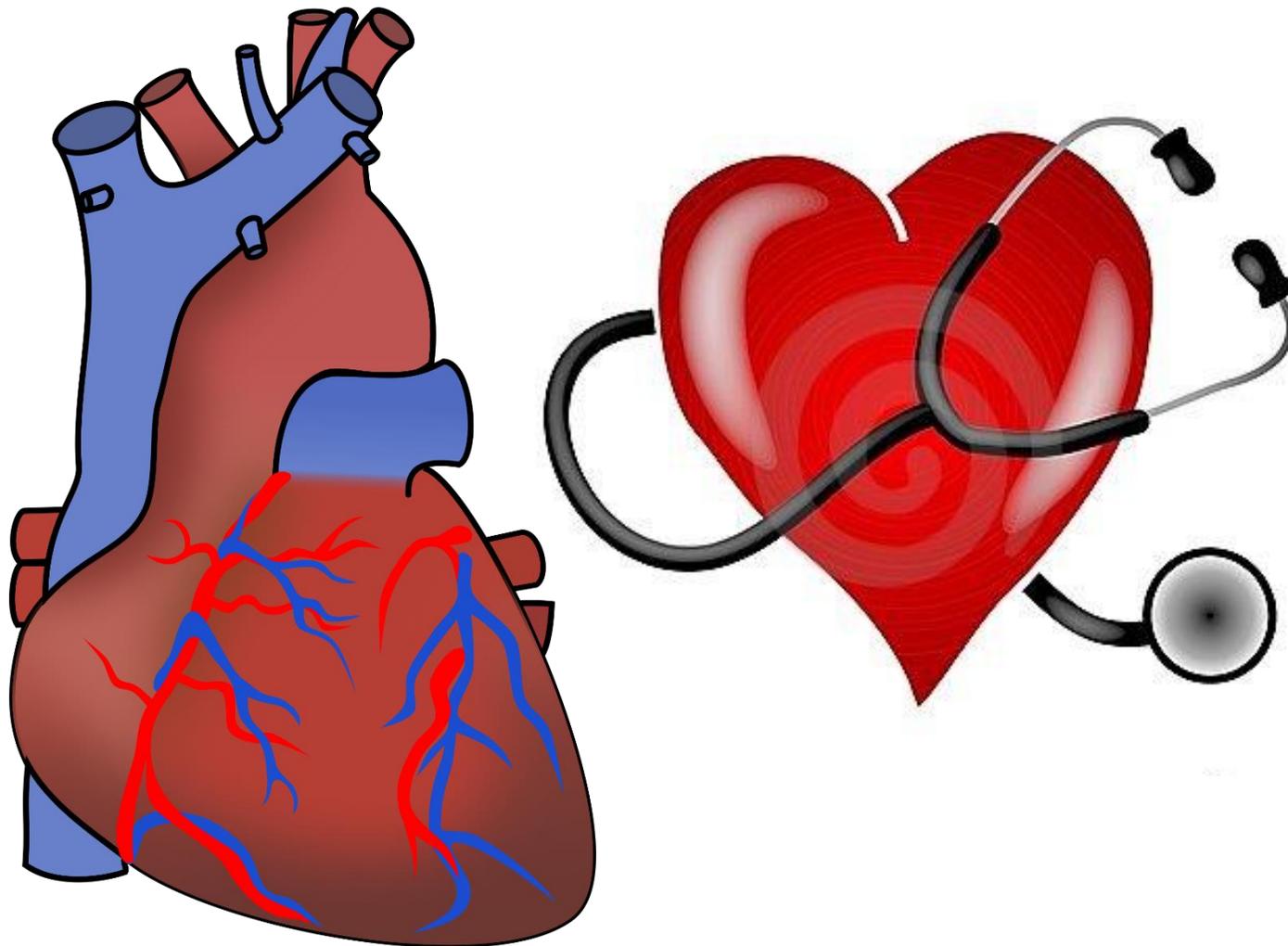
# KIOSKS





2015















EKO

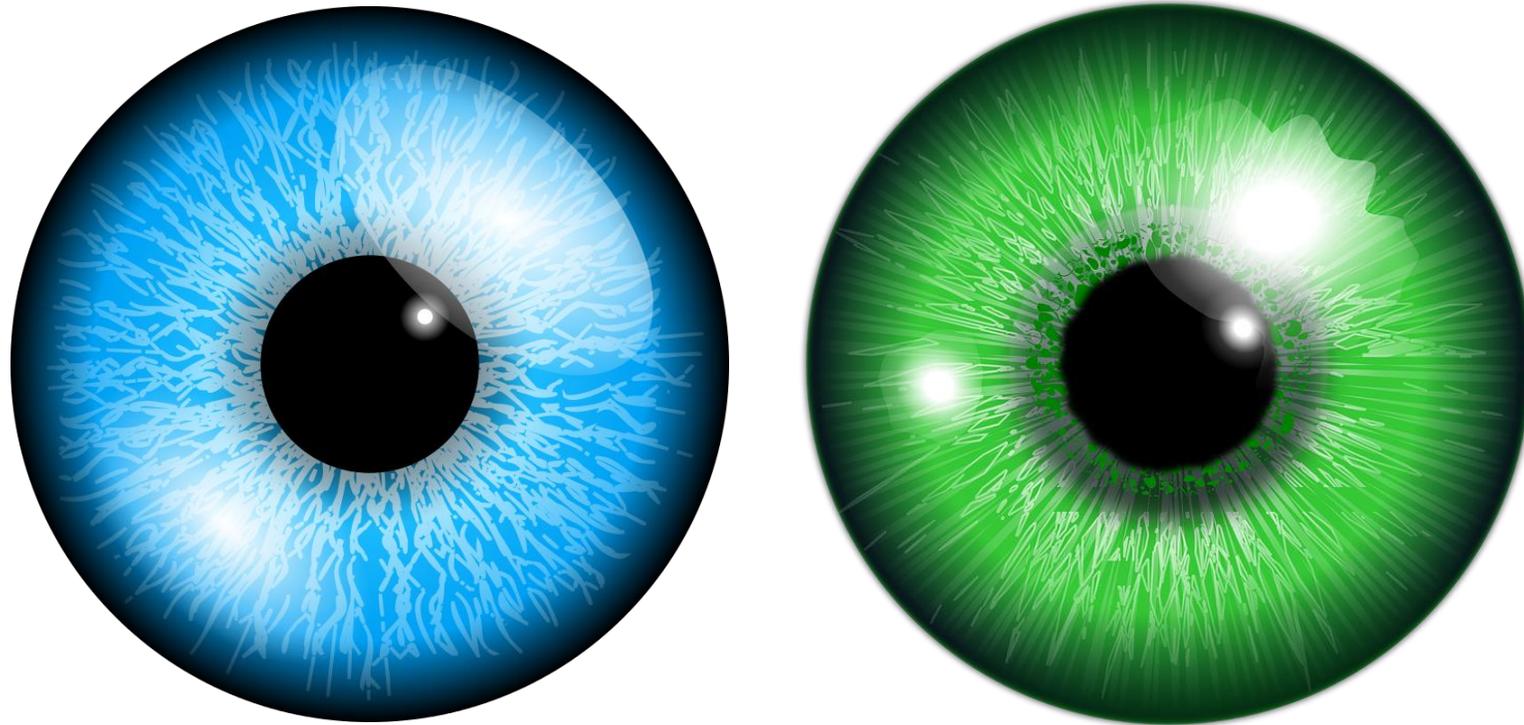


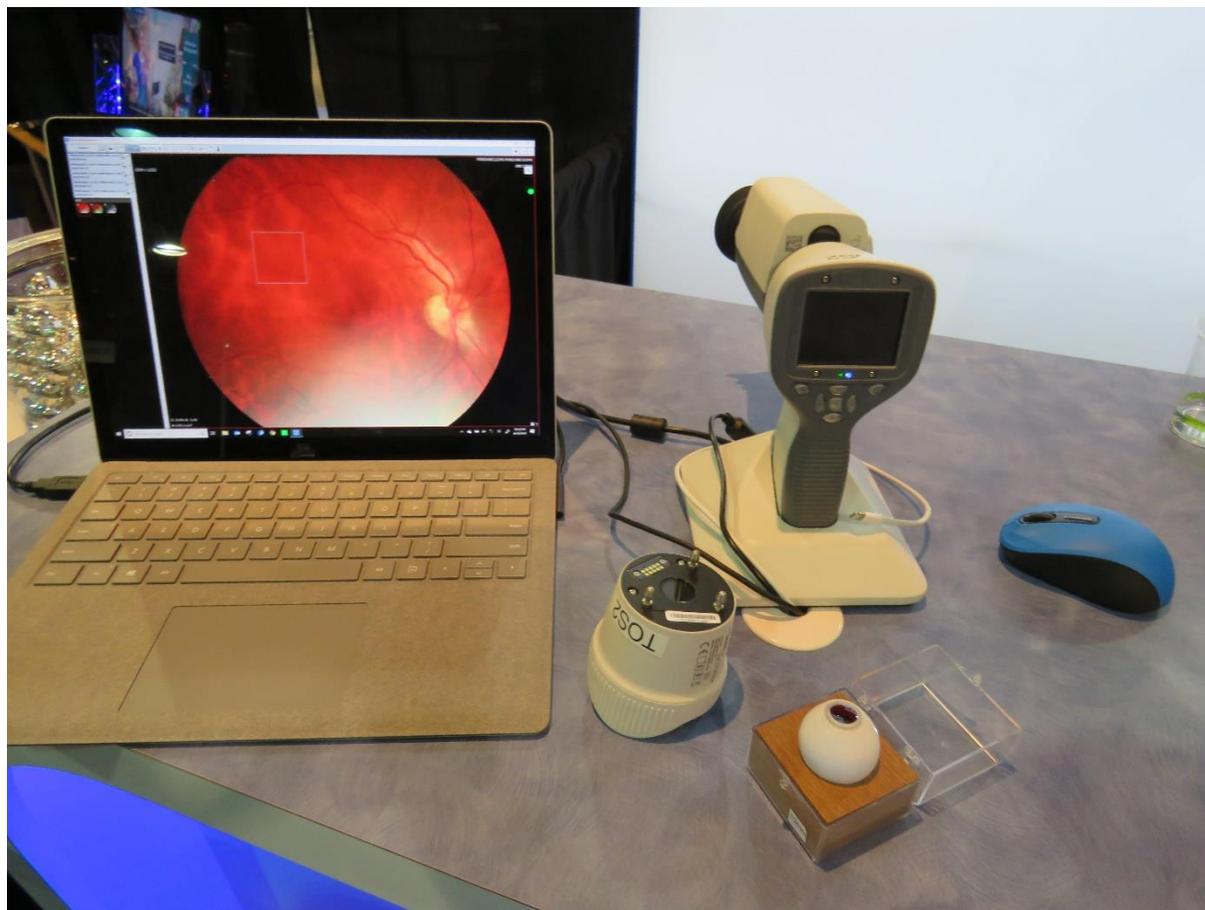
# Specialty Cameras

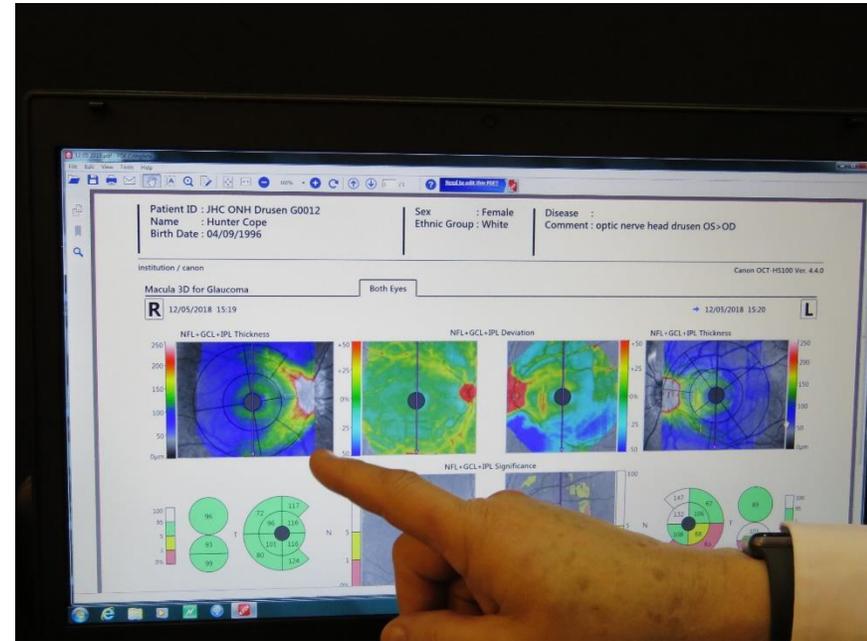




# TeleOphthalmology









- Community outreach
- Education
- Research
- Clinical Care

# “Diabetes Days” Facilitated by Telemedicine

- Teleconsultations
  - Telepodiatry
  - Teleophthalmology
  - Telepharmacy
  - Telenutrition
- Tele-education
  - Patients
  - Health Care Professionals
  - Physical activity sessions

## DIABETES DAY CHECK OFF LIST

Dr's Initial

Initial

\_\_\_\_\_

Eye Screening

\_\_\_\_\_

Labs done

\_\_\_\_\_

Foot Screening

\_\_\_\_\_

Insulin & Pump

\_\_\_\_\_

Medication Consult

\_\_\_\_\_

Nutrition Education

\_\_\_\_\_

Dentist Screening

\_\_\_\_\_

Glucometers Education

\_\_\_\_\_

Immunization Screening

\_\_\_\_\_

Gestational Education

\_\_\_\_\_

Circulation Screening

\_\_\_\_\_

Effects of Diabetes

Name: \_\_\_\_\_

D.O.B: \_\_\_\_\_

Clinic: \_\_\_\_\_

Provider: \_\_\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_

# “Telediabetes & ADVICE: The Arizona Diabetes Virtual Center for Excellence”

ARIZONA  
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Ana Maria López, MD, MPH, FACP  
Associate Dean for Outreach &  
Multicultural Affairs  
Professor of Medicine & Pathology  
Medical Director, Arizona Telemedicine  
Program

Janet Major, BS  
Associate Director for Facilities  
Arizona Telemedicine Program  
Distance Learning Outreach Coordinator  
BioCommunications









# GlobalMed



# mouthwatch.com



## intraoral cameras

MOUThWATCH

### Intraoral Cameras

The intraoral camera that makes dentists smile. Not only because it starts at \$299, but because it works better than cameras that cost many times more.



MouthWatch intraoral cameras are **proven tools** for improving patient engagement and boosting case



Our intraoral cameras provide **high-quality imaging** at a price that makes it affordable to have a camera



Our intraoral cameras are recognized not just for being affordable, but for their ease of use and



# CARTS





# Data Carts Computer Carts for Healthcare

## Laptop Carts

[VIEW ALL](#)



## Small Form Factor Tablet

### Carts

[VIEW ALL](#)



## Powered Carts

[VIEW ALL](#)



## Telehealth Carts

[VIEW ALL](#)



## Secure Tech Enclosure

### Carts

[VIEW ALL](#)



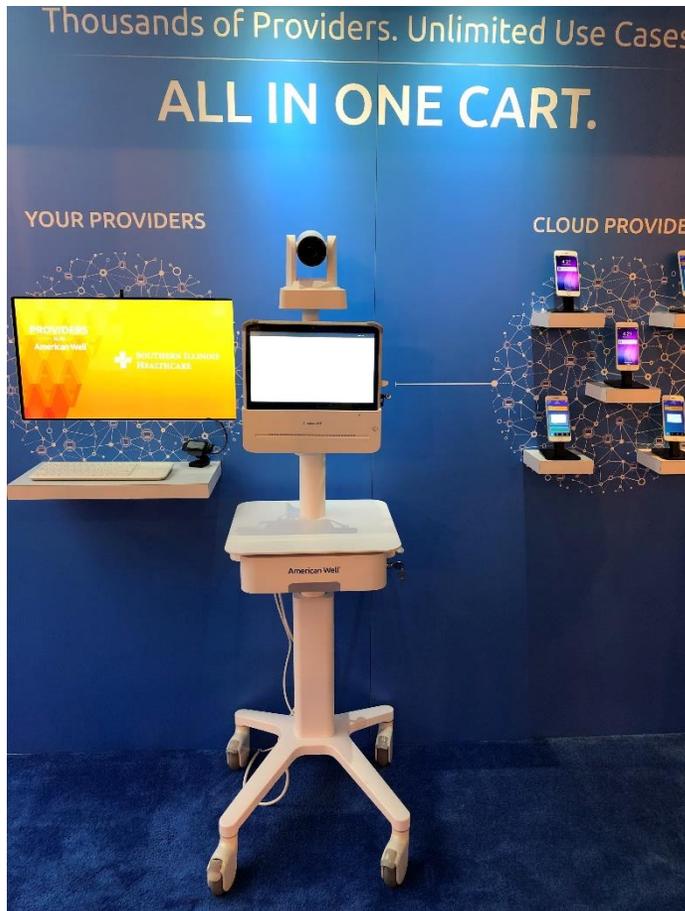
## Accessories

[VIEW ALL](#)











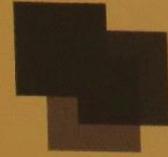
# Hardware vs Software Videoconferencing



# Polycom



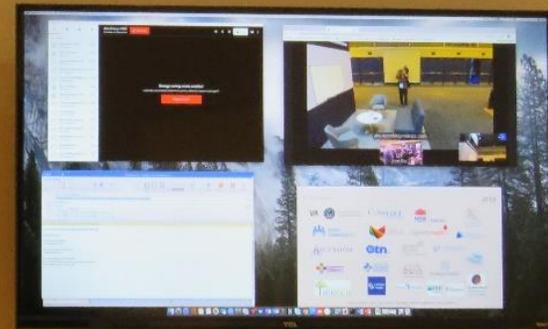
# pexip



Device agnostic — works with every device.

Video telehealth across every device and technology the patient already owns.

Enable everyone to simply join consultations.





# Shop



## Get reimbursed for HSA and FSA eligible products.<sup>3</sup>

Use your HSA or FSA funds on eligible items. Look for the "HSA/FSA eligible" badge on qualifying products.

[Shop HSA/FSA eligible products >](#)

# dition



## Heart health

- Track your heart health over time
- Run tests at home or on the go
- Share long-term trends with your doctor

[Shop heart health products >](#)



## Diabetes

- Track your numbers over time
- Small enough to take anywhere
- Easily share results with your doctor

[Shop diabetes products >](#)



## Food allergies

- Test for peanuts or gluten using just a crumb
- Easy to use at home or away
- App notifications provide peace of mind for parents

[Shop food allergy products >](#)



## TytoCare

- Visit the doctor without leaving home
- Get a diagnosis, treatment plan, and prescription if needed
- 24/7 access to convenient care

[Shop TytoCare >](#)



## Asthma

- Set reminders for taking your medication
- Track medication usage automatically
- Share data with your doctor

[Shop asthma products >](#)



## Family care

- Track health history with a smart thermometer
- Get medication reminders
- Find a smarter way to manage asthma and food allergies

[Shop family care products >](#)

# tytocare



## Comprehensive exams

whenever and wherever you need them



Heart Exam



Heart Rate



Lungs



Ears



Skin



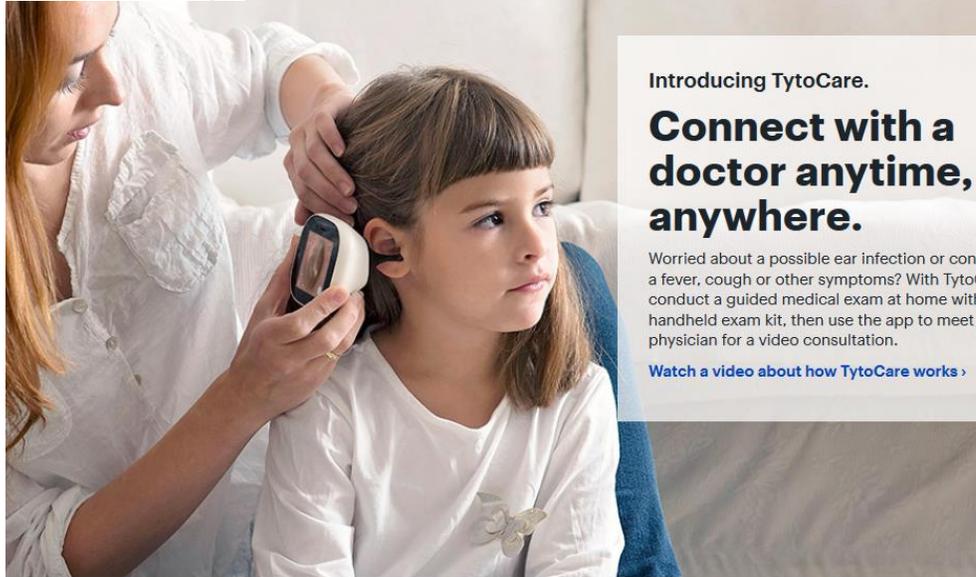
Throat



Temp



Abdomen



Introducing TytoCare.

### Connect with a doctor anytime, anywhere.

Worried about a possible ear infection or cold, a fever, cough or other symptoms? With TytoCare, you can conduct a guided medical exam at home with the handheld exam kit, then use the app to meet with your physician for a video consultation.

[Watch a video about how TytoCare works >](#)



#### TytoCare - TytoHome Medical Exam

★★★★★ 4.7 (21)

**\$249.99**

Save \$50 Was \$299.99

[Add to Cart](#)

# LogiTech

- Logitech USB Webcam Drivers
- Logitech Webcam Install without Disk
- Logitech Webcam Installation Program
- Install Logitech Webcam Drivers
- Logitech Webcam Drivers
- Logitech Webcam QuickCam Software
- Old Logitech Webcam
- Logitech Webcam Software
- Logitech Webcam Pro 9000
- Logitech Webcam Drivers Auto Detect
- Logitech Webcam Pro 9000 Setup
- Logitech Webcam Installer No CD
- C92

Ads

 <p>20% Off</p>	 <p>17% Off</p>									
<p><b>\$159.99</b> <del>\$199.99</del> Logitech - 4K Pro Webcam Best Buy</p>	<p><b>\$50.99</b> <del>\$64.99</del> Logitech - C920 Pro Webcam Best Buy</p>	<p><b>\$99.99</b> Logitech - C922 Pro Stream Webcam Best Buy</p>	<p><b>\$99.99</b> Logitech C920 HD Pro Webcam Kohl's</p>	<p><b>\$69.10</b> Logitech C615 1080P HD Webcam Full Compass Systems</p>	<p><b>\$37.99</b> Logitech 960000694 C2 Webcam WebstaurantStore</p>	<p><b>\$65.79</b> Logitech 960000733 C6 Webcam OfficeWorld.com</p>	<p><b>\$38.13</b> Logitech HD Webcam C310 Full Compass Systems</p>	<p><b>\$69.99</b> Logitech HD Pro Webcam C910 Office Depot</p>	<p><b>\$75.60</b> Logitech HD Pro Webcam C910 Lenovo</p>	



Tuesday, April 17, 201

# Video + Audio in one device

Logitech CC3000e

Turn any meeting room into a face-to-face  
**video-enabled collaboration room.**



The Logitech ConferenceCam CC3000e

# Echo Cancellation Microphones

## Jabra Speak Series

Conference calls made simple; collaboration made easy.

### Speak 810

★★★★★ (200)



From \$599.00

- ✓ Meeting with up to 15 people
- ✓ Great for calls
- ✓ Stationary (USB & 3.5mm jack)
- ✓ Kensington Lock adaptor

### Speak 710

★★★★★ (115)



From \$299.00

- ✓ Meeting with up to 6 people
- ✓ Great for calls and music
- ✓ Portable (Wireless & USB)
- ✓ Up to 15 hours charge

### Speak 510

★★★★★ (2499)



From \$149.00

- ✓ Meeting with up to 4 people
- ✓ Great for calls
- ✓ Portable (Wireless & USB)
- ✓ Up to 15 hours charge

### Speak 410

★★★★★ (1199)



From \$129.99

- ✓ Meeting with up to 4 people
- ✓ Great for calls
- ✓ Stationary (USB)
- ✓ LED Indicators

# Headphones

- Jabra
- Plantronics
- JBL
- Great for private conversations!

# IPads

## UA Nursing Professor Receives Telemedicine Grant to Study Tablet Use by Home Hospice Patients to Communicate with On-Call Nurses

Arizona Telemedicine Program Equipment Grant to provide technology for real-time visualization between the nurse and the patient and their caregiver.

It's the middle of the night. An elderly man in end-stage heart failure receiving at-home hospice awakes gasping for breath. His caregiver immediately phones the on-call nurse, but the drive could take her 30 minutes or more. The caregiver is too afraid to take action on her own, so she anxiously awaits the nurse. As the minutes tick by, the man becomes increasingly distressed and the caregiver grows more upset.

Shortness of breath (also known as dyspnea) is a common challenge faced by caregivers and patients in home hospice, and the leading cause of admissions to the emergency room for hospice patients.

Interested in shortening the time it takes to alleviate patient symptoms and caregiver anxiety, **Kimberly Shea, PhD, RN**, assistant professor at the [University of Arizona College of Nursing](#), conceived of using tablet technology with real-time visualization for patients and caregivers to communicate with on-call hospice nurses in urgent situations.

To support testing her idea, Dr. Shea recently was awarded a grant from the [Arizona Telemedicine Program](#) as part of its **Innovation Awards** for her project: "Real-Time Visualization for Reducing Symptom Severity in End-of-Life Care." The grant supports purchase of five iPad-minis with retina display.

"Previous studies evaluating tablet use in at-home hospice have been focused on overall quality of life and anxiety," said Dr. Shea, who has 15 years of experience as a home health/hospice nurse. "What makes my study different is I'm evaluating tablet use in urgent situations. Patient and/or caregiver anxiety can often lead to unnecessary emergency room admissions."

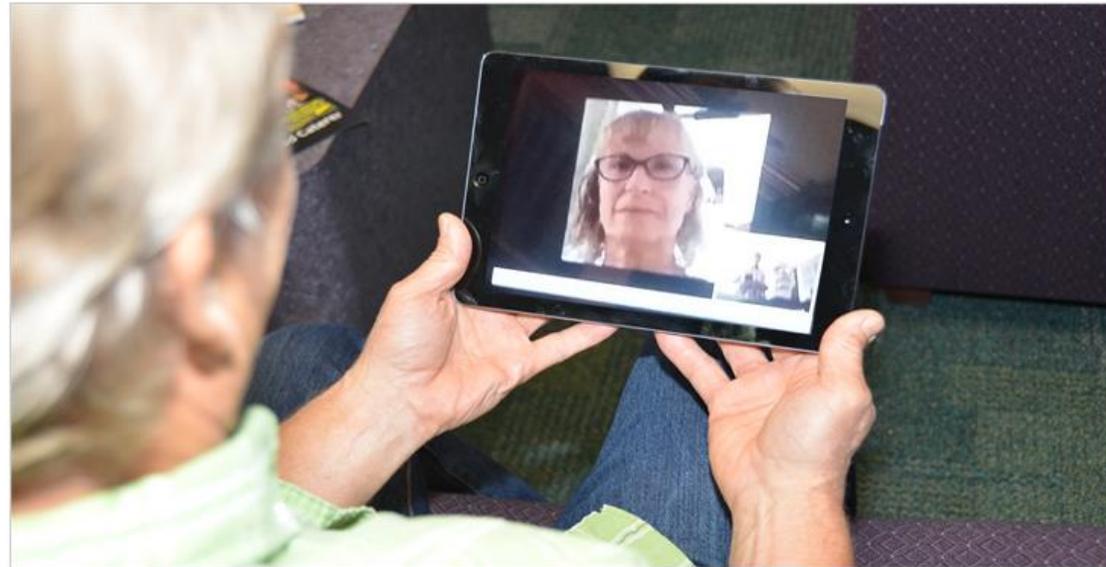
Each tablet will be equipped with real-time meeting software that allows the on-call nurse to immediately visualize important factors, such as a patient's positioning (lying down, sitting up) or breathing patterns and medications available. Accordingly, more individualized guidance can be given to the caregiver for intervening appropriately prior to nurse arrival.



<http://telemedicine.arizona.edu/blog/telehealth-valuable-addition-hands-comfort-care>

## Telehealth is a Valuable Addition to Hands-On 'Comfort Care'

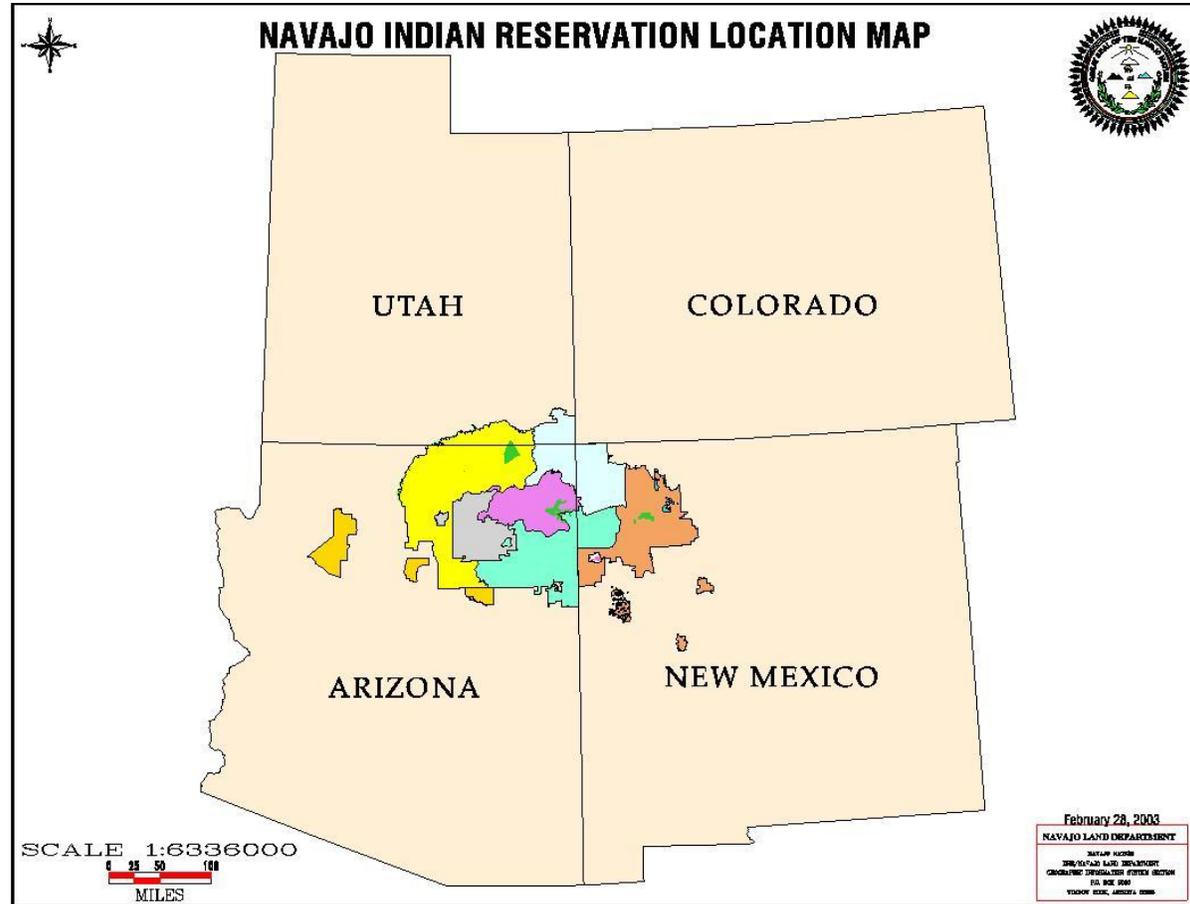
By Kimberly Shea, Ph.D., RN on Oct 15, 2015



*Dr. Shea consults with a remote hospice patient via telemedicine.*

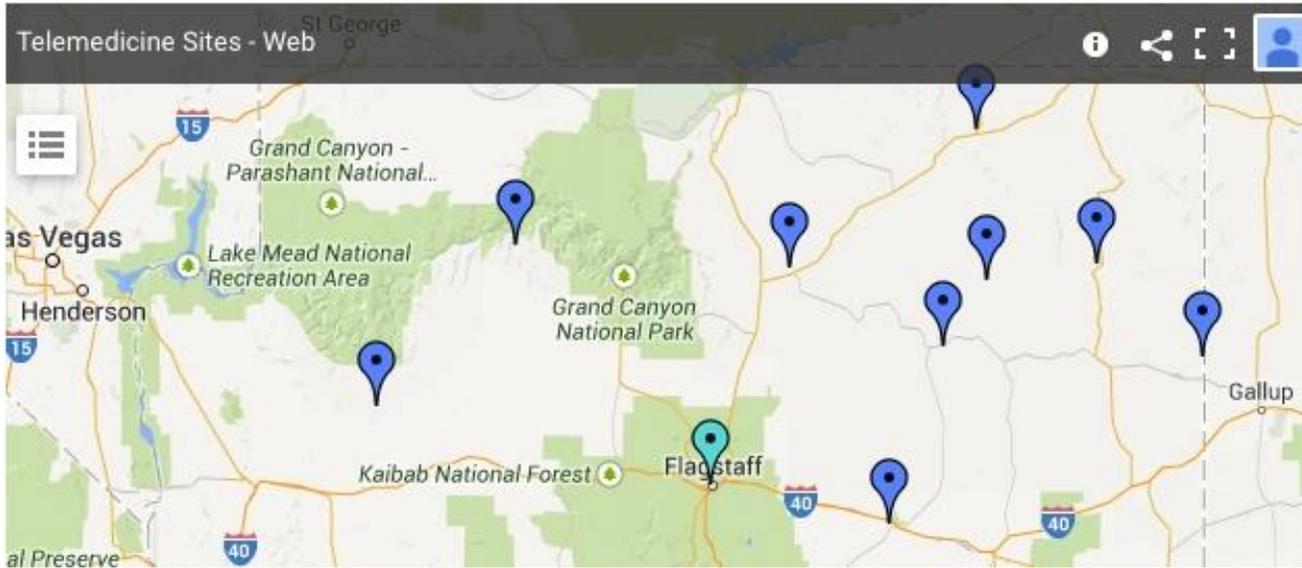
I am an assistant professor at the University of Arizona, College of Nursing, a full-time position that includes research in my chosen field of health care systems and informatics, in which I have a PhD.

I also work one day a week as a hospice nurse, providing palliative care, which is focused on comfort and quality of life for patients nearing the end of life.



# Flagstaff Medical Center

<https://nahealth.com/telemedicine>



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# “Care Beyond Walls and Wires”: In-Home Monitoring YouTube Videos @www.youtube.com

- <https://www.youtube.com/watch?v=qHXGRDtdjuc>  
Four Corners - Navajo Area
- [https://www.youtube.com/watch?v=4wvQbK\\_EPM](https://www.youtube.com/watch?v=4wvQbK_EPM)  
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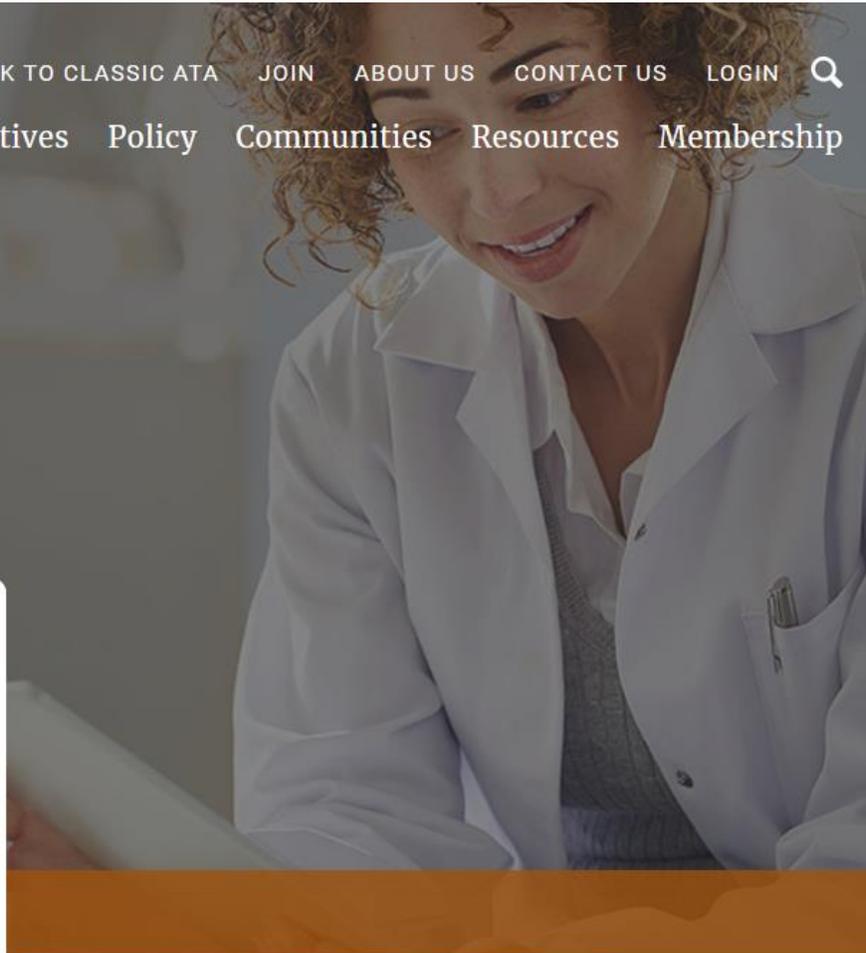
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AI = Artificial Intelligence

PATH = Partnership for Artificial Intelligence, Automation and Robotics in Healthcare pathhealth.com



PATH is a new membership-based, mission-driven alliance to ensure the integration of automation, robotics, and artificial intelligence (AI) into the many components that comprise global healthcare. PATH's forward-thinking directives help to ensure that expertise critical for decision-making and funding makes its way into the many healthcare settings. PATH members range from professionals delivering care to health system executives in industry, public policy, academia, government, and educators – all of whom have a stake in the delivery of effective healthcare around the world in both on-site and remote care environments.

AI and related innovations have enabled industries such as banking, aviation, and entertainment to grow faster, provide higher-quality products, and allow consumers greater choice. With spiraling costs, increased need and decreasing resources, and rapidly advancing new technologies and participants, healthcare lags significantly behind. But innovation alone does not equal adoption and use, especially in healthcare. Innovations must gain the support of a spectrum of decision-makers – healthcare providers, regulators, payers, and consumers.

PATH is action-oriented, uniting stakeholders to identify the most critical technology innovations in automation, robotics, and artificial intelligence. This moves the field beyond research and innovation to enable an effective pathway for their adoption in the worldwide ecosystem of medicine.

Pathhealth.com December 18 – 20, 2019

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# Telehealth Networking



# ARIZONA TELEMEDICINE PROGRAM



Thank You, Merci, Gracias y Ciao!  
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