



# Telehealth and EMS

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Mary Ponce, Mike Moyer, Will Smith



# Introductions

**Mary Ponce**

BSN, RN  
Critical Care Services Director  
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**Mike Moyer**

NR- Paramedic  
EMS Battalion Chief  
Jackson Hole Fire/EMS  
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**Will Smith**

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# COVID-19: How do we prepare?

**BEES PREPARING  
FOR THE MURDER HORNETS**



# COVID-19: How do we prepare?



Partners

# Concept to Implementation

Local Key Players:

Lisa Finkelstein, MD / Sandip Ray

- Telehealth & Innovative Services

Richelle Heldwein

- Chief Risk and Compliance Officer

Frontline Providers

Watching National/International trends

Local EMS/Healthcare Resources

Best Practices

# Telehealth and EMS





**Practice, Practice, Practice**

Equipment/Technology (iPads)

Accounts

Privacy Concerns

Language Barriers

Advanced Medical Decision Making

Cleaning Devices

Patient Selection / Satisfaction

Limited EMS Cases

Clinic/In-ED use

Adjusting to current guidelines

EMS Reimbursement without transport

Other Future Uses



## Lessons Learned

# Discussion



# Final Questions

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<https://www.covid19lst.org/podcast/>



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Literature Surveillance**

COVID19LST



Bringing you real time, distilled information for guiding best practices during the COVID-19 pandemic.