

Telehealth Resource Centers: A source for providing care at a distance

Wyoming Telehealth Network
Webinar

February 28, 2018



HRSA Telehealth Resource Center Program

- Purpose:
To assist health care providers, organizations and networks in implementing cost-effective telehealth programs to serve rural and medically underserved areas and populations.
- Special attention to HRSA grantees
- Funded by the Office for the Advancement of Telehealth, Federal Office of Rural Health Policy, Health Resources and Services Administration, DHHS

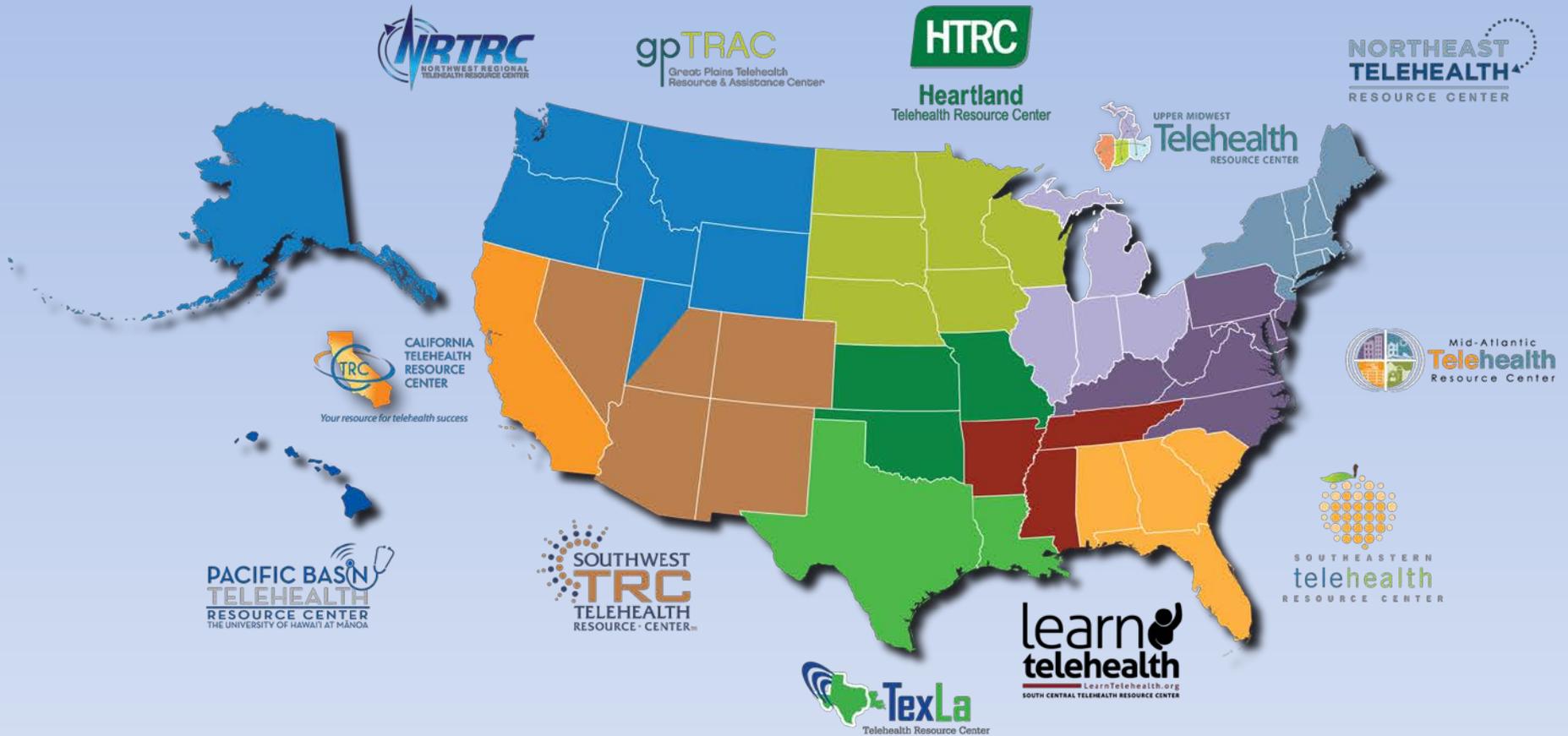




- 2 National Resource Centers
 - Telehealth Policy
 - Telehealth Technology Assessment
- 12 Regional Resource Centers
- Nation-wide consortium of TRCs



TelehealthResourceCenters.org





TTAC
TelehealthTechnology.org
National Telehealth Technology Assessment Resource Center



Center for
**Connected
Health Policy**
The National Telehealth Policy Resource Center

2 National Resource Centers

| | | |
|-------|--------|-------|
| NRTRC | gpTRAC | NETRC |
| CTRC | HTRC | UMTRC |
| SWTRC | SCTRC | MATRC |
| PBTRC | TexLa | SETRC |

12 Regional Resource Centers



www.cchpca.org

- Monitors state and federal policy
- Annual Report: State Telehealth Laws & Reimbursement Policies
- Fact Sheets
- More...

CENTER FOR CONNECTED HEALTH POLICY
The Federally Designated National Telehealth Policy Resource Center
Info@cchpca.org | 877-707-7172

FACT SHEET

TELEHEALTH REIMBURSEMENT

Telehealth is a well-established means of increasing access to care and health education for underserved and rural communities, and its capabilities have greatly expanded with recent technological advancements. Telehealth is the use of virtual and digital technology to provide health care, education and other health related services from a distance. Telehealth encompasses



Toll-Free (844) 242-0075

www.telehealthtechnology.org

National Telehealth Technology Assessment Resource Center

- Toolkits
- User reviews
- Innovation watch
- ****One-on-one assistance****

Recent User Reviews



Cardionics E-Scope II

Data Quality ★★★★★☆ Ease of Use ★★★★★☆ Reliability ★★★★★☆

[Cardionics E-Scope II Operator's Manual](#)



Litmann 3200 Electronic Stethoscope

Data Quality ★★★★★☆ Ease of Use ★★★★★☆ Reliability ★★★★★☆

[Litmann 3200 Electronic Stethoscope User Manual](#)

National Consortium of Telehealth Resource Centers

www.telehealthresourcecenter.org

The screenshot shows the homepage of the National Consortium of Telehealth Resource Centers. At the top, the URL <https://www.telehealthresourcecenter.org> is visible in the browser's address bar. The main header features the TRC logo, which consists of a blue map of the United States with the letters 'TRC' in white inside a blue circle, surrounded by orange and green circular accents. To the right of the logo, the text 'TELEHEALTH RESOURCE CENTERS' is displayed in a bold, blue, sans-serif font. A search bar with a magnifying glass icon is located in the top right corner. Below the header is a navigation menu with the following items: Home, Operations, Reimbursement, Legal & Regulatory, Marketing, Training, Program Development, Webinars, and Events. The main content area is divided into two sections. The left section features a large image of a paved road winding through a green field under a blue sky. Overlaid on this image is the text 'March 2018 National TRC Webinar' in white, followed by 'Telehealth Policy So Far in 2018' and a white button with the text 'Register for Webinar'. The right section has a background image of a smiling female healthcare professional in blue scrubs holding a clipboard. Overlaid on this image is the text 'Education and Training' in white, followed by 'From webinars to training events, TRC offers what you need'. Below this text are three white buttons with rounded corners: 'Upcoming webinars', 'Past webinars', and 'Calendar of events'.





TELEHEALTH RESOURCE CENTERS

- Home
- Operations**
- Reimbursement
- Legal & Regulatory
- Marketing
- Training
- Program Development
- Webinars
- Events

Telehealth Operations Module

Developed by: The Great Plains Telehealth Resource and Assistance Center under a HRSA Office for the Advancement of Telehealth grant



This module will address topics related to how a telemedicine service is established or developed and operated. In particular, it will focus on medical specialty consultation services provided via telemedicine where a medical specialist in any of a variety of fields from allergy and asthma to urology is involved with examining, diagnosing and treating a patient at another geographic location. Telemedicine is just one of several aspects of telehealth. If you are interested in home telehealth services, such as home monitoring, using telehealth technologies for distance learning or training, teleradiology, remote ICU services, telepharmacy, school based services or other types of services not listed here, you will need to consult other modules.

This module is intended to address the concerns and questions of organizations and providers who are interested in offering telemedicine services either within their own organization, to other medical care settings or even to individual patients. It is not intended to provide information to assist those who may be seeking health care via telemedicine.

This module is intended to provide assistance to those who are interested in establishing and operating telemedicine services for specialty consultations and direct patient care services, such as psychiatric evaluations, remote infectious disease evaluation and diagnosis, review and evaluation of pediatric echocardiograms, evaluation and treatment of skin conditions, genetic counseling, psychiatric medication management, to name but a few examples. The module will provide information about how to determine what kinds of services can be offered, how to obtain the support of a parent organization, how to organize the service within the parent

Types of Telemedicine Specialty Consultation Services

Organization of Telemedicine Services

Getting Started

Staffing and Recruiting Specialists

Training

Facilities at the Provider Site

Facilities at the Patient Site

Credentialing and Licensing

Legal Issues (Privacy and Contracting for Services)

Creating Protocols

Pilot Testing

Introducing Telemedicine Services to the Community



TELEHEALTH RESOURCE CENTERS

[Home](#) [Operations](#) [Reimbursement](#) [Legal & Regulatory](#) [Marketing](#) [Training](#) [Program Development](#) [V](#)

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Getting Started

THIS ITEM APPEARS IN:

[Operations](#)

Table of contents

- [What do I need to do to get started to establish a telemedicine consultation service?](#)
- [How do I get my organization to “buy in” to telemedicine?](#)
- [When is it wise to consider bringing in outside assistance for the project?](#)
- [How do I select specialties to make available?](#)
- [How do I perform a local needs/demand analysis for a remote site?](#)
- [Why are local referral patterns so important?](#)

↑ [What do I need to do to get started to establish a telemedicine consultation service?](#)

A successful telemedicine consultation service involves a significant amount of work in several areas. It requires that the offering organization formally support the service in terms of organizational “buy-in” from senior management, clinical department heads, physician and other



Northwest Regional Telehealth Resource Center

Alaska

Idaho

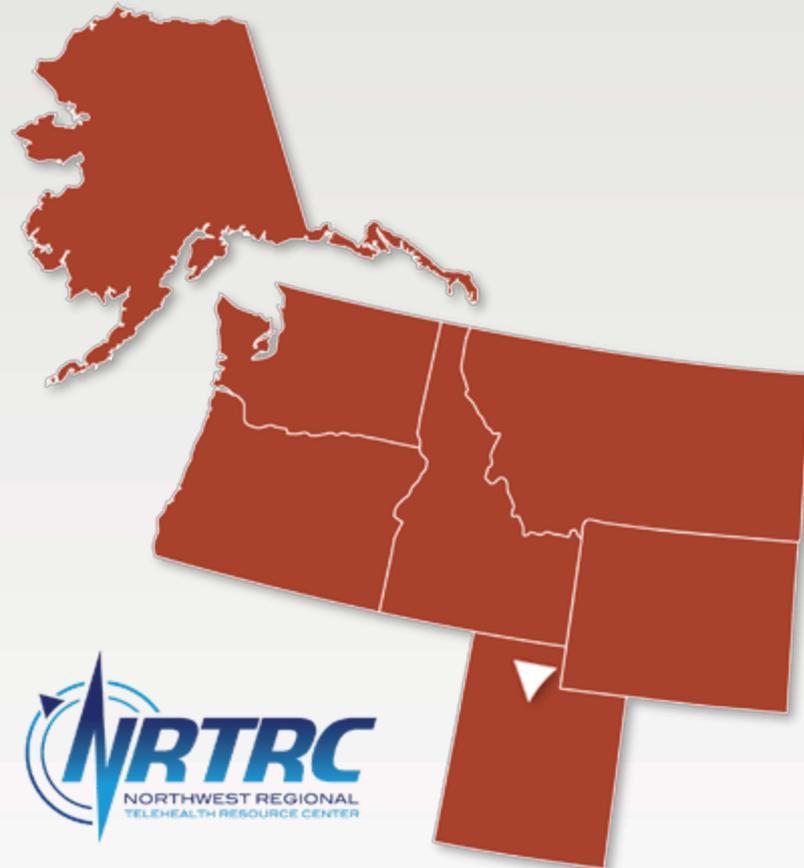
Montana

Oregon

Utah

Washington

Wyoming





www.nrtrc.org

Toll free (833) 747-0643

- Created in 2005 by a group of telehealth leaders to advance telehealth in the region
- St. Vincent Healthcare successfully applied for TRC funding in 2006
- Since Fall 2017, the NRTRC is housed at the Utah Telehealth Network, a service of the Utah Education and Telehealth Network, University of Utah

NRTRC Staff

- Deb LaMarche, PI & Program Director
- Shannon Christensen, Programs Manager
- Ana Maria Lopez, MD
- Marta Petersen, MD
- Marz Cesarini, Associate Director IT



Advisory Board

AK: Rebecca Madison MBA, Cindy Roleff RN

ID: Robert Cuoio, Tom Hauer

MT: Doris Barta MHA, Thelma McClosky-Armstrong

OR: Cathy Britain, Doug Romer RN

UT: Brian Wayling MBA, Kristy Haun RN

WA: Tammy Arndt, Cara Towle RN

WY: Jim Bush MD, David Wheeler MD PhD



Regional Partners

- State telehealth collaboratives / alliances
 - Wyoming Telehealth Consortium
- State Offices of Rural Health
- National Network of Libraries of Medicine
 - MidContinental Region (UT, WY), University of Utah Health Sciences Library
 - Pacific Northwest Region (AK, ID, MT, OR, WA), Washington State University Libraries



Goals

- Technical assistance, training and support
- Communicate & disseminate information and research findings related to telehealth
- Foster regional and national collaborations to share knowledge & best practices



Key projects

- Get to know our region!
- New website
- Launch regional policy and technical committees
- Promote telehealth at state meetings and conferences
- Resume webinars
- Begin a Telemedicine ECHO
- Develop materials: workshops, patient video vignettes
- Host the NRTRC Annual Telehealth Conference



www.nrtrc.org

Resources

- Telehealth topics
 - Short educational videos
 - Telehealth training programs
 - White papers
- Education
 - Webinar recordings
 - Telehealth toolkits
- Tweets from CCHP
- Telehealth news
- Annual Telehealth Conference
 - *information & registration coming soon**
- NRTRC FAQs
- Request form
- And more...



Upcoming events

National TRC Webinar

Telehealth Policy So Far in 2018

March 15, 2018, 12:00 MTN

– Hosted by Center for Connected Health Policy

In the first quarter of 2018, there has been significant activity around telehealth policy. The Center for Connected Health Policy (CCHP), will provide an update on federal and state telehealth policy actions as well as to what other issues we may see for the rest of 2018

– Registration link

https://zoom.us/webinar/register/WN_rsJKv7BIQYmL2a69Jhn2dg



Upcoming events

A promotional graphic for the 2018 Telehealth Conference. The background is a scenic view of Salt Lake City, Utah, featuring snow-capped mountains and modern buildings. A large blue circle with a white arrow pointing clockwise is overlaid on the right side. Inside the circle, the text reads: '2018 TELEHEALTH CONFERENCE', 'SALT LAKE CITY, UTAH', and 'OCTOBER 1-3'. The NRTRC logo is visible in the bottom right corner of the graphic.

SAVE THE DATE

2018 TELEHEALTH CONFERENCE

SALT LAKE CITY, UTAH
OCTOBER 1-3

The Northwest Regional Telehealth Resource Center (NRTRC) is supported by grant number G22RH31114 from the Office for the Advancement of Telehealth, Federal Office of Rural Health Policy, Health Resources and Services Administration, Department of Health and Human Services.



Your source for confidential, objective answers and valuable insights into Telehealth issues in the Northwest.



Contact us!

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