



College of Health Sciences  
Wyoming Institute  
for Disabilities



## WIND/WyTN Zoom Statement

The Wyoming Institute of Disabilities (WIND) is aware of current Zoom security concerns. Our programs, including UW ECHO, the Wyoming Telehealth Network (WyTN), Wyoming Assistive Technology Resources (WATR), and others are continuing to utilize Zoom. The WyTN is also continuing to provide no-cost HIPAA-secure Zoom licenses to providers in Wyoming to deliver services via telehealth. We are implementing best practice measures to enhance the security of our programs, faculty, staff and participants. We encourage our partners and network members to also implement the following strategies:

- Do not share meeting links publicly on websites or other public forums
- Use passwords for meetings
- Enable the waiting room
- Mute all lines until the session begins (not always applicable for one-on-one clinical encounters)
- Consider the use of waiting rooms, allowing hosts to determine who can enter the meeting
- Schedule all meetings, randomly generating a different meeting ID for each
- Zoom now only allows the host to share a screen until that is changed in the host's profile or during the session
- Consider turning off the annotation feature for group meetings
- Consider creating personalized text for the waiting room so that participants can confirm they are in the correct meeting

Additionally, please review additional guidelines outlined in the Zoom blog post: [Keep Uninvited Guests Out of Your Zoom Events](#).

Lastly, for those utilizing WyTN HIPAA-secure Zoom licenses: Zoom further secures meetings by ensuring end-to-end encryption and locking off cloud recording, live streaming, and file-sharing through chat. Other features, such as participant screen sharing, annotation, and local recording are turned off but not locked; these may be turned back on at the provider's discretion. For more information please go to the following links regarding [Zoom's Privacy Statement](#) (updated 3/29/20) and [HIPAA security guidelines](#). Additionally, attached is the University of Wyoming [Business Associate Agreement](#) with Zoom Video Communications, Inc. for your reference.

If you have any questions, comments or concerns please feel free to reach out to the WyTN at [wy-telehealth@uwyo.edu](mailto:wy-telehealth@uwyo.edu) or Greg Ronco at [gronco@uwyo.edu](mailto:gronco@uwyo.edu).