PRESENTATION OBJECTIVES

- Defining patient-centered care
- Shifting focus, the lens, the definition, the approach
DEFINING PATIENT-CENTERED CARE

Words used to describe healthcare

- The healthcare system
- Care received
DEFINING PATIENT-CENTERED CARE

Words used to describe healthcare - From the patient perspective
DEFINING PATIENT-CENTERED CARE

What inspires you?
DEFINING PATIENT-CENTERED CARE

What inspires you?

- To go to work
- To get through the work day

What inspires the patient?
Identify the synergy between the way we describe (talk about) healthcare, and in what ways we are inspired to perform healthcare.
SHIFTING CARE - BREAKING DOWN THE PATIENT-CENTERED MEDICAL HOME (PCMH)

- Definitions
- History
- Looking forward
Coordinated care medical homes need patient-driven research to fully demonstrate the impact of individualized, tailored patient-specific care.
FURTHER QUESTIONS

- Considering the future
- Additional questions / discussion about patient-driven care

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