



SYSTEM ISSUE UPDATE: MULTIPLE EMAILS NOTING THAT TIME HAS BEEN WITHDRAWN

Per the communications earlier today, we are writing to share an update regarding the issue where select users are unable to approve transactions. As communicated, payroll did run a workaround process at 2:00 p.m. today to ensure that all submitted time would be approved by the deadline so the bi-weekly payroll can continue to progress as scheduled.

As part of this workaround, supervisors who were unable to approve time by 2:00 p.m. today received multiple emails noting that time had been withdrawn. A sample email is below. Supervisors received one email per employee for each day the employee entered time. Please rest assured even though these emails say time approval was withdrawn, time was indeed approved and employees will be paid.

We will continue to work through the larger approvals issue within the system with Oracle and keep you apprised of our progress.

Best,

The WyoCloud Team



Cowboy Joe <eeik.fa.sender@workflow.mail.us2.cloud.oracle.com>

Withdrawn: Approval of Payroll Time Entries for **Pistol Pete** from 2019-07-28 to 2019-08-10

Access this task in the [Workspace Application](#)

Pistol Pete	
\$2.00	Total Hours Submitted
\$2.00	Regular Hours
0.00	Absence Hours
Time Card Period	July 27, 2019 to August 10, 2019

Person Information

Person Number

Job mascot

Manager cowboyjoe

Contact Information

The WyoCloud Team
Email: wyocloud@uwyo.edu
www.uwyo.edu/wyocloud

Need help with WyoCloud?
Contact the UW Help Desk
766-4357, Option #1
userhelp@uwyo.edu

© University of Wyoming