BUILDING TRUST, CREDIBILITY & RESPECT

DATE: Wednesday, October 24, 2018
TIME: 9:00 – 11:00 am CT (8:00 – 10:00 am MT)
REGISTRATION DEADLINE: Wednesday, October 17, 2018
DELIVERY: Video Conference
PRESENTATION HOURS: 2

PRESENTATION DESCRIPTION

Some statistics say that a staggering 40% of employees don’t trust management—and without trust, employees feel a sense of uncertainty, insecurity, and worry that creates a barrier to effective performance. With our current work reality and global economy revolving around relationships and partnerships, the ability to establish, cultivate, and restore trust with our colleagues, employees, vendors, and customers is an essential leadership capability for employees at all levels. In addition, demands for talented workers are on the rise and competition to hire and retain the best is increasing. There’s a growing need to build trust in your organization and to find ways to engage your employees more fully so they might resist the temptation to “jump ship” to a company that offers a more rewarding and trusting work environment.

- Understand the relationship between trust, credibility, and respect.
- Minimize trust-busters and restore broken trust.
- Apply principles to cultivate a trust-based work environment.

SPEAKER(S)

Tasha Rohlf, Dale Carnegie Business Group of ND and NW MN, works with teams to develop and enhance their communication techniques, human relations skills, confidence, leadership abilities and presentation skills, and stress management. Tasha works with professionals to create dynamic and engaging presentations and has over 15 years of experience in public speaking. Tasha received her Master’s in Communication from NDSU and is certified as a Dale Carnegie and High Impact Presentations Instructor. Tasha is involved in the Women’s Business Exchange in Fargo and actively coaches TEDxFargo and One Million Cups speakers.

TARGET AUDIENCE

All staff

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