CHAPTER 2

Control of Distance in Jane Austen’s *Emma*

Jane Austen was instinctive and charming…. For signal examples of what composition, distribution, arrangement can do, of how they intensify the life of a work of art, we have to go elsewhere.

—Henry James

A heroine whom no one but myself will much like.

—Jane Austen describing Emma

Sympathy and Judgment in *Emma*

Henry James once described Jane Austen as an instinctive novelist whose effects, some of which are admittedly fine, can best be explained as “part of her unconsciousness.” It is as if she “fell-a-musing” over her work-basket, he said, lapsed into “wool-gathering,” and afterward picked up “her dropped stitches” as “little masterstrokes of imagination.” The amiable accusation has been repeated in various forms, most recently as a claim that Jane Austen creates characters toward whom we cannot react as she consciously intends.

Although we cannot hope to decide whether Jane Austen was entirely conscious of her own artistry, a careful look at the technique of any of her novels reveals a rather different picture from that of the unconscious spinster with her knitting needles. In *Emma* especially, where the chances for technical failure are great indeed, we find at work one of the unquestionable masters of the rhetoric of narration.

At the beginning of *Emma*, the young heroine has every requirement for deserved happiness but one. She has intelligence, wit, beauty, wealth, and position, and she has the love of those around her. Indeed, she thinks
herself completely happy. The only threat to her happiness, a threat of which she is unaware, is herself: charming as she is, she can neither see her own excessive pride honestly nor resist imposing herself on the lives of others. She is deficient both in generosity and in self-knowledge. She discovers and corrects her faults only after she has almost ruined herself and her closest friends. But with the reform in her character, she is ready for marriage with the man she loves, the man who throughout the book has stood in the reader’s mind for what she lacks.

It is clear that with a general plot of this kind Jane Austen gave herself difficulties of a high order. Though Emma’s faults are comic, they constantly threaten to produce serious harm. Yet she must remain sympathetic, or the reader will not wish for and delight sufficiently in her reform.

Obviously, the problem with a plot like this is to find some way to allow the reader to laugh at the mistakes committed by the heroine and at her punishment, without reducing the desire to see her reform and thus earn happiness. In *Tom Jones* this double attitude is achieved [in chapter 8 of *The Rhetoric of Fiction*], partly through the invention of episodes producing sympathy and relieving any serious anxiety we might have, and partly through the direct and sympathetic commentary. In _Emma_, since most of the episodes must illustrate the heroine’s faults and thus increase either our emotional distance or our anxiety, a different method is required. If we fail to see Emma’s faults as revealed in the ironic texture from line to line, we cannot savor to the full the comedy as it is prepared for us. On the other hand, if we fail to love her, as Jane Austen herself predicted we would—if we fail to love more and more as the book progresses—we can neither hope for the conclusion, a happy and deserved marriage with Knightley following upon her reform, nor accept it as an honest one when it comes. Any attempt to solve the problem by reducing either the love or the clear view of her faults would have been fatal.

**Sympathy through Control of Inside Views**

The solution to the problem of maintaining sympathy despite almost crippling faults was primarily to use the heroine herself as a kind of narrator, though in third person, reporting on her own experience. So far as we know, Jane Austen never formulated any theory to cover her own practice; she invented no term like James’s “central intelligence” or “lucid reflector” to describe her method of viewing the world of the book primarily through Emma’s own eyes. We can thus never know for sure to what extent James’s accusation of “unconsciousness” was right. But whether she was inclined to speculate about her method scarcely matters; her solution was clearly a brilliant one. By showing most of the story through Emma’s eyes, the author insures that we shall travel with Emma rather than stand against her. It is not simply that Emma provides, in the unimpeachable evidence of her own conscience, proof that she has many redeeming qualities that do not appear on the surface; such evidence could be given with authorial commentary, though perhaps not with such force and conviction. Much more important, the sustained inside view leads the reader to hope for good fortune for the character with whom he travels, quite independently of the qualities revealed.

Seen from the outside, Emma would be an unpleasant person, unless, like Mr. Woodhouse and Knightley, we knew her well enough to infer her true worth. Though we might easily be led to laugh at her, we could never be made to laugh sympathetically. While the final unmasking of her faults and her humiliation would make artistic sense to an unsympathetic reader, her marriage with Knightley would become irrelevant if not meaningless. Unless we desire Emma’s happiness and her reform, which alone can make that happiness possible, a good third of this book will seem irredeemably dull.

Yet sympathetic laughter is never easily achieved. It is much easier to set up a separate fool for comic effects and to preserve your heroine for finer things. Sympathetic laughter is especially difficult with characters whose faults do not spring from sympathetic virtues. The grasping but witty Volpone can keep us on his side so long as his victims are more grasping and less witty than he, but as soon as the innocent victims, Celia and Bonario, come on stage, the quality of the humor changes; we no longer delight unambiguously in his triumphs. In contrast to this, the great sympathetic comic heroes often are comic largely because their faults, like Uncle Toby’s sentimentality, spring from an excess of some virtue. Don Quixote’s madness is partly caused by an excess of idealism, an excess of loving concern for the unfortunate. Every crazy gesture he makes gives further reason for loving the well-meaning old fool, and we can thus laugh at him in somewhat the same spirit in which we laugh at our own faults—in a benign, forgiving spirit. We may be contemptible for doing so; to persons without a sense of humor, such laughter often seems a wicked escape. But self-love being what it is, we laugh at ourselves in a thoroughly forgiving way, and we laugh in the same way at Don Quixote: we are convinced that his heart, like ours, is in the right place.

Nothing in Emma’s comic misunderstandings can serve for the same effect. Her faults are not excesses of virtue. She attempts to manipulate Harriet not from an excess of kindness but from a desire for power and admiration. She flirts with Frank Churchill out of vanity and irresponsibility.
She mistreats Jane Fairfax because of Jane’s good qualities. She abuses Miss Bates because of her own essential lack of “tenderness” and “good will.” We have only to think of what Emma’s story would be if seen through Jane Fairfax’s or Mrs. Elton’s or Robert Martin’s eyes to recognize how little our sympathy springs from any natural view, and to see how inescapable is the decision to use Emma’s mind as a reflector of events—however clouded her vision must be. To Jane Fairfax, who embodies throughout the book most of the values which Emma discovers only at the end, the early Emma is intolerable.

But Jane Austen never lets us forget that Emma is not what she might appear to be. For every section devoted to her misdeeds—and even they are seen for the most part through her own eyes—there is a section devoted to her self-reproach. We see her rudeness to poor, foolish Miss Bates, and we see it vividly. But her remorse and act of penance in visiting Miss Bates after Knightley’s rebuke are experienced even more vividly. We see her successive attempts to mislead Harriet, but we see at great length and in high color her self-castigation (chaps. 16–18). We see her boasting proudly that she does not need marriage, boasting almost as blatantly of her “resources,” as does Mrs. Elton (chap. 10). But we know her too intimately to take her conscious thoughts at face value. And we see her, thirty-eight chapters later, chastened to an admission of what we have known all along to be her true human need for love. “If all took place that might take place among the circle of her friends, Hartfield must be comparatively deserted; and she left to cheer her father with the spirits only of ruined happiness. The child to be born at Randalls must be a tie there even dearer than herself; and Mrs. Weston’s heart and time would be occupied by it.... All that were good would be withdrawn” (chap. 48).

Perhaps the most delightful effects from our sustained inside view of a very confused and very charming young woman come from her frequent thoughts about Knightley. She is basically right all along about his pre-eminent wisdom and virtue, and she is our chief authority for taking his authority so seriously. And yet in every thought about him she is misled. Knightley rebukes her; the reader knows that Knightley is in the right. But Emma?

Emma made no answer, and tried to look cheerfully unconcerned, but was really feeling uncomfortable, and wanting him very much to be gone. She did not repent what she had done; she still thought herself a better judge of such a point of female right and refinement than he could be; but yet she had a sort of habitual respect for his judgment in general, which made her dislike having it so loudly against her; and to have him sitting just opposite to her in angry state, was very disagreeable. (chap. 8)

Even more striking is the lack of self-knowledge shown when Mrs. Weston suggests that Knightley might marry Jane Fairfax.

Her objections to Mr. Knightley’s marrying did not in the least subside. She could see nothing but evil in it. It would be a great disappointment to Mr. John Knightley [Knightley’s brother]; consequently to Isabella. A real injury to the children—a most mortifying change, and material loss to them all; a very great deduction from her father’s daily comfort—and, as to herself, she could not at all endure the idea of Jane Fairfax at Donwell Abbey. A Mrs. Knightley for them all to give way to!—No, Mr. Knightley must never marry. Little Henry must remain the heir of Donwell. (chap. 26)

Self-deception could hardly be carried further, at least in a person of high intelligence and sensitivity.

Yet the effect of all this is what our tolerance for our own faults produces in our own lives. While only immature readers ever really identify with any character, losing all sense of distance and hence all chance of an artistic experience, our emotional reaction to every event concerning Emma tends to become like her own. When she feels anxiety or shame, we feel analogous emotions. Our modern awareness that such “feelings” are not identical with those we feel in our own lives in similar circumstances has tended to blind us to the fact that aesthetic form can be built out of patterned emotions as well as out of other materials. It is absurd to pretend that because our emotions and desires in responding to fiction are in a very real sense disinterested, they do not or should not exist. Jane Austen, in developing the sustained use of a sympathetic inside view, has mastered one of the most successful of all devices for inducing a parallel emotional response between the deficient heroine and the reader.

Sympathy for Emma can be heightened by withholding inside views of others as well as by granting them of her. The author knew, for example, that it would be fatal to grant any extended inside view of Jane Fairfax. The inadequacies of impressionistic criticism are nowhere revealed more clearly than in the suggestion often made about such minor characters that their authors would have liked to make them vivid but didn’t know how. Jane Austen knew perfectly well how to make such a character vivid; Anne in Persuasion is a kind of Jane Fairfax turned into heroine. But in Emma, Emma must shine supreme. It is not only that the slightest glance inside
Jane’s mind would be fatal to all of the author’s plans for mystification about Frank Churchill, though this is important. The major problem is that any extended view of her would reveal her as a more sympathetic person than Emma herself. Jane is superior to Emma in most respects except the stroke of good fortune that made Emma the heroine of the book. In matters of taste and ability, of head and of heart, she is Emma’s superior, and Jane Austen, always in danger of losing our sympathy for Emma, cannot risk any degree of distraction. Jane could, it is true, be granted fewer virtues, and then made more vivid. But to do so would greatly weaken the force of Emma’s mistakes of heart and head in her treatment of the almost faultless Jane.

Control of Judgment

But the very effectiveness of the rhetoric designed to produce sympathy might in itself lead to a serious misreading of the book. In reducing the emotional distance, the natural tendency is to reduce—willy-nilly—moral and intellectual distance as well. In reacting to Emma’s faults from the inside out, as if they were our own, we may very well not only forgive them but overlook them.⁶

There is, of course, no danger that readers who persist to the end will overlook Emma’s serious mistakes; since she sees and reports those mistakes herself, everything becomes crystal clear at the end. The real danger inherent in the experiment is that readers will overlook the mistakes as they are committed and thus miss much of the comedy that depends on Emma’s distorted view from page to page. If readers who dislike Emma cannot enjoy the preparation for the marriage to Knightley, readers who do not recognize her faults with absolute precision cannot enjoy the details of the preparation for the comic abasement which must precede that marriage.

It might be argued that there is no real problem, since the conventions of her time allowed for reliable commentary whenever it was needed to place Emma’s faults precisely. But Jane Austen is not operating according to the conventions, most of which she had long since parodied and outgrown; her technique is determined by the needs of the novel she is writing. We can see this clearly by contrasting the manner of Emma with that of Persuasion, the next, and last-completed, work. In Emma there are many breaks in the point of view, because Emma’s beclouded mind cannot do the whole job. In Persuasion, where the heroine’s viewpoint is faulty only in her ignorance of Captain Wentworth’s love, there are very few. Anne Elliot’s consciousness is sufficient, as Emma’s is not, for most of the needs of the novel which she dominates. Once the ethical and intellectual framework has been established by the narrator’s introduction, we enter Anne’s consciousness and remain bound to it much more rigorously than we are bound to Emma’s. It is still true that whenever something must be shown that Anne’s consciousness cannot show, we move to another center; but since her consciousness can do much more for us than Emma’s, there need be few departures from it.

The most notable shift for rhetorical purposes in Persuasion comes fairly early. When Anne first meets Captain Wentworth after their years of separation that follow her refusal to marry him, she is convinced that he is indifferent. The major movement of Persuasion is toward her final discovery that he still loves her; her suspense is thus strong and inevitable from the beginning. The reader, however, is likely to believe that Wentworth is still interested. All the conventions of art favor such a belief: the emphasis is clearly on Anne and her unhappiness; the lover has returned; we have only to wait, perhaps with some tedium, for the inevitable outcome. Anne learns (chap. 7) that he has spoken of her as so altered “he should not have known her again!” “These were words which could not but dwell with her. Yet she soon began to rejoice that she had heard them. They were of sobering tendency; they allayed agitation; they composed, and consequently must make her happier.” And suddenly we enter Wentworth’s mind for one time only: “Frederick Wentworth had used such words, or something like them, but without an idea that they would be carried round to her. He had thought her wretchedly altered, and, in the first moment of appeal, had spoken as he felt. He had not forgiven Anne Elliot. She had used him ill”—and so he goes on, for five more paragraphs. The necessary point, the fact that Frederick believes himself to be indifferent, has been made, and it could not have been made without some kind of shift from Anne’s consciousness.

At the end of the novel, we learn that Wentworth was himself deceived in this momentary inside view: “He had meant to forget her, and believed it to be done. He had imagined himself indifferent, when he had only been angry.” We may want to protest against the earlier suppression as unfair, but we can hardly believe it to be what Miss Lascelles calls “an oversight.”⁷ It is deliberate manipulation of inside views in order to destroy our conventional security. We are thus made ready to go along with Anne on her long and painful road to the discovery that Frederick loves her after all.

The only other important breaks in the angle of vision of Persuasion come at the beginning and at the end. Chapter 1 is an excellent example of how a skillful novelist can, by the use of her own direct voice, accomplish in a few pages what even the best novelist must take chapters to do if he uses nothing but dramatized action. Again at the conclusion the author
enters with a resounding reaffirmation that the Wentworth-Elliot marriage is as good a thing as we have felt it to be from the beginning.

Who can be in doubt of what followed? When any two young people take it into their heads to marry, they are pretty sure by perseverance to carry their point, be they ever so poor, or ever so impudent, or ever so little likely to be necessary to each other’s ultimate comfort. This may be bad morality to conclude with, but I believe it to be the truth; and if such parties succeed, how should a Captain Wentworth and an Anne Elliot, with the advantage of maturity in mind, consciousness of right, and one independent fortune between them, fail of bearing down every opposition?8

Except for these few intrusions and one in chapter 19, Anne’s own mind is sufficient in *Persuasion*, but we can never rely completely on *Emma*. It is hardly surprising that Jane Austen has provided many correctives to insure our placing her errors with precision.

The chief corrective is Knightley. His commentary on *Emma*’s errors is a natural expression of his love; he can tell the reader and *Emma* at the same time precisely how she is mistaken. Thus, nothing Knightley says can be beside the point. Each affirmation of a value, each accusation of error is in itself an action in the plot. When he rebukes Emma for manipulating Harriet, when he condemns her for gossiping and flirting with Frank Churchill, and finally when he attacks her for being “insolent” and “unfeeling” in her treatment of Miss Bates, we have Jane Austen’s judgment on Emma, rendered dramatically. But it has come from someone who is essentially sympathetic toward Emma, so that his judgments against her are presumed to be temporary. His sympathy reinforces ours even as he criticizes, and her respect for his opinion, shown in her self-abasement after he has criticized, is one of our main reasons for expecting her to reform.

If Henry James had tried to write a novel about *Emma*, and had cogitated at length on the problem of getting her story told dramatically, he could not have done better than this. It is possible, of course, to think of *Emma* without Knightley as *raisonneur*, just as it is possible to think of *The Golden Bowl*, say, without the Assinghams as *ficelles* to reflect something not seen by the Prince or Princess. But Knightley, though he receives less independent space than the Assinghams and is almost never seen in an inside view, is clearly more useful for Jane Austen’s purposes than any realistically limited *ficelle* could possibly be. By combining the role of commentator with the role of hero, Jane Austen has worked more economically than James, and though economy is as dangerous as any other criterion when applied universally, even James might have profited from a closer study of the economies that a character like Knightley can be made to achieve. It is as if James had dared to make one of the four main characters, say the Prince, into a thoroughly good, wise, perceptive man, a thoroughly clear rather than a partly confused “reflector.”

Since Knightley is established early as completely reliable, we need no views of his secret thoughts. He has no secret thoughts, except for the unacknowledged depths of his love for Emma and his jealousy of Frank Churchill. The other main characters have more to hide, and Jane Austen moves in and out of their minds with great freedom, choosing for her own purposes what to reveal and what to withhold. Always the seeming violation of consistency is in the consistent service of the particular needs of *Emma*’s story. Sometimes a shift is made simply to direct our suspense, as when Mrs. Weston suggests a possible union of Emma and Frank Churchill, at the end of her conversation with Knightley about the harmful effects of Emma’s friendship with Harriet (chap. 5). “Part of her meaning was to conceal some favourite thoughts of her own and Mr. Weston’s on the subject, as much as possible. There were wishes at Randalls respecting Emma’s destiny, but it was not desirable to have them suspected.”

One objection to this selective dipping into whatever mind best serves our immediate purposes is that it suggests mere trickery and inevitably spoils the illusion of reality. If Jane Austen can tell us what Mrs. Weston is thinking, why not what Frank Churchill and Jane Fairfax are thinking? Obviously, because she chooses to build a mystery, and to do so she must refuse, arbitrarily and obtrusively, to grant the privilege of an inside view to characters whose minds would reveal too much. But is not the mystery purchased at the price of shaking the reader’s faith in Jane Austen’s integrity? If she simply withholds until later what she might as well relate now—if her procedure is not dictated by the very nature of her materials, why should we take her seriously?

If a natural surface were required in all fiction, then this objection would hold. But if we want to read *Emma* in its own terms, the real question about these shifts cannot be answered by an easy appeal to general principles. Every author withholds until later what he “might as well” relate now. The question is always one of desired effects, and the choice of any one effect always bans innumerable other effects. There is, indeed, a question to be raised about the use of mystery in *Emma*, but the conflict is not between an abstract end that Jane Austen never worried about and a shoddy mystification that she allowed to betray her. The conflict is between two effects, both of which she cares about a good deal. On the one hand, she cares about maintaining some sense of mystery as long as she can. On the other, she works at all points to heighten the reader’s sense of dramatic irony,
usually in the form of a contrast between what Emma knows and what the reader knows.

As in most novels, whatever steps are taken to mystify inevitably decrease the dramatic irony, and, whenever dramatic irony is increased by telling the reader secrets the characters have not yet suspected, mystery is inevitably destroyed. The longer we are in doubt about Frank Churchill, the weaker our sense of ironic contrast between Emma's views and the truth. The sooner we see through Frank Churchill's secret plot, the greater our pleasure in observing Emma's innumerable misreadings of his behavior, and the less interest we have in the mere mystery of the situation. And we all find that on second reading we discover new intensities of dramatic irony resulting from the complete loss of mystery; knowing what abysses of error Emma is preparing for herself, even those of us who may on first reading have deciphered nearly all the details of the Churchill mystery find additional ironies.

But it is obvious that these ironies could have been offered even on a first reading if Jane Austen had been willing to sacrifice her mystery. A single phrase in her own name—"his secret engagement to Jane Fairfax"—or a short inside view of either of the lovers could have made us aware of every ironic touch.

The author must, then, choose whether to purchase mystery at the expense of irony. For many of us, Jane Austen's choice here is perhaps the weakest aspect of this novel. It is a commonplace of our criticism that significant literature arouses suspense not about the "what" but about the "how." Mere mystification has been mastered by so many second-rate writers that her efforts at mystification seem second-rate.

But again we must ask whether criticism can be conducted effectively by balancing one abstract quality against another. Is there a norm of dramatic irony for all works, or even for all works of a given kind? Has anyone ever formulated a "law of first and second readings" that will tell us just how many of our pleasures on page 1 should depend on our knowledge of what happens on page the last? We quite properly ask that the books we call great be able to stand up under repeated reading, but we need not ask that they yield identical pleasures on each reading. The modern works whose authors pride themselves on the fact that they can never be read but only re-read may be very good indeed, but they are not made good by the fact that their secret pleasures can only be wrested from them by repeated readings. In any case, even if one accepted the criticism of Jane Austen's efforts at mystification, the larger service of the inside views is clear: The crosslights thrown by other minds prevent our being blinded by Emma's radiance.

The Reliable Narrator and the Norms of Emma

If mere intellectual clarity about Emma were the goal in this work, we should be forced to say that the manipulation of inside views and the extensive commentary of the reliable Knightley are more than is necessary. But for maximum intensity of the comedy and romance, even these are not enough. The "author herself"—not necessarily the real Jane Austen but an implied author, represented in this book by a reliable narrator—heightens the effects by directing our intellectual, moral, and emotional progress. She performs, of course, most of the functions described in chapter 7 [of The Rhetoric of Fiction]. But her most important role is to reinforce both aspects of the double vision that operates throughout the book: our inside view of Emma's worth and our objective view of her great faults.

The narrator opens *Emma* with a masterful simultaneous presentation of Emma and of the values against which she must be judged: "Emma Woodhouse, handsome, clever, and rich, with a comfortable home and happy disposition, seemed to unite some of the best blessings of existence; and had lived nearly twenty-one years in the world with very little to distress or vex her." This "seemed" is immediately reinforced by more directly stated reservations. "The real evils of Emma's situation were the power of having rather too much her own way, and a disposition to think a little too well of herself; these were the disadvantages which threatened alloy to her many enjoyments. The danger, however, was at present so unperceived, that they did not by any means rank as misfortunes with her."

None of this could have been said by Emma, and if shown through her consciousness, it could not be accepted, as it must be, without question. Like most of the first three chapters, it is nondramatic summary, building up, through the ostensible business of getting the characters introduced, to Emma's initial blunder with Harriet and Mr. Elton. Throughout these chapters, we learn much of what we must know from the narrator, but she turns over more and more of the job of summary to Emma as she feels more and more sure of our seeing precisely to what degree Emma is to be trusted. Whenever we leave the "real evils" we have been warned against in Emma, the narrator’s and Emma’s views coincide: we cannot tell which of them, for example, offers the judgment on Mr. Woodhouse that "his talents could not have recommended him at any time," or the judgment on Mr. Knightley that he is "a sensible man," "always welcome" at Hartfield, or even that "Mr. Knightley, in fact, was one of the few people who could see faults in Emma Woodhouse, and the only one who ever told her of them."

But there are times when Emma and her author are far apart, and the author’s direct guidance aids the reader in his own break with Emma. The
beautiful irony of the first description of Harriet, given through Emma’s eyes (chap. 3), could no doubt be grasped intellectually by many readers without all of the preliminary commentary. But even for the most perceptive, its effect is heightened, surely, by the sense of standing with the author and observing with her precisely how Emma’s judgment is going astray. Perhaps more important, we ordinary, less perceptive readers have by now been raised to a level suited to grasp the ironies. Certainly, most readers would overlook some of the barbs directed against Emma if the novel began, as a serious modern novelist might well begin it, with this description:

[Emma] was not struck by anything remarkably clever in Miss Smith’s conversation, but she found her altogether very engaging—not inconveniently shy, not unwilling to talk—and yet so far from pushing, shewing so proper and becoming a deference, seeming so pleasantly grateful for being admitted to Hartfield, and so artlessly impressed by the appearance of every thing in so superior a style to what she had been used to, that she must have good sense and deserve encouragement. Encouragement should be given. Those soft blue eyes...should not be wasted on the inferior society of Highbury.

And so Emma goes on, giving herself away with every word, pouring out her sense of her own beneficence and general value. Harriet’s past friends, “though very good sort of people, must be doing her harm.” Without knowing them, Emma knows that they “must be coarse and unpolished, and very unfit to be the intimates of a girl who wanted only a little more knowledge and elegance to be quite perfect.” And she concludes with a beautiful burst of egotism: “She would notice her; she would improve her; she would detach her from her bad acquaintance, and introduce her into good society; she would form her opinions and her manners. It would be an interesting, and certainly a very kind undertaking; highly becoming her own situation in life, her leisure, and powers.” Even the most skillful reader might not easily plot an absolutely true course through these ironies without the prior direct assistance we have been given. Emma’s views are not so outlandish that they could never have been held by a female novelist writing in her time. They cannot serve effectively as signs of her character unless they are clearly disavowed as signs of Jane Austen’s views. Emma’s unconscious catalogue of her egotistical uses for Harriet, given under the pretense of listing the services she will perform, is thus given its full force by being framed explicitly in a world of values which Emma herself cannot discover until the conclusion of the book.

The full importance of the author’s direct imposition of an elaborate scale of norms can be seen by considering that conclusion. The sequence of events is a simple one: Emma’s faults and mistakes are brought home to her in a rapid and humiliating chain of rebukes from Knightley and blows from hard fact. These blows to her self-esteem produce at last a genuine reform (for example, she brings herself to apologize to Miss Bates, something she could never have done earlier in the novel). The change in her character removes the only obstacle in the way of Knightley’s proposal, and the marriage follows. “The wishes, the hopes, the confidence, the predictions of the small band of true friends who witnessed the ceremony, were fully answered in the perfect happiness of the union.”

It may be that if we look at Emma and Knightley as real people, this ending will seem false. G. B. Stern laments, in Speaking of Jane Austen, “Oh, Miss Austen, it was not a good solution; it was a bad solution, an unhappy ending, could we see beyond the last pages of the book.” Edmund Wilson predicts that Emma will find a new protégé like Harriet, since she has not been cured of her inclination to “infatuations with women.” Marvin Mudrick even more emphatically rejects Jane Austen’s explicit rhetoric; he believes that Emma is still a “confirmed exploiter,” and for him the ending must be read as ironic.

But it is precisely because this ending is neither life itself nor a simple bit of literary irony that it can serve so well to heighten our sense of a complete and indeed perfect resolution to all that has gone before. If we look at the values that have been realized in this marriage and compare them with those realized in conventional marriage plots, we see that Jane Austen means what she says: this will be a happy marriage because there is simply nothing left to make it anything less than perfectly happy. It fulfills every value embodied in the world of the book—with the possible exception that Emma may never learn to apply herself as she ought to her reading and her piano! It is a union of intelligence: of “reason,” of “sense,” of “judgment.” It is a union of virtue: of “good will,” of generosity, of unselfishness. It is a union of feeling: of “taste,” “tenderness,” “love,” “beauty.”

In a general way, then, this plot offers us an experience superficially like that offered by most tragicomedy as well as by much of the cheapest popular art: we are made to desire certain good things for certain good characters, and then our desires are gratified. If we depended on general criteria derived from our justified boredom with such works, we should reject this one. But the critical difference lies in the precise quality of the values appealed to and the precise quality of the characters who violate or realize them. All of the cheap marriage plots in the world should not lead us to be embarrassed about our pleasure in Emma and Knightley’s marriage. It is more than just the marriage: it is the rightness of this marriage, as a conclusion to all of the comic wrongness that has gone before. The good for Emma
includes both her necessary reform and the resulting marriage. Marriage to an intelligent, amiable, good, and attractive man is the best thing that can happen to this heroine, and the readers who do not experience it as such are, I am convinced, far from knowing what Jane Austen is about—whatever they may say about the “bitter spinster’s” attitude toward marriage.

Our modern sensibilities are likely to be rasped by any such formulation. We do not ordinarily like to encounter perfect endings in our novels—even in the sense of “perfectedness” or completion, the sense obviously intended by Jane Austen. We refuse to accept it when we see it: witness the many attempts to deny Dostoevski’s success with Alyosha and Father Zossima in The Brothers Karamazov. Many of us find it embarrassing to talk of emotions based on moral judgment at all, particularly when the emotions have any kind of affirmative cast. Emma herself is something of a “modern” in this regard throughout most of the book. Her self-deception about marriage is as great as about most other important matters. Emma boasts to Harriet of her indifference to marriage, at the same time unconsciously betraying her totally inadequate view of the sources of human happiness.

If I know myself, Harriet, mine is an active, busy mind, with a great many independent resources; and I do not perceive why I should be more in want of employment at forty or fifty than one-and-twenty. Woman’s usual occupations of eye and hand and mind will be as open to me then, as they are now; or with no important variation. If I draw less, I shall read more; if I give up music, I shall take to carpet-work.

Emma at carpet-work! If she knows herself indeed.

And as for objects of interest, objects for the affections, which is, in truth, the great point of inferiority, the want of which is really the great evil to be avoided in not marrying [a magnificent concession, this] I shall be very well off, with all the children of a sister I love so much, to care about. There will be enough of them, in all probability, to supply every sort of sensation that declining life can need. There will be enough for every hope and every fear; and though my attachment to none can equal that of a parent, it suits my ideas of comfort better than what is warmer and blinder. My nephews and nieces!—I shall often have a niece with me. (chap. 10)

Without growing solemn about it—it is wonderfully comic—we can recognize that the humor springs here from very deep sources indeed. It can be fully enjoyed, in fact, only by the reader who has attained to a vision of human felicity far more profound than Emma’s “comfort” and “want” and “need.” It is a vision that includes not simply marriage, but a kind of loving converse not based, as is Emma’s here, on whether the “loved” person will serve one’s irreducible needs.

The comic effect of this repudiation of marriage is considerably increased by the fact that Emma always thinks of marriage for others as their highest good, and in fact unconsciously encourages her friend Harriet to fall in love with the very man she herself loves without knowing it. The delightful denouement is thus what we want not only because it is a supremely good thing for Emma, but because it is a supremely comic outcome of Emma’s profound misunderstanding of herself and of the human condition. In the schematic language of chapter 5 [of The Rhetoric of Fiction], it satisfies both our practical desire for Emma’s well-being and our appetite for the qualities proper to these artistic materials. It is thus a more resounding resolution than either of these elements separately could provide. The other major resolution of the work—Harriet’s marriage with her farmer—reinforces this interpretation. Emma’s sin against Harriet has been something far worse than the mere meddling of a busybody. To destroy Harriet’s chances for happiness—chances that depend entirely on her marriage—is as close to viciousness as any author could dare to make a heroine designed to be loved. We can laugh with Emma at this mistake (chap. 54) only because Harriet’s chance for happiness is restored.

Other values, like money, blood, and “consequence,” are real enough in Emma, but only as they contribute to or are mastered by good taste, good judgment, and good morality. Money alone can make a Mrs. Churchill, but a man or woman “is silly to marry without it.” Consequence untouched by sense can make a very inconsequential Mr. Woodhouse; untouched by sense or virtue it can make the much more contemptible Mr. and Miss Elliot of Persuasion. But it is a pleasant thing to have, and it does no harm unless, like the early Emma, one takes it too seriously. Charm and elegance without sufficient moral force can make a Frank Churchill; unschooled by morality it can lead to the baseness of Henry Crawford in Mansfield Park or of Wickham in Pride and Prejudice. Even the supreme virtues are inadequate in isolation: good will alone will make a comic Miss Bates or a Mr. Weston, judgment with insufficient good will a comic Mr. John Knightley, and so on.

I am willing to risk the commonplace in such a listing because it is only thus that the full force of Jane Austen’s comprehensive view can be seen. There is clearly at work here a much more detailed ordering of values than any conventional public philosophy of her time could provide. Obviously, few readers in her own time, and far fewer in our own, have ever approached this novel in full and detailed agreement with the author’s norms. But they were led to join her as they read, and so are we.
Explicit Judgments on Emma Woodhouse

We have said in passing almost enough of the other side of the coin—the judgment of particular actions as they relate to the general norms. But something must be said of the detailed “placing” of Emma, by direct commentary, in the hierarchy of values established by the novel. I must be convinced, for example, not only that tenderness for other people’s feelings is an important trait but also that Emma’s particular behavior violates the true standards of tenderness, if I am to savor to the full the episode of Emma’s insult to Miss Bates and Knightley’s reproach which follows. If I refuse to blame Emma, I may discover a kind of intellectual enjoyment in the episode, and I will probably think that any critic who talks of “belief” in tenderness as operating in such a context is taking things too seriously. But I can never enjoy the episode in its full intensity or grasp its formal coherence. Similarly, I must agree not only that to be dreadfully boring is a minor fault compared with the major virtue of “good will,” but also that Miss Bates’s exemplification of this fault and of this virtue entitle her to the respect which Emma denies. If I do not—while yet being able to laugh at Miss Bates—I can hardly understand, let alone enjoy, Emma’s mistreatment of her.

But these negative judgments must be counteracted by a larger approval, and, as we would expect, the novel is full of direct apologies for Emma. Her chief fault, lack of good will or tenderness, must be read not only in relationship to the code of values provided by the book as a whole—a code which judges her as seriously deficient; it must also be judged in relationship to the harsh facts of the world around her, a world made up of human beings ranging in degree of selfishness and egotism from Knightley, who lapses from perfection when he tries to judge Frank Churchill, his rival, down to Mrs. Elton, who has most of Emma’s faults and none of her virtues. In such a setting, Emma is easily forgiven. When she insults Miss Bates, for example, we remember that Miss Bates lives in a world where many others are insensitive and cruel. “Miss Bates, neither young, handsome, rich, nor married, stood in the very worst predicament in the world for having much of the public favour; and she had no intellectual superiority to make atonement to herself, or frighten those who might hate her, into outward respect.” While it would be a mistake to see only this “regulated hatred” in Jane Austen’s world, overlooking the tenderness and generosity, the hatred of viciousness is there, and there is enough vice in evidence to make Emma almost shine by comparison.

Often, Jane Austen makes this apology-by-comparison explicit. When Emma lies to Knightley about Harriet, very close to the end of the book, she is excused with a generalization about human nature: “Seldom, very seldom, does complete truth belong to any human disclosure; seldom can it happen that something is not a little disguised, or a little mistaken; but where, as in this case, though the conduct is mistaken, the feelings are not, it may not be very material.—Mr. Knightley could not impute to Emma a more relenting heart than she possessed, or a heart more disposed to accept of his.”

The Implied Author as Friend and Guide

With all of this said about the masterful use of the narrator in *Emma*, there remain some “intrusions” unaccounted for by strict service to the story itself. “What did she say?” the narrator asks, at the crucial moment in the major love scene. “Just what she ought, of course. A lady always does.—She said enough to show there need not be despair—and to invite him to say more himself.” To some readers this has seemed to demonstrate the author’s inability to write a love scene, since it sacrifices “the illusion of reality.” But who has ever read this far in *Emma* under the delusion that he is reading a realistic portrayal which is suddenly shattered by the unnatural appearance of the narrator? If the narrator’s superabundant wit is destructive of the kind of illusion proper to this work, the novel has been ruined long before.

But we should now be in a position to see precisely why the narrator’s wit is not in the least out of place at the emotional climax of the novel. We have seen how the inside views of the characters and the author’s commentary have been used from the beginning to get the values straight and to keep them straight and to help direct our reactions to Emma. But we also see here a beautiful case of the dramatized author as friend and guide. “Jane Austen,” like “Henry Fielding,” is a paragon of wit, wisdom, and virtue. She does not talk about her qualities; unlike Fielding, she does not in *Emma* call direct attention to her artistic skill. But we are seldom allowed to forget about her for all that. When we read this novel, we accept her as representing everything we admire most. She is as generous and wise as Knightley; in fact, she is a shade more penetrating in her judgment. She is as subtle and witty as Emma would like to think herself. Without being sentimental, she is in favor of tenderness. She is able to put an adequate but not excessive value on wealth and rank. She recognizes a fool when she sees one, but unlike Emma she knows that it is both immoral and foolish to be rude to fools. She is, in short, a perfect human being, within the concept of perfection established by the book she writes; she even recognizes that human perfection of the kind she exemplifies is not quite
attainable in real life. The process of her domination is of course circular; her character establishes the values for us according to which her character is then found to be perfect. But this circularity does not affect the success of her endeavor; in fact it insures it.

Her "omniscience" is thus a much more remarkable thing than is ordinarily implied by the term. All good novelists know all about their characters—all that they need to know. And the question of how their narrators are to find out all that they need to know, the question of "authority," is a relatively simple one. The real choice is much more profound than this would imply. It is a choice of the moral, not merely the technical, angle of vision from which the story is to be told.

Unlike the central intelligences of James and his successors, "Jane Austen" has learned nothing at the end of the novel that she did not know at the beginning. She needed to learn nothing. She knew everything of importance already. We have been privileged to watch with her as she observes her favorite character climb from a considerably lower platform to join the exalted company of Knightley, "Jane Austen," and those of us readers who are wise enough, good enough, and perceptive enough to belong up there too. As Katherine Mansfield says, "The truth is that every true admirer of the novels cherishes the happy thought that he alone—reading between the lines—has become the secret friend of their author." Those who love "gentle Jane" as a secret friend may undervalue the irony and wit; those who see her in effect as the greatest of Shaw’s heroines, flashing about her with the weapons of irony, may undervalue the emphasis on tenderness and good will. But only a very few can resist her.

The dramatic illusion of her presence as a character is thus fully as important as any other element in the story. When she intrudes, the illusion is not shattered. The only illusion we care about, the illusion of traveling intimately with a hardy little band of readers whose heads are screwed on tight and whose hearts are in the right place, is actually strengthened when we are refused the romantic love scene. Like the author herself, we don’t care about the love scene. We can find love scenes in almost any novelist’s works, but only here can we find a mind and heart that can give us clarity without oversimplification, sympathy and romance without sentimentality, and biting irony without cynicism.