

College of Education

Student Appeals and Hearings for Academic Matters

The College of Education faculty and administration take issues related to academic matters seriously. We hold high standards for our students and our faculty. When concerns are raised that indicate a possibility of prejudice, capriciousness, or error, we make every effort to treat all parties with fairness and respect.

All students (undergraduate and graduate) have the right to appeal decisions related to academic matters (such as grading or removal from a course or program) as long as the appeal is limited to claims of prejudice, capricious evaluation or treatment, or error. The purpose of this document is to describe the appeal and hearing procedures for academic matters. When disputes cannot be settled between a student and a faculty member, the student, after meeting with the school director, may bring the issue to the Associate Dean for Graduate Studies to begin the appeal or hearing process. Note that “faculty member” may refer to an instructor of a course or a faculty member or a group of faculty members who have made an academic decision affecting the student.

Academic Matters

Students who believe that they have been evaluated in a way that involves prejudice, capricious evaluation or treatment, or error may contact the Associate Dean to file an appeal and request a hearing. The appeal and hearing request must take place within 15 working days of notification of the academic issue (such as a grade being posted at the end of the semester or receipt of a letter of program suspension). The appeal must include: 1) the basis for the appeal (e.g. prejudice, capricious evaluation or treatment, or error); 2) a written, complete description of the problem; and 3) the steps taken to resolve the issue with the faculty member and school director. The appeal should be concise and focused, only containing information that is directly relevant to the described problem. Evidence that directly supports the appeal (e.g., email communication, graded assignments, course rubrics, syllabi) may also be included.

The following conditions form the only bases for appeal: prejudice toward the student, capricious evaluation or treatment, and error. For the purpose of student appeals, these terms are defined as follows:

- Prejudice is an adverse, preconceived judgment about the student based on personal characteristics or group membership.
- Capricious evaluation is the application of different standards of evaluation to others without legitimate reason. It may also involve grading assignments or assigning course

grades in a manner inconsistent with the articulated standards of evaluation for the assignment or course.

- Capricious treatment is an unpredictable or inconsistent action that affects the student in an adverse way.
- Error occurs when the faculty member makes a mistake in evaluating the student.

The Associate Dean makes one of the following decisions after receiving the written appeal from the student:

1. The evidence for an appeal is sufficient. The Associate Dean continues the process and convenes the Student Appeals Committee for a hearing.
2. The evidence is insufficient for further consideration and the appeal is dismissed.

If the appeal process continues, the Associate Dean provides a copy of the appeal to the faculty member. Within 10 working days of receiving the appeal, the faculty member may provide a written reply to the Associate Dean.

The Appeals Committee chair schedules the hearing at a time that is convenient to committee members, the student and the faculty member. Any participant may join the hearing by phone or video-conferencing, if needed.

The written evidence is provided to both the student and faculty member and to the Appeals Committee at least five working days prior to the scheduled hearing. Any additional written evidence brought to the hearing is subject to acceptance or rejection by the Appeals Committee.

The Hearing Process for Academic Matters

The Student Appeals Committee consists of three faculty members and two students (one undergraduate student and one graduate student). (See College of Education Bylaws for member criteria and terms.) If a committee member has a conflict of interest in a specific appeal case, the Associate Dean excuses him/her from the case and identifies a temporary alternate member.

The hearing should be held within 45 working days (excluding university holidays and summer) of the initiation date of the appeal. Either party may bring up to 2 witnesses to the hearing to provide additional, relevant information for the case. Additional witnesses must be approved by the Committee chair. Either party may also bring one advisor to the hearing; the advisor is not a spokesperson but is present only to provide support or advice to the student or faculty

member. Witnesses and advisors must be identified at least five working days prior to the appeal hearing.

Hearings are not open to the public. The hearing typically takes no more than two hours. The hearing proceeds as follows:

1. A College of Education staff member takes minutes of the hearing. The hearing is also audio-recorded. The Dean's office securely stores audio recordings.
2. Both parties, advisors, and witnesses may be present during the entire hearing except during Committee deliberations. Either party may provide testimony in advance if unable to attend in person or by phone/video-conferencing.
3. Both parties are allowed a reasonable amount of time to make their statements. The order and typical time limits are as follows:

Student statement (15 minutes)

Student witnesses (5 minutes each)

Faculty member statement (15 minutes)

Faculty member witnesses (5 minutes each)

Student rebuttal (10 minutes)

Faculty member rebuttal and final statement (10 minutes)

Student final statement (10 minutes)

4. Committee members may ask questions of either party or the witnesses.

After the hearing is complete:

1. Immediately following the hearing, the Committee deliberates to determine its ruling. The deliberation is not audio-recorded. All Committee members, including the chair, have voting privileges. The Committee Chair provides the Associate Dean with a summary of the evidence presented and a brief statement of the committee's ruling within 10 working days of the hearing.
2. All documents and copies are collected by the Committee Chair and returned to the Dean's office at the completion of the hearing. The audio-recording is used only as necessary for the Associate Dean's review or for use by Academic Affairs.
3. The Dean or Associate Dean reviews the case and makes the final ruling about the appeal. The final ruling is provided to both parties and to the Student Appeals Committee members.

4. If the student chooses to request a further review of the case, then he/she must contact the Office of the Vice-President for Academic Affairs within 30 working days of being notified of the College's ruling. The Dean or Associate Dean forwards all documents and Committee proceedings to the Vice-President for Academic Affairs.
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Please Note:

When an instructor brings a possible case of academic dishonesty to the Associate Dean, the allegation is governed by University of Wyoming Regulation 2-114. The Chair of the Student Appeals Committee serves as the College of Education hearing officer.