

## **EDUCATION**

**Doctor of Philosophy in Leadership for the Advancement of Learning and Service in Higher Education** Cardinal Stritch University, Milwaukee, Wisconsin, Anticipated December 2023

## Master of Business Administration in Applied Management

Indiana Wesleyan University, Marion, Indiana December 2015

## **Bachelor of Science in Business Management**

Calumet College of St. Joseph, Whiting, Indiana December 2009

PROFESSIONAL EMPLOYMENT HISTORY				
<b>Director</b> Cornell Health	Student Disability Services	2019 - Present		
Corneil mealtri	Cornell University	Ithaca, NY		
Director	Access and Accommodations Resource Center	2013 – 2018		
Office of the Provost	Valparaiso University	Valparaiso, IN		
Director	Disability Support Services	2010 – 2013		
Academic Affairs	Calumet College of St. Joseph	Whiting, IN		
Liaison for Academic Support	Academic Support Services	2009 - 2010		
Academic Affairs	Calumet College of St. Joseph	Whiting, IN		
Assistant Coach	Men's Basketball	2009 – 2013		
Athletics Department	Calumet College of St. Joseph	Whiting, IN		
Counselor	Admissions Department	2008 - 2009		
Enrollment Management	Calumet College of St. Joseph	Whiting, IN		

## **SUMMARY OF QUALIFICATIONS**

- 14 years of progressive experience in higher education, academic and student affairs administration
- Shifted Student Disability Services from a medical model to a Civil Rights for Social Justice model
- Led and facilitated articulation agreements between two-year and four-year institutions
- Demonstrated leader who exudes confidence, diplomacy, and integrity
- · Detail-oriented, highly adaptable, and motivated, with strong ability to work independently
- Recognized as an expert for Americans with Disability Act (ADA), Section 504 compliance and accommodations
- Skilled at fostering collaborative relationships with campus partners, students, faculty and staff
- Used data to make system changes to improve access, customer service and reduce response times

PROFESSIONAL CERTIFICATIONS				
Search Process Advocate	Affirmative Hiring Process Management Training	2017		
Six Sigma Certified- White Belt	Project Management & Continuous Improvement	2016		
<b>Certified Diversity Facilitator</b>	Building a Culture of Diversity & Inclusion	2014		
Menu Trinfor – AllerTrain	Managing Food Allergies & Gluten	2014		

### **AWARDS**

ACT College and Career Readiness Champion - Indiana Postsecondary Champion, (2018)

Recognition for time, effort, and dedication towards academic and social development – Calumet College of St. Joseph, (2012)

Outstanding Leadership Award - Black Student Union - Calumet College of St. Joseph, (2010)

Outstanding Leadership Award - Student African American Brother Hood - Calumet College of St. Joseph (2009)

#### PROFESSIONAL EXPERIENCE

#### INSTITUTIONAL LEADERSHIP AND SUPERVISION

- Serve as one of the ADA (American with Disability Act) and Section 504 compliance officer, with oversight of the Student Disability Services (SDS) department that consist of 17 full-time staff members and over 100 plus students' workers
- Supervise the Associate Director, Assistant Directors, Central Testing Coordinator and Health Leave of Absence Coordinator, who are the leadership team of SDS and responsible for determining accommodations, student intake interviews, and facilitating access
- Philosophical, organizational, and restructuring to shift SDS to a Civil Rights for Social Justice model that focuses on access while determining accommodations and moving away from a medical model to determine accommodations
- Member of Cornell Health's Senior Staff, which is the C-cabinet of Cornell Health
- Member on the Divisional Leadership Team for Student and Campus Life, whose role is to plan and discuss the guiding principles for the division
- Member on the Prorated Tuition Policy committee whose role is to create policies for students who need to fall below fulltime status as a student
- Served as the chair for the Staff Employee Advocacy Council (SEAC), whose role is to advocate for hourly and salary staff members at the University.
- Served as ADA representative for the Committee on Motivation Persistence and Student Success (COMPASS) and the Council for Directors of Academic Support Centers (CODASC), two retention committees charged with strategically supporting at-risk students.

#### POLICY AND PROPOSAL CREATION

- Wrote proposal to successfully hire five new staff members
- Wrote a proposal to Human Resources to change staff titles from Disability Counselor to Disability Access Consultant to de-medicalize our Student Disability Services
- Wrote proposal for Provost to fund the centralize Testing Coordinator position
- Changed and implemented new registration and documentation guidelines for students to receive accommodation
- Collaborated with the Health Leave of Absence Coordinator to write the HLOA policy 7.2 and retain the process and procedures under my oversight within SDS
- Wrote and implemented the Disability Accommodations as a Reduced Credit Load (DARC) policy, which allows students
  to take a part-time credit load while still receiving all the rights and benefits of full-time student status under the university
  control.
- Collaborated with the Foreign Language Department to create the Foreign Language Substitution Policy (FLSP) to accommodate disabled student's foreign language requirements.
- Implemented the Residential Life policy for room accommodations that requires Access and Accommodation Resource Center to determine room accommodation.
- Created a policy that all SEAC members receive five paid hours per month dedicated to SEAC's advocacy, which
  includes a two-hour per month meeting during the fiscal year.
- Facilitated SEAC members to review the newest copy of the Employee Handbook.
- Wrote proposal for a site license for Read and Write Gold Software so AARC could provide assistive technology to students' campus wide.
- Wrote successful proposal for a Testing Center for AARC.

#### **COURSE INSTRUCTION**

- ICP 621 Global Leadership and Team Perspective, a graduate level course focused on leadership theory and organizational development.
- Association on Higher Education and Disability (AHEAD) AHEAD Start Faculty Member
  - o Introduction to disability concepts, history, and intersectionality

#### **NEW STUDENT ORIENTATION AND FAMILY SUPPORT**

- Represent SDS at New Student/Family Orientation and conduct informational sessions to explain access and accommodations provided by the University.
- Created virtual opportunities for students and their families to participate in orientation remotely
- Facilitated orientation sessions for satellite campuses for degree completion and graduate programs.
- Ordered and delivered textbooks to satellite campuses for degree completion and graduate programs.
- Provided academic support services to satellite campuses' students by advising and linking them to the main campus resources.

## **BUDGETING AND FINANCIAL MANAGEMENT**

- Oversight and manage a 1.5-million-dollar budget to determine access and accommodations for disabled students
- Oversaw and managed three operating budgets: AARC, ADA Compliance, and SEAC.
- Oversaw and distributed funding for staff professional development and events

### STRATEGIC PLANNING

- As a member of the ADA Coordinator team, we wrote a three-year Institutional Disability Access Management Strategic Plan for Cornell University, timeframe: 2019 - 2022
- As the Chair of the university's Staff Employee Advocacy Council (SEAC), I appoint one hourly and one salaried employee
  to the university's Strategic Planning Committee.
- Participated in the University-wide strategic planning process designed to support the mission, vision, and long-term sustainability of the University.
- Designed and implemented strategic plan for the AARC to be congruent with the University's plan for academic support.
- Worked with other directors of academic support services to create goals and tasks to align with the strategic plans in a collaborative effort to retain students.

#### **DIVERSITY AND INCLUSION**

- Changed process and procedures to determine accommodations using universal design based on identity of staff members to increase access for underrepresented students
- Chair of the Diversity Working Group at Cornell Health whose role is to strive for an environment where students, staff, and faculty feel welcome
- Co-chair the Men of Color Colleague Network whose role is to provide space for men of color to connect and engage to support one another within the Cornell community
- Facilitate and engage in the Diversity includes Disability campaign that is geared towards bringing awareness to Ableism while giving the disabled students, faculty, and staff a platform to express their experiences on campus
- Provide outreach, training, and programing to faculty and staff about creating accessible and inclusive learning environment to serve marginalized identities
- Served on the Belonging at Cornell committee for Student and Campus Life to focus on retaining staff of color
- Served as a member of the University's Rev. Dr. Martin Luther King Jr. Day event, which celebrates his life and legacy.
- Served as a Search Process Advocate whose role is to support affirmative hiring processes and practices for staff hiring.
- Served as a *Discrimination Complaint Advisor* advising people who either are targeted or accused, who are involved in bias incidents.
- Chaired the Minority Support Group on campus for two years.
- Served as the Adviser to the Black Student Union and Adviser to the Student African American Brotherhood

# **PUBLICATIONS**

Q and A: Cornell Director of Student Disability Services talk Race, Disability and Teaching (March 2021) <a href="https://www.wiley.com/network/instructors-students/teaching-strategies/q-a-cornell-director-of-student-disability-services-zebadiah-hall-talks-race-disability-and-teaching">https://www.wiley.com/network/instructors-students/teaching-strategies/q-a-cornell-director-of-student-disability-services-zebadiah-hall-talks-race-disability-and-teaching</a>

Q and A: Cornell Director of Student Disability Services talks Race and Disability for Students (March 2021) <a href="https://www.wiley.com/network/instructors-students/teaching-strategies/q-a-cornell-university-director-of-student-disability-services-zebadiah-hall-talks-race-and-disability-for-students">https://www.wiley.com/network/instructors-students/teaching-strategies/q-a-cornell-university-director-of-student-disability-services-zebadiah-hall-talks-race-and-disability-for-students</a>

Focus on Social Justice when addressing COVID-19, Disability Compliance for Higher Education, Wiley Online library (September 2020)

https://onlinelibrary.wiley.com/doi/10.1002/dhe.30918

### **KEYNOTES - PRESENTATIONS - TRAININGS**

#### NATIONAL

## Association Higher Education and Disability - AHEAD

Panelist, Cleveland, Ohio, Fostering a positive Culture as a Leader, (2022)

# **Coalition Symposium Allyship Statement**

Co-wrote and Co-presented Allyship Statement to the membership of the Coalition on Disability and Access in Health Science Education (2022)

# New York State Disability Services Council for Association Higher Education and Disability - NYSDSC AHEAD

Keynote Speaker, New York State Disability Services Council's state conference), Reflection equal Regenerate, Recharge, and Renew, (2022)

#### Kentucky State Chapter for Association Higher Education and Disability - KY AHEAD

Keynote Speaker, Kentucky's state disability services conference, Intersectionality within Disability Practices, (2022)

### University of Michigan

Presenter, Student with Disability Office, Intersectionality as a pathway to Allyship, (2022)

### **Board of Regents - New York State Education Department**

Keynote (SED)- Advisory Council on Postsecondary Education for Student with Disabilities, Ableism in Education, (2021)

# **Rutgers University: Abbott Leadership Institute**

Trainer, Two sessions: The Importance of Language and Intersectionality to deconstruct Ableism, (2021)

### **Ohio State University**

Presenter, Ken Campbell Lecture on Disability, Policy and Practice, *Intersectionality Flirts with Belonging and Inclusion to Deconstruct Ableism*, (2021)

## **Sandford University**

Trainer, Three sessions: Disability Services, Racial Justice, Equity and Inclusion, (2021)

#### Virginia V Union

Trainer, Faculty Development Imitative, Students with Disabilities and Creating an Environment of Inclusiveness, (2021)

#### University of Pennsylvania,

Co-Presenter, Transformational Leadership Married to Social Justice with a Kid named Disability Inclusion, (2020)

#### **UNIVERSITY**

# **Cornell University**

Enhancing Access in the Vet College, Cornell University College of Veterinary Medicine: Disability Inclusion, (2021)

Fostering Collaboration with CAPS and SDS, Counseling and Psychological Services (CAPS), (2021)

Disabled Students of Color at PWI, Office of Academic Diversity Initiatives (OADI), (2021)

Inclusion, Accessibility, Accommodations in Online Learning, Co-Presenter, Center for Teaching Innovation, (2020)

Engaging with Disabled Students, College of Engineering, TA Training, (2020)

Access and Inclusion in the classroom, College of Agriculture and Life Sciences, Workshop, (2020)

Non-medicalized approach to Engaging with Disabled Students, Medical Department, (2019)

#### Association Higher Education and Disability - AHEAD

Panelist, Albuquerque, New Mexico, Embracing your Diversity and Identity as a Leader, (2018)

#### Northwest Indiana Urban League Diversity Symposium

Co-Presenter, Purdue Northwest University, Difficult Dialogue: Diversity and Difference in the Workplace, (2017)

### **College Pathways for Accessibility Service Traditional Lunch**

Keynote Speaker, Indiana University Kokomo, Accommodations - Accessible Transition from High School to Higher Education, (2015)

## **Valparaiso University**

Accommodations and the Negotiation Process using All Relevant Factors - Provost Council (2018)

The Need for Essential Functions to Determine if an Accommodation Alter the Curriculum - Provost's Council (2018)

Accommodations and the Negotiation Process - The Political Science Department, (2018)

Accommodations and the Negotiation Process - The Art Department, (2017)

ADA Compliance for Website and Academic Material - Provost's Council, (2017)

Read and Write Gold Software for Assistive Technology (proposal) - IT Department, (2017)

Keynote Speaker, Serving the Community as a Leader - National Residence Hall Honorary, (2016)

Accommodating Students from an Admissions Standpoint - Admissions Department, (2016)

Testing Center for Disability Support Services (proposal) - Space Planning Committee, (2015)

Tutoring Student with Documented Disabilities - Writing Consultant - Valparaiso Writing Center, (2015)

Collaborating with Student Affairs to Accommodate Students, (2015)

Disability Accommodations as a Reduced Credit Load (proposal) - Dean's Council (2015)

Attendance Accommodations as it Related to American with Disability Act (ADA) - Arts & Science Department (2014)

Academic Accommodation without Hindering the Objectives of the Class – Faculty (2014)

# National Association for Student Foreign Advisors (NASFA) - Association of International Educators

Co-Presenter, Purdue University, Diversity & Inclusion in Education Abroad: Moving beyond a Luxury Good, (2015)

## Indiana Association Higher Education and Disability (AHEAD) - State Conference

Master of Ceremony – Fall and Spring Conferences (2013 & 2014)

SELECTED SERVICE						
Coalition on D	isability and Access in Health Sciences		2021 – 2022			
Member	Board of Directors, Presidential Appointee					
Association on Higher Education and Disability						
Equity Officer	Board of Directors		2020 - Present			
President	AHEAD-Indiana chapter		2013 – 2014			
American College Health Association						
Member	COVAC Steering Committee		2021 – 2022			
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Cornell Univer						
Chair	Diversity Working Group - Cornell Health	2019 –	Present			
Member	ADA Coordinator Team		2019 - Present			
Member	Belonging at Cornell – Student and Campus Life	2019 –	2020			
Opportunity Enterprise						
Member	Board of Directors		2017 – 2018			
Valparaiso University						
Chair	Staff Employment Advocacy Committee, Valparaiso University (SE	AC)	2016 – 2018			
Member	Council of Director of Academic Success Centers (CODASC)	,	2016 – 2018			
Member	Committee on Motivation, Persistence & Student Success (COMP.	ASS)	2016 – 2018			
Chair	Minority Employment Support Group		2015 – 2017			
Member	Housing Exemption Committee		2015 – 2017			
Member	Diversity Concerns Committee		2014 – 2015			
Member	Diversity Facilitator Committee		2014 - 2016			
Member	Equity and Diversity Athletic Committee		2014 – 2016			
Calumet College of St. Joseph						
Member	Safety Committee		2011 – 2013			
Member	Graduate Studies Committee		2011 – 2013			
Adviser	Black Student Union		2010 – 2013			
Adviser	Student African American Brotherhood		2009 – 2013			
Member	Enrollment Management Committee		2009 – 2011			

# **CONFERENCES**

- 2022 Association on Higher Education and Disability (AHEAD) National Conference held in Cleveland, Ohio
- 2021 Association on Higher Education and Disability (AHEAD) National Conference held in Austin, Texas
- 2020 When striking the balance becomes difficult: How should event that are disruptive to the educational process be managed by Salome Heyward
- 2019 Accommodation Determinations: The Key to avoiding common mistakes by Salome Heyward
- 2019 Association on Higher Education and Disability (AHEAD) National Conference held in Boston, Massachusetts
- 2018 Association on Higher Education and Disability (AHEAD) National Conference held in Albuquerque, New Mexico
- 2018 AHEAD Master Class Disability Law: Lessons in Application for the Advanced Disability Professional held in Atlanta, GA
- 2017 Council for Independent Colleges Student Success Conference at Indiana State University
- 2017 Search Process Advocacy Training Understanding and Interrupting Unconscious Bias during the Hiring Process
- 2016 Association on Higher Education and Disability (AHEAD) National Conference held in Sacramento, CA
- 2016 Indiana Association of Higher Education and Disability (AHEAD) Conference
- 2016 Paper Clip Communication, ADA & Technology Accessibility: Step to Ensure Campus Compliance
- 2015 Indiana Commission on the Social Status of Black Males 2015 State Conference
- 2015 Indiana University Health Bloomington Hospital Neuroscience Committee Managing Concussions in the Community and on the Athletic Field
- 2014 Diversity Facilitator Training: Building A Culture of Equity and Inclusion facilitated by Dr. Kathy Obear
- 2014 Safe Zone Training: Providing Support for the Lesbian, Gay, Bisexual, Transgender, Queer Community
- 2014 Professional Educator's Partnership (PEP): Mindful Teaching