

STAFF SENATE RESOLUTION #235

Title: Request to Establish an Ombudsman Program

Date: February 6, 2019

Author: Senator Earl

Sponsors: Senator Stevens, Senator Keto

1 WHEREAS in its current Strategic Plan the University of Wyoming has made a commitment to enhancing
2 workplace conditions, improving employee job satisfaction, and improving student retention, and;
3 WHEREAS, results from the recently conducted Great Colleges to Work For Survey demonstrate that
4 workplace conditions and employee job satisfaction at the University of Wyoming are in need of
5 improvement, and;
6 WHEREAS, low employee morale can be caused, in part, by workplace conflict which can result in decreased
7 productivity, increased absenteeism, and higher job turnover; and
8 WHEREAS, providing neutral and confidential ombudsman services can be an effective means of identifying
9 problematic workplace conditions and improving job satisfaction, and;
10 WHEREAS, providing neutral and confidential ombudsman services can be an effective means of identifying
11 and addressing academic, social, and financial obstacles experienced by students within the University;
12 THEREFORE, be it resolved that the UW Staff Senate requests that the University of Wyoming establish an
13 ombudsman program to serve the needs of staff, faculty, and students, and;
14 FURTHER, be it resolved that the UW Staff Senate requests that in establishing an ombudsman program,
15 the University of Wyoming adhere to best practices established by the International Ombudsman
16 Association.¹

Date of Passage: March 6, 2019

"Being enacted on March 11, 2019, I do hereby sign my name hereto and approve this Senate
action." Ylina Renee Ballard

Staff Senate President, Renee Ballard

¹ www.ombudsassociation.org