Greetings,

Oracle has provided a fix for the p-card issue communicated last week for p-card transactions dated 01/07/19 or prior. This fix now allows users to use the Advanced Search for Corporate Card Transactions. P-card transactions where the account string was modified to charge to a project still result in an unrelated error. Oracle is continuing to identify a solution, but in the meantime, do not try to submit p-card transactions with a transaction date of 01/07/19 or prior on an expense report charging to a project. All p-card transactions dated after 01/07/19 can be submitted on a project.

P-card transactions not charging to a project that no longer appear on a user’s Travel & Expenses home page, can now be viewed in the Advance Search. Attached are instructions to view and add these transactions to a new expense report. Please note, these transactions must be added to a NEW report and CANNOT be added to an existing report.

If you encounter any issues, please contact the UW Help Desk and submit a ticket. The UW Help Desk is your first resource and quickest response for questions. You can contact the Help Desk by emailing userhelp@uwyo.edu or by calling 766-4357 and selecting option #1.

Best,

The WyoCloud Team
Contact Information

The WyoCloud Team
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Need help with WyoCloud?
Contact the UW Help Desk
766-4357, Option #1
userhelp@uwyo.edu

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