



## WYOCLOUD SYSTEM ISSUE

Greetings,

Below please find three updates from the WyoCloud Team.

### **System Approvals**

As of late yesterday afternoon, select users in the system are not able to approve transactions once they click on the bell icon, click more details, and open their worklist. A severity level 1 service request has been opened with Oracle, and is being worked on a 24/7 basis. If users are experiencing this issue, the system appears to time out and not load the worklist. As time approvals are due today, please know payroll will address all time that is not able to be approved. We will continue to keep you informed as we know more.

### **WyoCloud Monthly Deep Dive Update**

The next WyoCloud update is tomorrow, Thursday, August 15th in the Classroom Building 129 at 9:00 a.m. This deep dive presentation will cover the following topics:

- Finance
  - NEW - Project Portfolio Management Reports
- Human Resources
  - Talent Acquisition Support changes
  - Linked in Learning & Goal Setting
- August Upgrade
  - Changes to HCM interface

We look forward to seeing you tomorrow. The update will also be shared via WyoCast.

### **System Maintenance Reminder**

The WyoCloud system will be unavailable for system maintenance beginning Friday, August 16 at 5:00 p.m. Please be sure to log out of the system by 5:00 p.m. The system will be operational by 7:30 a.m. on Monday, August 19.

Best,  
The WyoCloud Team

## Contact Information

The WyoCloud Team  
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**Need help with WyoCloud?**  
Contact the UW Help Desk  
766-4357, Option #1  
[userhelp@uwyo.edu](mailto:userhelp@uwyo.edu)

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