

## INTERMITTENT WORKLIST ERROR

Greetings,

With fiscal year-end approaching, the WyoCloud Team has become aware of an error you <u>may</u> be receiving. A few campus users are receiving an error when accessing their Worklist through the Notification Bell. Users experiencing this error are also not receiving approval emails. This issue is being worked on by Oracle to find the cause and provide clients with a solution.

Until Oracle implements the solution, the following workaround has been provided. The Worklist can be accessed through Tools under the Navigator.



If you cannot access your worklist using this workaround, please email <u>WyoCloud-Help@uwyo.edu</u>.

Thank you,

The WyoCloud Team

**Contact Information** 

The WyoCloud Team: <u>WyoCloud@uwyo.edu</u> <u>www.uwyo.edu/wyocloud</u> <u>WyoCloud Feedback Ticket</u> Need help with WyoCloud? WyoCloud-Help@uwyo.edu 307-766-4357, Option #1 WyoCloud Support Ticket

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