

Change Agent Network

April 12th, 2017



Agenda

Introduction: Jeanne Durr	$\left\{ \right.$	Introduction, Associate VP of Human Resources
WyoCloud Survey #2	$\left\{ \right.$	Analysis of Survey #2 Results
Timelines	$\left\{ \right.$	Project, Training, and System Cut-Off Timelines
Training Spotlight	$\left\{ \left \right. \right. \right.$	What to know about training before the Financial Management System Go-Live in mid-July
Q&A Session	$\left\{ \right.$	Your questions about WyoCloud answered
Change Agent Open Discussion	$\left\{ \right.$	Feedback on Change Agent meetings, WyoCloud Newsletter, and Project

Introduction: Jeanne Durr

Associate VP of Human Resources



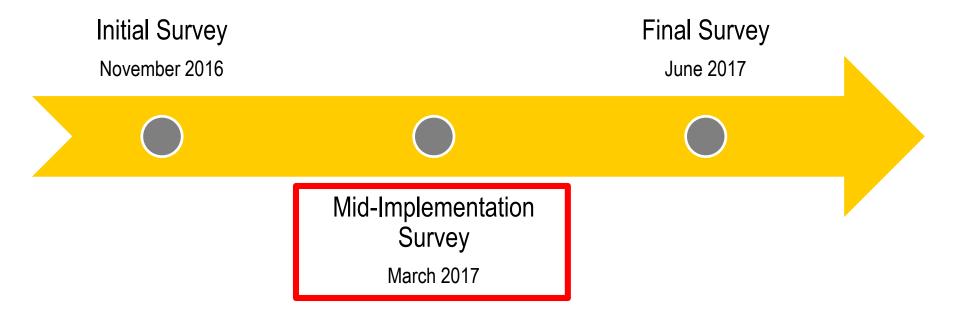
WyoCloud Survey #2





WyoCloud Survey #2: March 22nd – April 5th

The WyoCloud Community Engagement surveys are meant to asses the level of engagement and readiness the campus community is feeling towards the launch of the WyoCloud systems.





WyoCloud Survey #2 Results

Engagement Questions	Average Rating
I am familiar with WyoCloud and the systems and processes it will impact.	3.48
I know where to get answers to my questions about changes that will impact me.	3.13
I believe I will receive the training and support I need to perform my job after WyoCloud is implemented.	3.53
I believe in the future the WyoCloud implementation will improve my efficiency.	3.63
I am motivated to participate in the WyoCloud change effort.	3.90

Survey Scale:

1 = Strongly Disagree 2 = Disagree 3 = Neutral 4 = Agree 5 = Strongly Agree



WyoCloud Survey #1 vs. Survey #2 Results

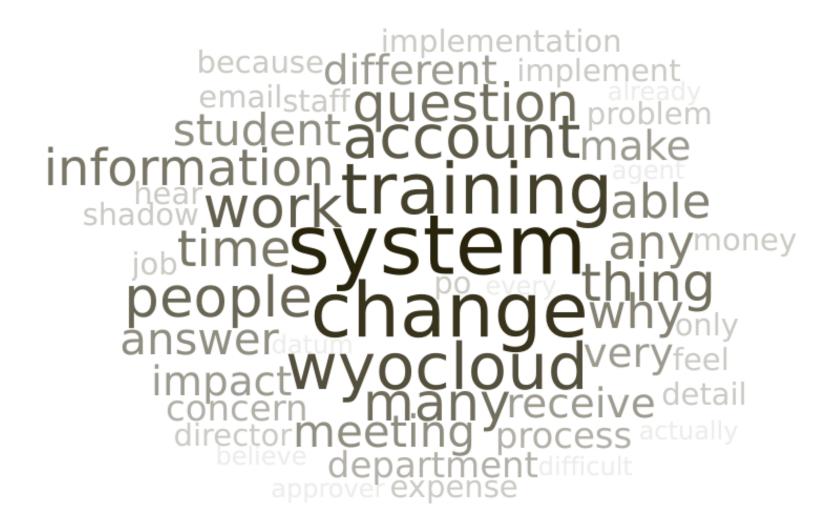
Engagement Questions	<u>#1 Avg.</u>	<u>#2 Avg.</u>
I am familiar with WyoCloud and the systems and processes it will impact.	2.08	3.48
I know where to get answers to my questions about changes that will impact me.	2.02	3.13
I believe I will receive the training and support I need to perform my job after WyoCloud is implemented.	2.95	3.53
I believe in the future the WyoCloud implementation will improve my efficiency.	3.11	3.63
I am motivated to participate in the WyoCloud change effort.	3.46	3.90

Survey Scale:

1 = Strongly Disagree 2 = Disagree 3 = Neutral 4 = Agree 5 = Strongly Agree



WyoCloud Survey #2 Results – Free Response





WyoCloud Survey #2 Results

What did the survey results reveal to our team?

- 1. Change Agents and Champions would like more exposure to what **processes** will look like within the actual system.
- 2. Our team should begin to distribute more **information** about the project throughout the general campus community.
- 3. More specific details on the project and training **timelines** are needed.
- 4. We must equip Change Agents with practical ways to facilitate **change** and address **resistance** within their areas.
- 5. The community needs some insight into what **training** will look like for the Financial Management System.



The WyoCloud Team Response

Example of Actions Taken



- Deep Dive Sessions
- Example Videos inside the System
- Poster Campaign

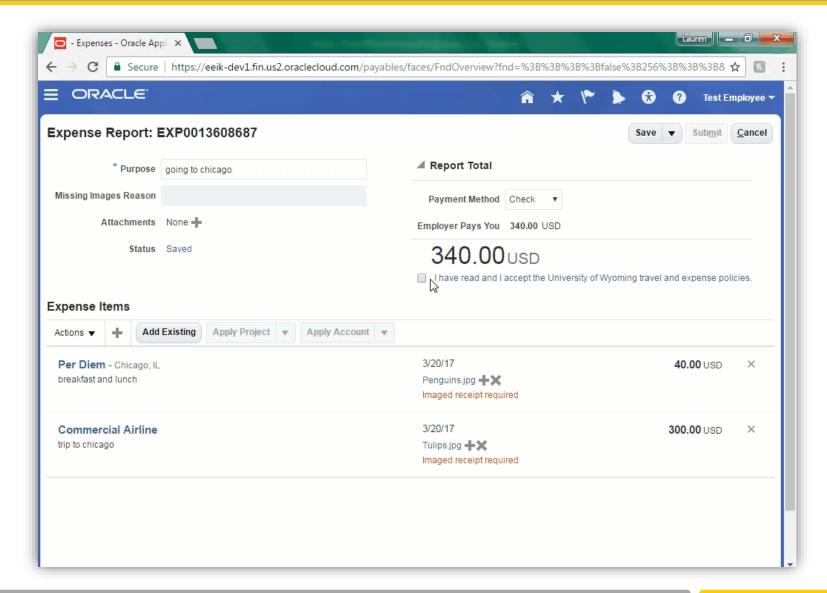
Examples of What Is Coming

TO	D0	LIST

- Cross-Walk Sheets of Old to New Chart of Accounts Values
- Laminated Sheets for Faculty on Preparing Travel Expense Items
- Online "How-To" guides
- Online forum for Change Agents for sharing tips with each other and asking questions
- Contact information for system issues



Example Video Inside the System: Processes in Action

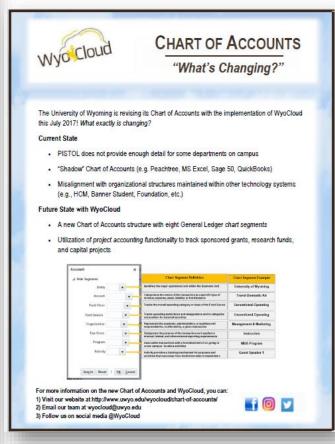


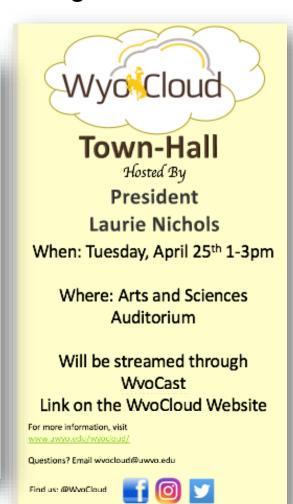


Poster Campaign | Information for the Campus

Grab these on your way out of the meeting!





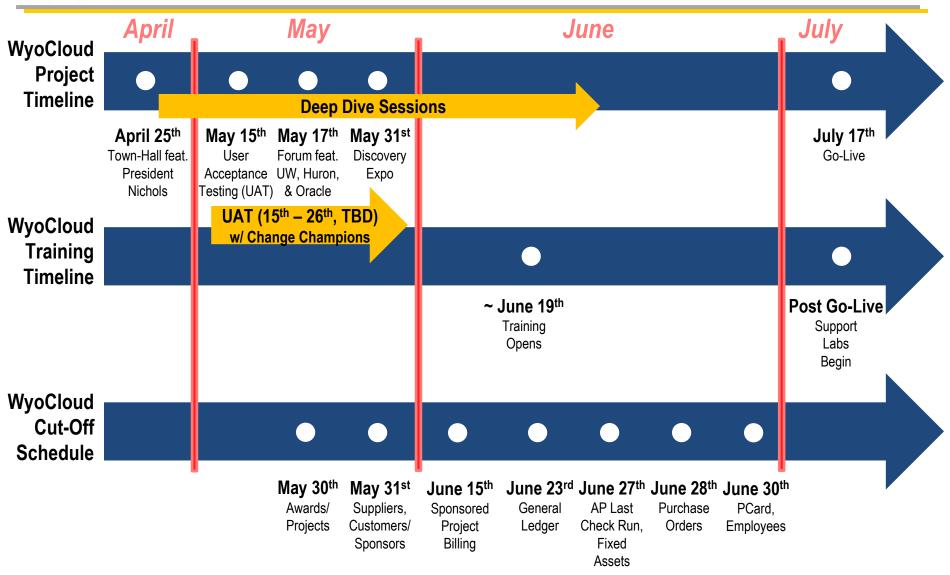


Timelines





Training and Project Timeline





Project Cut-Off Schedule

Item	Cut Off Date	Comments
Chart of Accounts	1/31/17	No new values after January 31st, 2017. Anything after January 31st, 2017 will be subject to an approval process
Awards/Projects	5/30/17	Leverage pre-award process by May cutoff date to setup projects and awards
Suppliers	5/31/17	Exception if new suppliers are required for the last check run
Customers/Sponsors	5/31/17	
Sponsored Project Billing	6/15/17	Final bills and draw downs for expenses thru May 31st,2017 should be processed by June 15th, 2017
General Ledger	6/23/17	Corrections for May need to be completed by June 23rd, 2017
Accounts Payable Last Check Run	6/27/17	
Fixed Assets	6/27/17	
Purchase Orders	6/28/17	Includes POs and change orders
Procurement Card	6/30/17	All purchases from June 1 st through June 16 th should be reconciled by June 20 th . If there are any items unreconciled (for purchases through June 16 th) on June 21 st , your defaults will be used and automatically charged.
Employees	6/30/17	Allows all employees to be paid by June 30, 2017



WyoCloud Town-Hall feat. President Nichols



Tuesday, April 25th

A&S Auditorium (1:00 - 3:00pm)

- Words from President Nichols on the system and the benefits it will bring to the University
- Additional project updates



Managing Organizational Change and Resistance



Wednesday, April 26th

Education Auditorium (1:00 – 2:00pm)

- Dr. Nicholas Prince from the College of Business (Marketing & Management) will discuss practical ways to facilitate WyoCloud changes in your areas and to address resistance you may encounter in your areas
- Look out for a questionnaire before the event



Next Change Agent Network Meeting



Wednesday, May 10th

Education Auditorium (2:30 - 4:30pm)

- Regular monthly Change Agent Network meeting
- Additional project updates and more important information about training and Go-Live preparation



WyoCloud Forum feat. UW, Huron, & Oracle







Wednesday, May 17th

Location and Time TBD

- Visit from Huron Consulting and Oracle leadership to discuss the WyoCloud project and how it is setting the stage for the future of business in higher education
- Open invite to campus
- Details TBD, more information to come



Financial Management System Discovery Expo



Wednesday, May 31st Wyoming Union Central Ballroom

- All-Day User Experience
- Kiosks set around the room with functional area experts
- Hands-on walkthroughs on laptops and information about each functional area (Travel Expenses, Creating Requisitions, Grants Management, etc.)
- PRIZES



Additional Deep Dive Sessions



April – JuneLocations Vary

Past Deep Dives

- Budgeting David Jewell
- Grants Management Jonnie Jenkins

Future Deep Dives

Dates, Times, Locations TBD

- Expenses and AP
- Procurement
- General Accounting
- July Year End: What to Know
- Additional PPM Grants Management

Training Spotlight





Training Spotlight

These training methods are confirmed at this point for the Financial Management System.

More details to come.







Online, On-Demand Training In-Person Support Labs

In-Person
Training
Sessions?



Online, On-Demand Training



Opens Late June (~6/19) Online, On-Demand

- On-demand, self-paced
- Ability to repeat courses at your desire
- Each course should take approximately 1 hour or less
- Courses assigned based on your role at the University
- Quick Reference Guides available after completion for some courses



Online, On-Demand Training



Opens Late June (~6/19) Online, On-Demand

- All University Users Will Complete:
 - 1. Online Basic Navigation Training
 - 2. Creating an Expense Report
- Based on Your Role, You May Complete Courses Such As:
 - 1. Processing Journal Entries
 - 2. Requesting Cash Advances
 - 3. Creating a Requisition

NOTE: Some users may only complete the first 2 trainings mentioned that are required of all users. Others (users in Old Main, for instance) may need to complete as many as 10 or more courses.



In-Person Support Labs



Open Post-Go-Live

In-Person, Locations Vary

- Labs administered by functional area experts
- Drop in during a range of times, bring questions about the training while working in the actual system
- Will continue well after Go-Live



Training Spotlight: Conclusion



- Training opportunities will be available frequently and well after Go-Live
- We would love to hear your feedback
- More training announcements to come!

Questions and Answers



Change Agents Open Discussion





Change Agent Feedback

Change Agent Network

What requests do you have for the upcoming meetings?

Project Feedback

- What are you hearing about WyoCloud?
- What can our team do to support you?

Questions and Concerns

What is keeping you up at night about WyoCloud?



WyoCloud Resources

Go to http://www.uwyo.edu/wyocloud/ for WyoCloud project updates and follow our social media channels.





Upcoming Events

WyoCloud Town-Hall feat. President Nichols

Tuesday, April 25th, 2017 1:00 – 3:00 pm

Arts & Sciences Auditorium

Managing Organizational Change and Resistance feat. Dr. Nicholas Prince

Wednesday, April 26th, 2017 1:00 – 2:00 pm

Education Auditorium (Education Building Room 55)

Next Change Agent Network Meeting

Wednesday, May 10th, 2017 2:30 – 4:30 pm

Education Auditorium (Education Building Room 55)

WyoCloud Forum feat. UW, Huron, & Oracle Leadership

Wednesday, May 17th, 2017 Time TBD

Location TBD

WyoCloud Financial Management System Discovery Expo

Wednesday, May 31st, 2017 All-Day

Wyoming Union Central Ballroom



Upcoming Events

Additional Deep Dive Sessions

April – June

Dates, Times, Locations TBD

- Expenses and AP
- Procurement
- General Accounting
- July Year End: What to Know
- Additional PPM Grants Management