

# University of Wyoming College of Law

## Student Complaint Policy

### I. GENERAL ISSUES

The University of Wyoming College of Law (UWCOL) wants to hear about student concerns. We welcome feedback as it improves the quality of our programs and the overall educational experience. Students may contact any member of the UWCOL administration or staff directly for assistance. To the extent practicable, we will maintain anonymity with respect to your complaint. We look forward to hearing from you.

### II. COMPLAINTS REGARDING NON-COMPLIANCE WITH ABA ACCREDITATION STANDARDS

When a student is concerned about an important issue that implicates the UWCOL's compliance with the American Bar Association's (ABA) Accreditation Standards ([http://www.americanbar.org/groups/legal\\_education/resources/standards.html](http://www.americanbar.org/groups/legal_education/resources/standards.html)), that student should submit a written complaint to the Assistant Dean or Associate Dean for Academic Affairs. An accreditation standard complaint directly implicates the UWCOL's program of legal education and UWCOL's compliance with ABA accreditation standards. An accreditation standard complaint does not include grade appeals, harassment complaints, or other matters covered by the UWCOL Honor Code or other University of Wyoming policies and procedures.

- A. To permit an investigation, the written complaint must identify the accreditation issue in sufficient detail, including the relevant Accreditation Standard(s). The accreditation complaint must also include the date, the student's contact information, and a signature. The signed complaint may be submitted via e-mail, in-person, or inserted into the Associate Dean's mailbox.
- B. The Associate Dean will respond to a signed complaint about accreditation as soon as possible. However, the Associate Dean will provide a response no later than thirty (30) calendar days after receipt of the signed complaint. In response, the Associate Dean will advise the student, either orally or in writing, of any course of action that the school has taken in response to the complaint, or, in the alternative, the reason that the school has determined that the concern has been adequately addressed.
- C. Within twenty (20) business days of issuance of the Associate Dean's response to the student, the student may appeal that decision to the Dean of the UWCOL. The decision of the Dean is final. The UWCOL will maintain a record of the complaint and resolution for eight years in the Dean's Office.
- D. The UWCOL will not retaliate against any student filing a complaint under this section, nor permit any faculty member, administrator, employee, or student to do so.
- E. This policy does not preempt jurisdiction under the UWCOL Honor Code or any other university policy.