The AIG Benefits Travel Assist\textsuperscript{SM} Advantage

With today’s political, environmental, cultural and technical instabilities, the world is riskier than ever. From crime and health hazards to natural disasters and social unrest, you can experience a range of threats during business travel.

With the AIG Benefits Travel Assist\textsuperscript{SM} program, you can feel confident knowing that your employer has the flexibility and global reach to respond to a full range of traveler needs.

Supplemental Out-of-Country Accident & Sickness Medical Coverage with 24/7 Assistance Services

As part of your company’s business travel accident program, you also have supplemental out-of-country accident and sickness medical coverage. If you suffer a covered injury or contract an emergency sickness that requires you to be treated by a physician while traveling outside of your country of permanent residence during any trip as defined by the policy, the company will pay the usual and customary charges incurred for covered medical services received due to that injury or emergency sickness up to the benefit maximum. This supplemental benefit is payable for such charges after the deductible has been met.

- **Benefit Maximum:** $250,000
- **Deductible:** $100
- **Benefit Period:** 52 Weeks
- **Maximum Trip Length:** 180 Days

This benefit may impact the tax treatment of Healthcare Savings Accounts under High-Deductible Health Plans. Please consult with your tax and legal advisors to learn about any potential impact.

1. Travel Guard Group, Inc., internal audit.
2. Identity theft services are not available for residents in New York or outside the United States.

Insurance underwritten by:
New York, New York
Policy form series: C11860DBG-B44
www.aigbenefits.com

AIG BENEFITS TRAVEL ASSIST\textsuperscript{SM} ID CARD

Ambassador (Business Travel Accident)
Supplemental Out-of-Country Accident & Sickness Medical Coverage
24/7 Assistance Services

Policyholder: University of Wyoming
Policy Number: GB 0009139873

To access your assistance website services, visit www.aigbenefits.com/travelassist. Click “Sign In” and register with your policy number (using numerals only).
**Assistance Services**

AIG Benefits Travel Assist℠ offers a broad spectrum of customer service and account support solutions worldwide. Through our five Assistance Centers located around the globe, we provide an array of services designed to help travelers cope with emergencies and simplify the travel experience.

**What’s Covered**

Covered medical service(s) refers to any of the following services, so long as the service is medically necessary:

1. Hospital semi-private room and board (or, when medically necessary, room and board in an intensive care or cardiac care unit); hospital ancillary services (including, but not limited to, use of the operating room or emergency room); or use of an ambulatory medical center
2. Services of a physician or a registered nurse
3. Ambulance service to or from a hospital
4. Laboratory tests
5. Radiological procedures
6. Anesthetics and the administration of anesthetics
7. Blood, blood products and artificial blood products, and the transfusion thereof
8. Rental of durable medical equipment
9. Artificial limbs, artificial eyes or other prosthetic appliances
10. Medicines or drugs administered by a physician or that can be obtained only with a physician’s written prescription

**Travel Medical Assistance**

- Emergency medical evacuation
- Referrals to hospitals and providers
- Emergency prescription replacement
- Medical case management
- Medical payment arrangements

**Worldwide Travel Assistance**

- Lost/stolen baggage assistance
- Lost passport/travel documents
- ATM locator
- Roadside assistance
- Emergency telephone interpretation
- Legal referrals/bail bond

**Security Assistance Services**

- Security evacuation assistance with immediate, on-the-ground physical response
- 24-hour response services to assist employees and their families during an incident
- Security and safety advisories
- Global risk analysis
- Up-to-the-minute information on current world situations

In 2012, AIG Benefits Travel Assist responded to more than **4.9 million** calls from customers around the world, handled more than 705,000 cases and processed more than 313,000 claims.¹

**VIP Concierge Services**

- Restaurant referrals and reservations
- Event ticketing
- Ground transportation coordination
- Golf referrals/tee-time reservations
- Wireless device assistance
- Corporate event planning

**Identity Theft Assistance²**

- Account activity monitoring
- Financial account investigation
- Credit review and fraud detector
- Social Security personal earnings and benefits statement assistance
- Criminal prosecution assistance

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Contact in the event of:
- Emergencies
- Eligibility verification
- Doctor referrals
- Medical evaluations
- Repatriation of remains
- Benefit plan information and payments
- Assistance services

www.aigbenefits.com/travelassist
Mail claims to: AIG Claims Dept. | P.O. Box 25987 | Shawnee Mission, KS 66225-5897