

# Wyoming Telehealth Consortium

Date | Time 1/29/2019 3:00 PM | Location: ZOOM

Meeting called by: James Bush, MD

Type of meeting: Planning and Collaboration

Facilitator: Sharla Allen

Note taker: Morgan Melton

Attendees: **Sharla Allen** (Office of Rural Health), **Corey Jenkins** (Wyoming Telehealth Network), **Deb Anderson** (Mountain Pacific Quality Health), **Shawna Pena** (Wyoming Department of Health), **Sabrina Foreman** (Casper Area Economic Development Alliance), **Eric Moody** (Wyoming Institute for Disabilities), **Andrea Bailey** (Wyoming Department of Health, WyFI), **Morris McGaugh** (WyHealth), **Lisa Finkelstein** (Wyoming Medical Society), 1-970-290-6609, **Emily Genoff** (Wyoming Behavioral Institute), **Ruth Jo Friess** (Wyoming Department of Health), **Kevin Bohnenblust** (Wyoming Board of Medicine), **Tim Caswell** (Wyoming Department of Health, WyFI), **Christina Taylor** (Wyoming Department of Health), **Barb James** (Carbon County Higher Education)

## Topics

- Welcome and Introductions – Sharla Allen
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- **Announcements**
  - **Upcoming Webinars – Corey**
    - Last Wednesday of every month. January 30, Avera eCare will present on telepharmacy work and tele-ER.
    - February – Mary Jo Cooley Hidecker will present on Using Telehealth to Provide Speech Therapy, Physical Therapy and Medication Management to Parkinson's Patients.
    - March – Someone suggested doing a presentation of HEDIS measures. Corey will talk more with Morris McGaugh about that after the meeting.
    - At the start of every year we do a re-enrollment process at the Telehealth network. We do this to keep the provider list and the Zoom user list cleaned up and updated.

## Old Business

- **Broadband / Internet Update** – Ray Brand
  - Ray is not present today.
- **WYFI update** – Ruth Jo Friess.
  - The project is moving along well. CRMC and CRMG providers are now connected.
  - WyFI is currently working with Cody regional and Star Valley to get up and running by mid-February.
  - They have 16 other Wyoming providers / hospitals onboarding at this time.

- CMS granted WyFI 9010 funding to help FQHCs, Critical Access Hospitals (CAHs) and Rural Health Clinics (RHCs) with 90% funding reimbursement of their connection fees that they may incur through their vendor.
- WyFI periodically sends out e-mail blasts to try to recruit members to their 4 subcommittees. Currently they are looking for individuals for all committees, but specifically their executive board.
  - Andrea Bailey can send Dr. Finkelstein the e-mail for that.
- Telehealth and the information exchange will be working together very closely going forward. Ruth Jo is interested in specific use cases, specifically behavioral health providers. What are they looking for in an HIE to support them?
  - Deb Anderson will send Ruth Jo Friess more information about use cases.
  - If a provider has many telehealth patients, they should be able to use Notify in the software to set up alerts for specific patients, so they can see admissions, transfers, and discharges from hospitals in the area. These alerts can let providers know when a patient may need follow-up.
  - **Use cases** mean: “How would we use information from the HIE for that specific purpose?”
    - For example, a statewide advance directive repository, so each hospital does not have their own collection of advanced directives for their patients. This database could be accessed via the HIE.
- **Telehealth Marketing / Advertising**
  - WyTN Recently met with Townsquare media and discussed possible geo-location marketing, digital marketing, YouTube advertisement, etc.
    - This will require more funding.
  - Currently, WyTN has several radio ads running on Wyoming Public Radio and Cowboy Radio Network.
- **Telehealth Stats (Oct – Dec 2018) – Corey Jenkins**
  - 308 Zoom licenses issued. Of those, only 114 unique individuals hosted a telehealth meeting.
  - 1096 meetings/encounters held in the quarter with 4223 people participating in those meetings.
  - Meeting breakdown
    - Administrative: 20%
    - Education and Training: 27%
    - Clinical: 21%
    - Other: 32% (These are likely Zoom meetings held that are not pre-scheduled).
- **Upcoming Webinars – Corey**
  - WyTN webinars are held the last Wednesday of every month. January 30, Avera eCare will present on *Using Telemedicine to Address Rural Health Care Challenges*. Avera provide telepharmacy work and tele-ER to community hospitals in multiple states including Wyoming.
  - February – Mary Jo Cooley Hidecker will present on *Using Telehealth to Provide Speech Therapy, Physical Therapy and Medication Management to Parkinson's Patients*.
  - March – Someone suggested doing a presentation of HEDIS measures. Corey will talk more with Morris McGaugh about that after the meeting.

- **WyTN Reenrollment**

- At the start of every year we ask all WyTN participants to re-enrollment by completing the enrollment form found at <http://www.uwyo.edu/wind/wytn/enrollment.html>. We do this to keep the provider list and the Zoom user list cleaned up and updated.
- **Skilled Nursing Facility Pilot** – Sublette Center Update – Dr. Finkelstein
  - **Dr. Brendan Fitzsimmons** is in Dr. Finkelstein's Wyoming leadership class. He has a very clear vision of this pilot project.
  - Dr. Finkelstein wants to get Eric's survey to Dr. Fitzsimmons. Eric Moody has the survey ready to go. Dr. Finkelstein will send Dr. Fitzsimmons' contact info so Eric can send that survey.
    - Dr. Finkelstein would also like Eric to reach out to Dr. Fitzsimmons to discuss the research, make sure he has access to the RedCap survey.
  - Dr. Burnett – The medical director for the Sublette Medical Center.
  - The skilled nursing facility has gotten the camera and is very happy with it. The nurses still need practice using the otoscope.
  - It might be worthwhile to do an onsite visit to make sure all the telehealth peripherals are working correctly.
- **Dr. Lisa Finkelstein – Report to Labor Committee Update**
  - She spent a week in Cheyenne with legislators, speaking with them about telehealth and representing physicians in general.
  - She met with Ruth Jo and **Russ Elliot – the new Broadband Manager** for the state of Wyoming. He's hired through the Wyoming Business council. He had similar ideas for Dr. Finkelstein regarding implementing telehealth.
    - Russ, James Bush, and Mike Ceballos (New head of Wyoming Department of Health) met and spoke about connectivity and pushing telehealth forward in Wyoming.
    - She talked with Russ and Mike C. about funding. If telehealth in Wyoming is a priority, then we need funding to help with telehealth projects.
  - **The telehealth consortium needs to prioritize what project(s) need funding and why, how much** (do we prioritize marketing, pilot projects, etc.?)
  - Last summer, Wyoming Cardiopulmonary did a telehealth pilot project in Casper. Many physicians in that pilot preferred to see the patients in person, especially new patients. Most of the telehealth activity was follow-ups with PAs or nurses. (Sabrina Foreman)
  - Steven Minton will be the keynote speaker at the annual WMS meeting. This meeting will focus on Telehealth. It's May 31-June 2nd at the Jackson Lake Lodge. Please try to attend.

## New Business

- **Dr. Lisa Finkelstein**

- While Dr. Finkelstein was in Cheyenne, she did a 30 minute video shoot with Wyoming PBS. They met at Stitches to talk about telehealth to demonstrate how a telehealth visit with a patient would go. A film crew was there to film an entire walk-through of a telehealth visit.
  - Actually helping providers visualize how telehealth works in actual practice will help them buy-in to the concept.

- Dr. Finkelstein spoke to Kevin Smith about connecting Cheyenne physicians with SJMC . Also talked about the concept of trying to make WY the network for telehealth rather than silos in separate areas.
- **Eric Moody** – Eugene Washington Community Engagement Award
  - Wyoming Community and Practice Based Research Network
  - One thing we see more of in healthcare research is a movement towards community-based participatory research (CBPR). This involves the people who will benefit the most – families, patients, and communities.
  - **Eugene Washington Community Engagement Award**– will allow us to build the infrastructure of this research network. Will allow us to spend 2 years to meet with practices and child-development centers, talking to them about what they want to see going forward in Wyoming rural healthcare.
    - Develop infrastructure around those goals and info gathered from those stakeholders.
    - Will lead up to a conference (probably in Laramie) to talk with people about the information found and what WIND plans to do. Memorandum of understanding for stakeholders to sign.
  - Another goal is to do a card study. Involves providers taking a 3x5 card to clinical visits with children to help perform screening for autism. Fill out that card after the visit with the child – if there's a problem that shows up in the early screening, they will then record what sort of referral was made.
  - Want to formalize relationships with providers via a memorandum of understanding of this project – providers will need to do these short screenings in exchange for technological support, data collection tools, and other infrastructure from the WIND Research Team.
  - The team is hoping to hear back about the grant within a month or so.
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- **Corey Jenkins** – Telehealth Marketing / Advertising
  - WyTN Recently met with Townsquare media and discussed possible geo-location marketing, digital marketing, YouTube advertisement, etc.
    - This will require more funding.
  - Currently, WyTN has several ads running on Wyoming Public Radio.

### Roundtable Reports / Discussion

- Deb Anderson – If individuals have ideas for collaborative project with Mountain Pacific Quality Health and need funding, reach out to Deb. They just got approved for more funding via Center for Medicaid / Medicare Services (CMS).
  - Antibiotic Stewardship, how C. Diff. and MRSA rates in the state are impacted.
  - Behavioral Health Integration
- Sharla Allen – Sharla is retiring April 1, 2019. Today will be her last Telehealth Consortium meeting.