

Wyoming Telehealth Consortium

June 28, 2016

3:00pm – 4:07pm

Attendees:

- Sharla Allen, Manager, Office of Rural Health
- Dr. Bush, WY Medicaid Director and Telehealth Consortium Chair
- Troy Babbitt, Broadband Enterprise Architect, ETS
- Kevin Smith, Telehealth Coordinator, CRMC
- Canyon Hardesty, Coordinator of Community Education, Wyoming Institute for Disabilities
- Corey Jenkins, Project Coordinator Senior, Wyoming Institute for Disabilities
- Deb Anderson, Business Relationship Manager, Health Technology Services
- Brenda, Burnett, Clinical Quality Director, Wyoming Primary Care Association
- Neil Hilton, VP, Wyoming Hospital Association
- Kevin Wilson, Colorado Children's Hospital
- Zach Zaslow, Colorado Children's Hospital
- Jan Cartwright, ED, Wyoming Primary Care Association

Agenda items

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Update from members

Office of Rural Health/Medicaid (Dr. Bush/Sharla Allen)

- End of June marks end of Ptolemy contract, keeping bridge up to end of July, weekly meetings with Office of Rural Health, CRMC and WIND
- Technical assistance grants continue forward
- Several projects at WIND, 1915(c), working with March of Dimes - may get other funding for prenatal care.
- For a small sum, U Washington will provide psychiatric telehealth – limited number of adult psychiatrists in the state. Dr. Bush will provide Neil with information to be sent out
- Can we provide ZOOM support for PCMH meeting?

ETS (Troy Babbitt)

- Working with Ptolemy to retrieve the old bridge currently located in Sheridan
- Bandwidth has been beefed up in the state – in good shape now
- Retirement Home in Basin and hospital in Thermopolis looking and increasing bandwidth

Cheyenne Regional Medical Center (Kevin Smith)

- Continuing to work various avenues with alliance with CO Childrens' and how NICU will work within telemedicine – more in the weeds
- Appreciates relationship with WIND and Sharla – taking us to a new level
- Representative Sue Wilson is interested in Behavior Health – she is interested in using telehealth to spread services within the State
- More one on one type connections for specialty services as they come up

- Available for those with questions on using Polycom Real Presence
- Averaging about 400 hours on the CRMC bridge
- Dr. Bush asked about relationship with Colorado Children's' about prenatal care – wants all hospitals in state to standardize to same type of policies. Is CRMC – Colorado Children's' relationship being looked at as something that can be translated throughout the state? Kevin believes this to be the case – all the parties currently engaged would like to use this as a model for the state. Zach mentioned there are still logistics being worked out but says it makes sense to ensure a more regional approach is used even for those parts of state where patients go to Salt Lake City.
- Had questions about taking remote patient monitoring devices and putting them in an Epic case file. Reached out and was connected to a facility in Oregon – working program exists for remote patient monitoring that transfers to Epic record. Dr. Bush had report on that this morning during – hospitals do have criteria written out.
- Dr. Olson is a valuable resource for helping to overcome some of the resistance to telehealth.

Wyoming Hospital Association (Neil Hilton)

- Question about status of insurance parity topic brought up in Casper Joint Labor meeting – does there need to be legislation on something where parity already exists? Dr. Bush is meeting with various boards – pharmacy, insurance, nursing, etc., and language has been proposed by board members. Wall Street Journal yesterday had good article on status of telehealth. Volume is picking up nationally. Looking at several states to ensure legislature does not provide a speed bump in growth of telehealth.
- Margo Karsten, CEO at Cheyenne Regional Medical Center, announced her resignation Margo was a board member making her way through various officer chairs on the board.

Health Technology Services (Deb Anderson)

- MIPS has a tremendous impact on Wyoming – July 28 is deadline for application for the CMS MACRA Technical Assistance (TA) proposals.
- Thanks Sharla for information on HRSA telehealth meeting that was sent out
- North West Telehealth Resource Center – Bob Wolverton and Martha Nikidis both came to Montana HIMSS Spring conference – looking for funding that is coming and look at measuring provider and patient satisfaction
- Mountain-Pacific Quality Health contracts with CMS as a Quality Improvement Network (QIN) – Quality Improvement Organizations (QIO).
 - Assistance for Meaningful Use (Task order B4) will be changed with a Modification (#4) in October 2016
 - The modification combines the B4 with the D1 task which is Quality Reporting for hospitals and providers. B4 provided Meaningful Use technical assistance through 2019. Since we thought we could cover hospitals for several years, now won't have same funding for same work unless something changes. Concerned they won't have funding – might need to do some planning on how they will support small critical access hospitals.

- Electronic Clinical Quality Improvement (ECQI) services are being provided by HTS for the Health Departments in Montana and Wyoming. We will help identify barriers to reporting quality initiatives using electronic means as outlined in each of the state contracts. Further information on ECQI is available here <https://ecqi.healthit.gov/>
- Mountain-Pacific is waiting for final signature on a contract to provide Technical Assistance for the chronic disease prevention program for WDH. (It was signed before the end of June). The contract focuses on utilizing Certified EHR Technology to identify hypertensive and diabetic patients and reporting the quality care provided to them
- Mountain-Pacific/Health Technology Services is planning on workshops and webinars on patient engagement in telehealth. Does anyone have any handouts?
- Big news from Montana is workshop on HIMSS – boot camp for certification Certified Associate (or Professional) in Health Information Systems - (CA and CP HIMS) successful pass rate for those taking exam.
- Sundance people need to get approval on budget. Need to look at same thing for Basin now too?
- Zach said they do have resources available on their website for Children's' telehealth (answer to question above).

Question for Dr. Bush – any updates on health exchange? Linda is?? RFP is going out later this year, definitely going forward, will get word out.

Colorado Children's (Kevin Wilson)

- Nothing to add beyond Zach

Colorado Children's (Zach Zaslow)

- Had a good conference call with Blue Cross to delineate policies for parity. Biggest hurdle from their perspective, treating patients with telehealth for non-covered diagnoses – not necessarily a telehealth coverage issue (this is on commercial insurance side not Medicaid side).
- Question for Dr. Bush: Implementation of home as a site of service – are providers/hospitals bill out on that? Dr. Bush got permission to have the codes open a couple months ago. Appropriate codes should be open but will double check to ensure they are open.

Wyoming Primary Care Association (Brenda Burnett and Jan Cartwright)

- Nothing to add
- Dr. Bush said Patient Centered Medical Home meeting is coming up soon. Contact Sherree for information about meeting. Make sure all primary care clinics are taking advantage of offerings.

Meeting Ended at 4:07pm