

# Wyoming Telehealth Consortium

July 26, 2016

3:00pm – 4:10pm

## Attendees:

- Sharla Allen, Manager, Office of Rural Health, Wyoming Department of Health (WDH)
- Dr. Bush, WY Medicaid Director and Telehealth Consortium Chair (WDH)
- Troy Babbitt, Enterprise Technology Services (ETS)
- Kevin Smith, Telehealth Coordinator, Cheyenne Regional Medical Center (CRMC)
- Corey Jenkins, Project Coordinator Senior, Wyoming Institute for Disabilities (WIND, University of Wyoming)
- Brenda, Burnett, Clinical Quality Director, Wyoming Primary Care Association (WYPCA)
- Jan Cartwright, Executive Director, WYPA
- Zach Zaslow, Colorado Children's Hospital
- Kyle Cameron, Program Specialist, Rural and Frontier Health Unit Program Specialist, WDH
- Ed Bostic – Colorado Telehealth Network (CTN)
- Shawna Pena, Rural and Frontier Health Unit Manager, WDH
- Emily Genoff, Business Development Director, Wyoming Behavioral Institute (WBI)
- Tim Caswell, EHR Program Specialist, Healthcare Financing, WDH

## Update from members

### Wyoming Telehealth Consortium Chair/Medicaid (Dr. Bush)

- UW has taken over coordination of the Wyoming Telehealth Network (WyTN) including management of the WyTN website. The consortium meeting schedule and minutes will be available on the WyTN website.
- We are looking for a more comprehensive list of providers to add to WyTN – please send names of providers to Corey at [cjenki18@uwyo.edu](mailto:cjenki18@uwyo.edu)
- Need to reach out to Colorado Children's, UC Health, and Banner Health contacts – Ed and Zach will follow-up with these organizations.
- Meeting with insurance providers – going to write a paper for state, will be finalizing then members will take document to their boards for approval. If anyone has comments or ideas please share them with Dr. Bush. There is a short timeline on this.
- The WyTN webinar on Coding and Billing needs to occur early on as there are a lot of questions about these topics.
- Regional care model – will be sending out soon an electronic survey asking about referral patterns. Speaker coming from VT in Sep/Oct.
- Working close with Medicaid 1915c planning committee to develop a curriculum for the UW ECHO in Waiver Services. A needs assessment has been created and will be sent out to waiver service providers.
- We should consider adding a link on the WyTN website for telehealth grants applications.

### University of Wyoming/WIND/WyTN (Corey Jenkins)

- Gave a tour of the new WyTN website, which is housed on the UWyo website to include:

- New branding
- Banner pages – if consortium members have telehealth news articles or success stories, send them to Corey so they can be added to the website.
- Most of the known Wyoming Telehealth providers have been contacted to update them on the recent changes to the WyTN and to ask them to reenroll on the website. So far only 6 providers have enrolled. These providers have been contacted and should have received a free ZOOM license (with the exception of the one CRMC provider that already uses Polycom/RealPresence.
- UW/WIND, with the help of CRMC, will be providing weekly IT/ZOOM/RealPresence training on Wednesdays at noon through August 31, 2016
- Monthly webinars will begin the last Wednesday of September. The potential list of topics was shown to consortium members with the request to send additional topics, or to volunteer to present a topic, to Corey.
- We need to think about adding providers from U of Washington, MT/Billings, SD/Grand Rapids, Utah/UofU, to the telehealth provider list. Dr. Bush will put Corey in contact with the U of Washington doctors.

#### ETS (Troy Babbit)

- Platform is working – agree with Kevin
- Working with Jesus to pick-up equipment and shut down the Ptolemy/State Bridge.
  - Sharla asked - what about people still using the bridge but should be transitioning over to ZOOM?

#### Cheyenne Regional Medical Center (Kevin Smith)

- Working with UWyo and Sharla on updates to the WyTN webpage and telehealth business practices.
- Continue working with Children’s Hospital Colorado on our Care Alliance. Most recently had a conference call for the purpose of beginning the operationalization of the telehealth connections between our facilities. What is Children’s using and how; how will Cheyenne Regional be able to use or acquire appropriate interoperable hardware and software? Dr. Christina Olsen, Children’s Telehealth Medical Director is a potent resource being a physician on both sides of telehealth encounters and understanding the technology. She will be out for the next couple months, meeting her obligations to the Navy, doing a humanitarian deployment in the South China Sea. However we are moving forward with visits from Children’s telehealth staff to help us plan for our NICU encounters, if needed for medical decision making.
- Working on video court Title 25 hearings with behavioral health team.
  - Dr. Bush asked if we could reach out to judges and DA to show they are in support.
- Met with Rep Wilson, very interested in learning more about behavioral health.
- Telehealth use patterns are about the same

#### Colorado Childrens’ (Zach Zaslow)

- The CO legislature adopted the interstate licensure compact. Two members from Colorado Children’s will be appointed to the compact board.

- Zach will work with Corey to send message to Children’s providers licensed in Wyoming, asking them to enroll on the WyTN website.

#### Wyoming Primary Care Association (Brenda Burnett and Jan Cartwright)

- Once monthly webinars are developed, Brenda can help promote through regular communication sent out through WPCA distribution channels to providers.
- If PCA can help with Federally Qualified Health Centers (FQHC), let Brenda know.

#### Office of Rural Health (Kyle Cameron)

- Can we add new providers?
  - Dr. Bush: If Wyoming licensed and a registered Medicaid provider they can enroll and begin telehealth.
- What is future (1 year, 5 years) plan for telehealth as it applies to rural health?
  - Dr. Bush: Rural hospitals should be able to connect to specialists in urban areas. Separate out in-patient services –requires credentialing, which is different than licensing to practice telehealth in Wyoming. Providers need to be reaching out to CO, UT, etc. to conduct telehealth locally without travel. Providers need to be more flexible –University billed Medicaid as normal with the GT modifier. Wyoming residents can access best specialists in region without leaving their communities. Medicaid only at this time – other payers will eventually fall in line.

#### Healthcare Financing (Tim Caswell)

- Doesn’t have a microphone

#### Business Development Director, Wyoming Behavioral Institute (Emily Genoff)

- The number of entities for tele-psych is increasing all the time in hospitals and private practices. Just starting to meet with hospitals before making the service available.
  - Dr. Bush advised to adopt telehealth credentialing model –easier than hospital credentialing.

#### Colorado Telehealth Network (Ed Bostic)

- Will get contact info for UC Health and Banner Health so Wyoming-licensed providers can be added to WyTN Provider List.
- Participates as member of CO Hospital Association –convene monthly meetings, Dr. Bush and Sharla are invited, others are welcome just let Ed know.
- FCC has decided to fund skilled nursing facilities for broad-band subsidy –not extra money but is out of the \$400M being allocated annually –can get subsidized at 65% level.
- Rob will be leaving to go on to other things.

Meeting Ended at 4:10 pm